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PATENTS
AAA-003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicants : William K. Slate II et al.
Application No.: 09/990,402 Confirmation No.: 3669
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS
DISPUTE MANAGEMENT
Group Art Unit : 2161
Examiner : Not yet assigned

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January 22, 2002

PETITION UNDER 37 C.F.R. § 1.182
FOR ENTRY OF THE DRAWINGS

Sir:

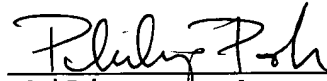
Pursuant to 37 C.F.R. § 1.182, applicants hereby petition for entry of the enclosed drawings (216 sheets) in the publication of this patent application. A check in the amount of \$130.00, in payment of the fee set forth in 37 C.F.R. § 1.17(h), is enclosed herewith.

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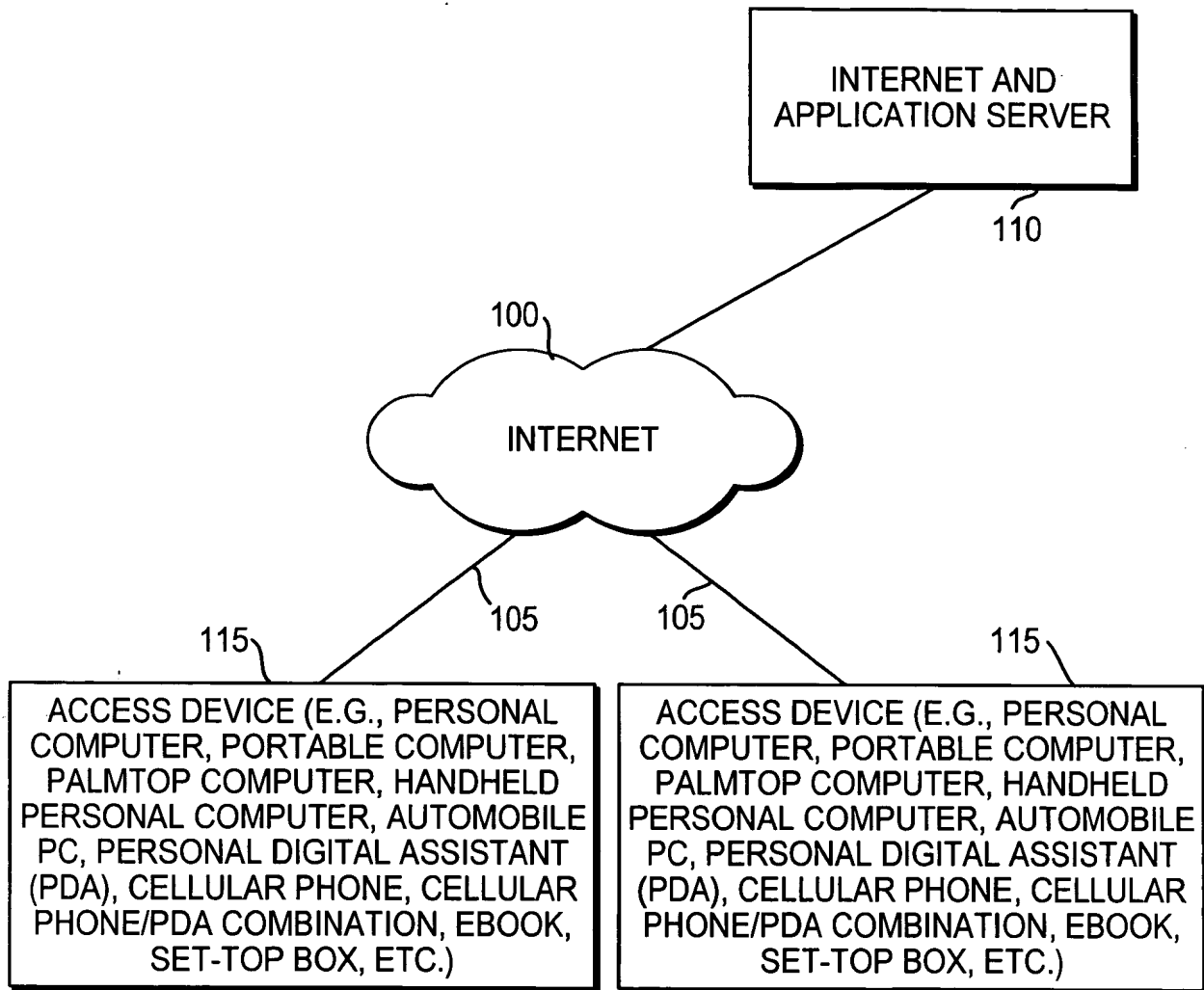
additional extension fee due, or credit any overpayment, in connection with this Petition, to Deposit Account No. 06-1075. A duplicate copy of this Petition is enclosed herewith.

Respectfully submitted,



Philip R. Poh
Reg. No. P-51,176
Agent for Applicants
FISH & NEAVE
1251 Avenue of the Americas
New York, New York 10020-1104
Tel.: (212) 596-9000

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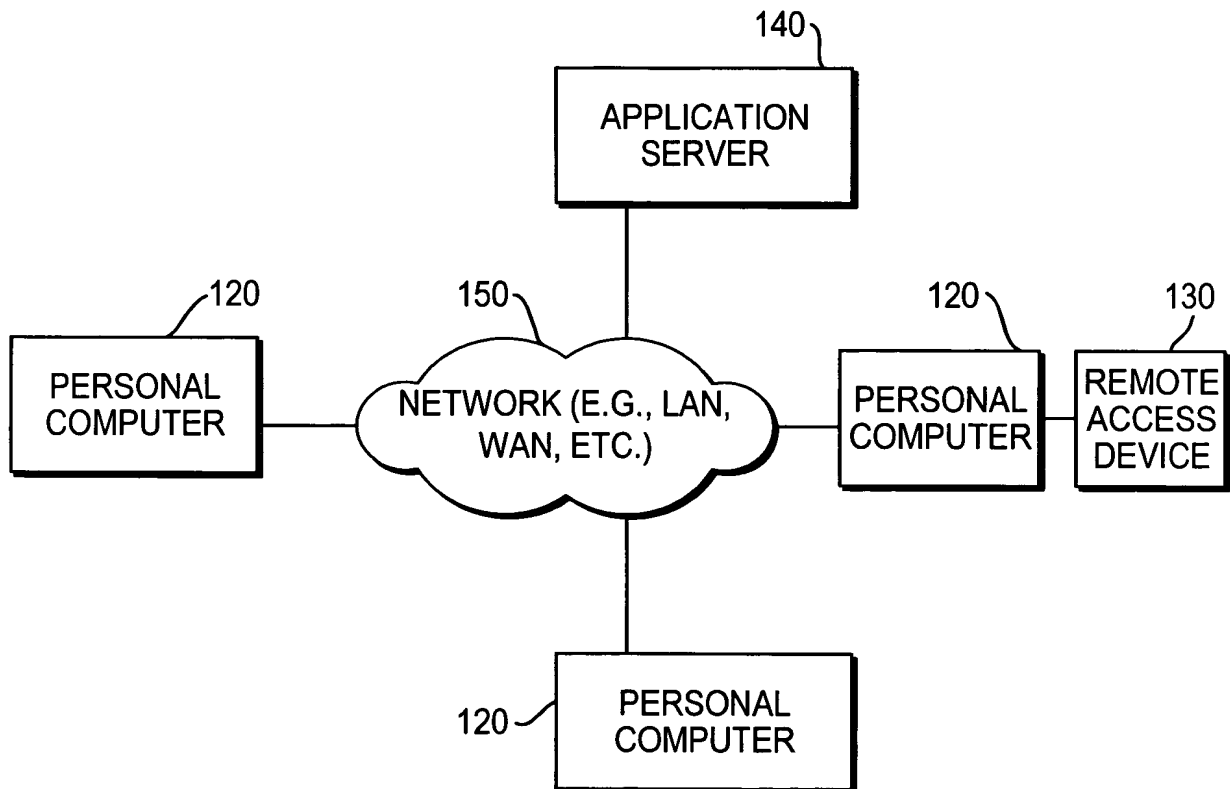


FIG. 2

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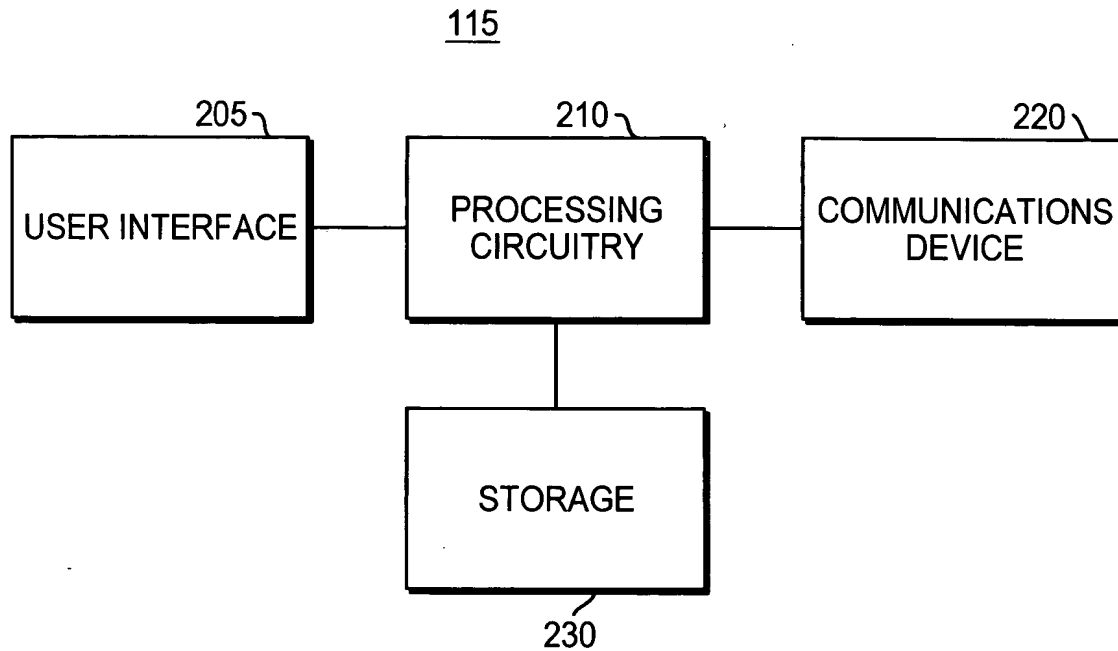
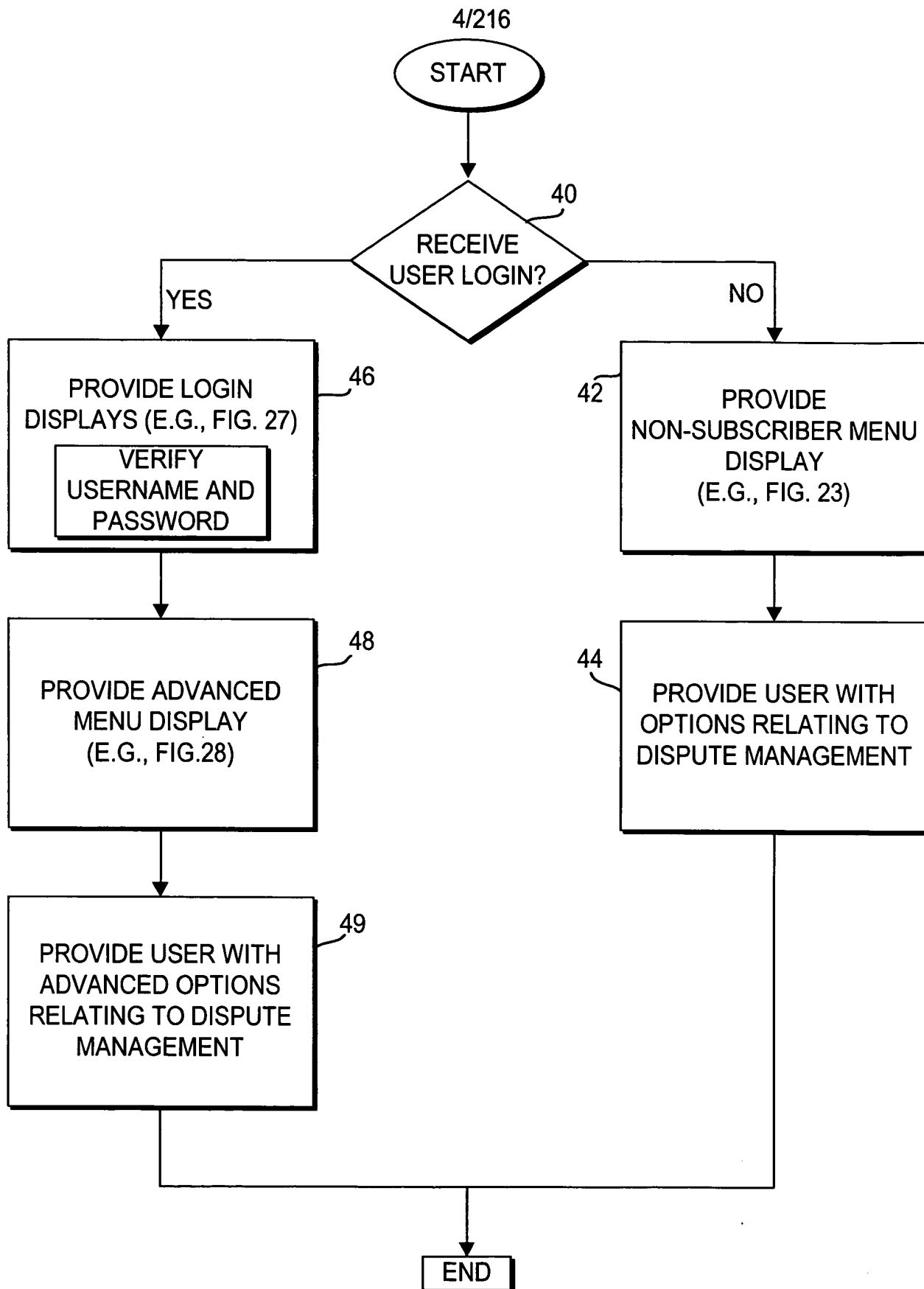
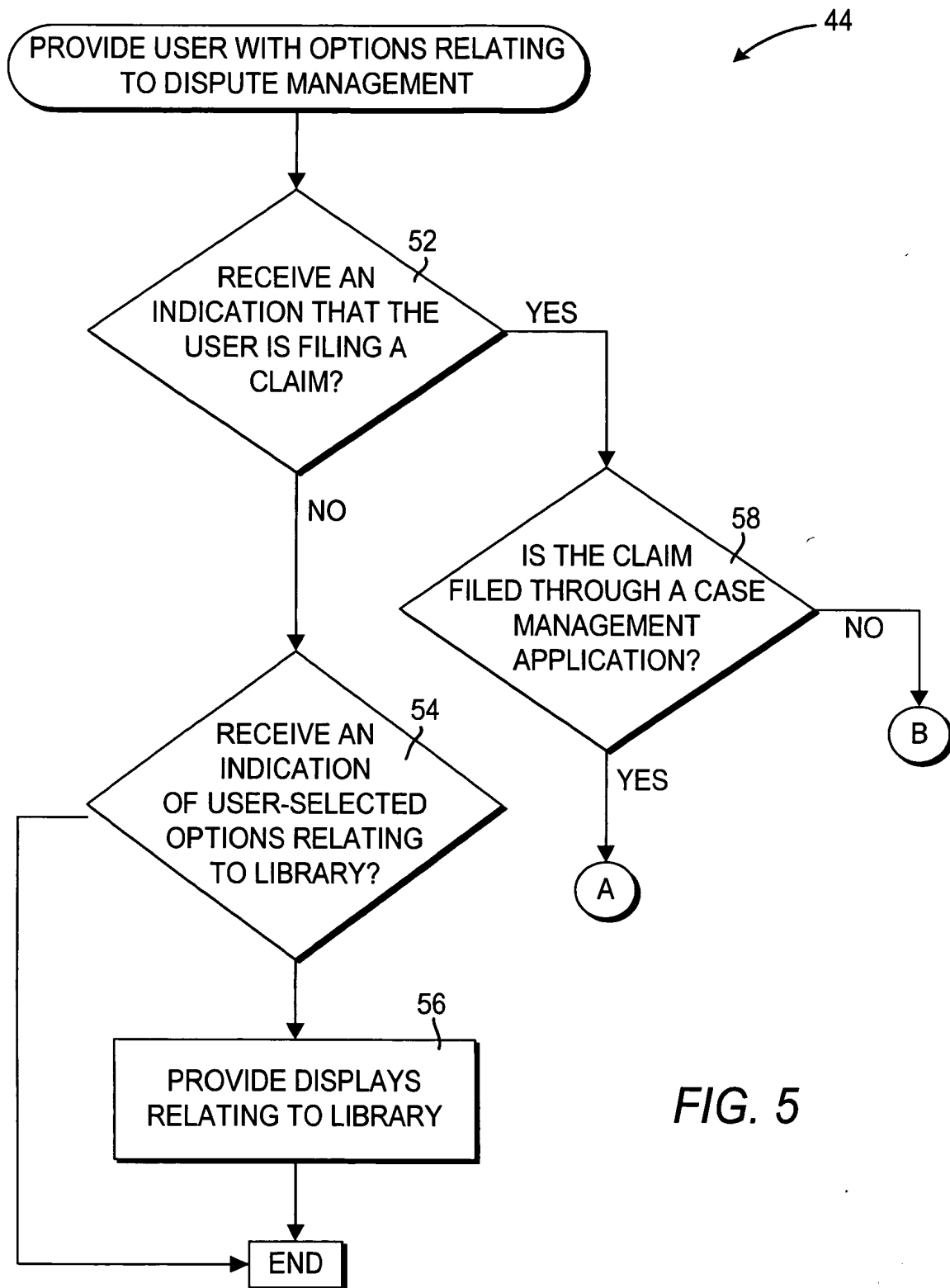


FIG. 3

**FIG. 4**

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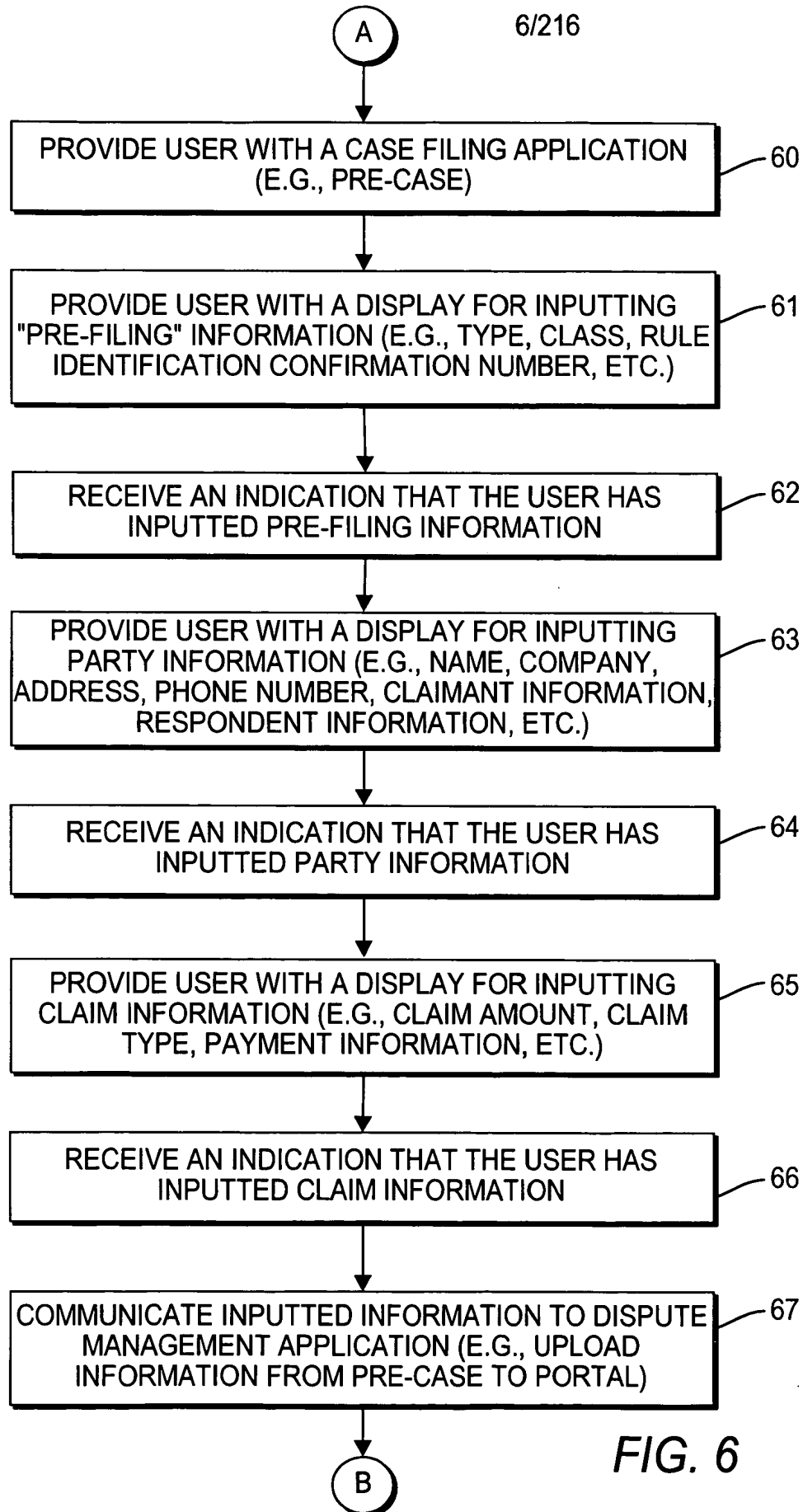


FIG. 6

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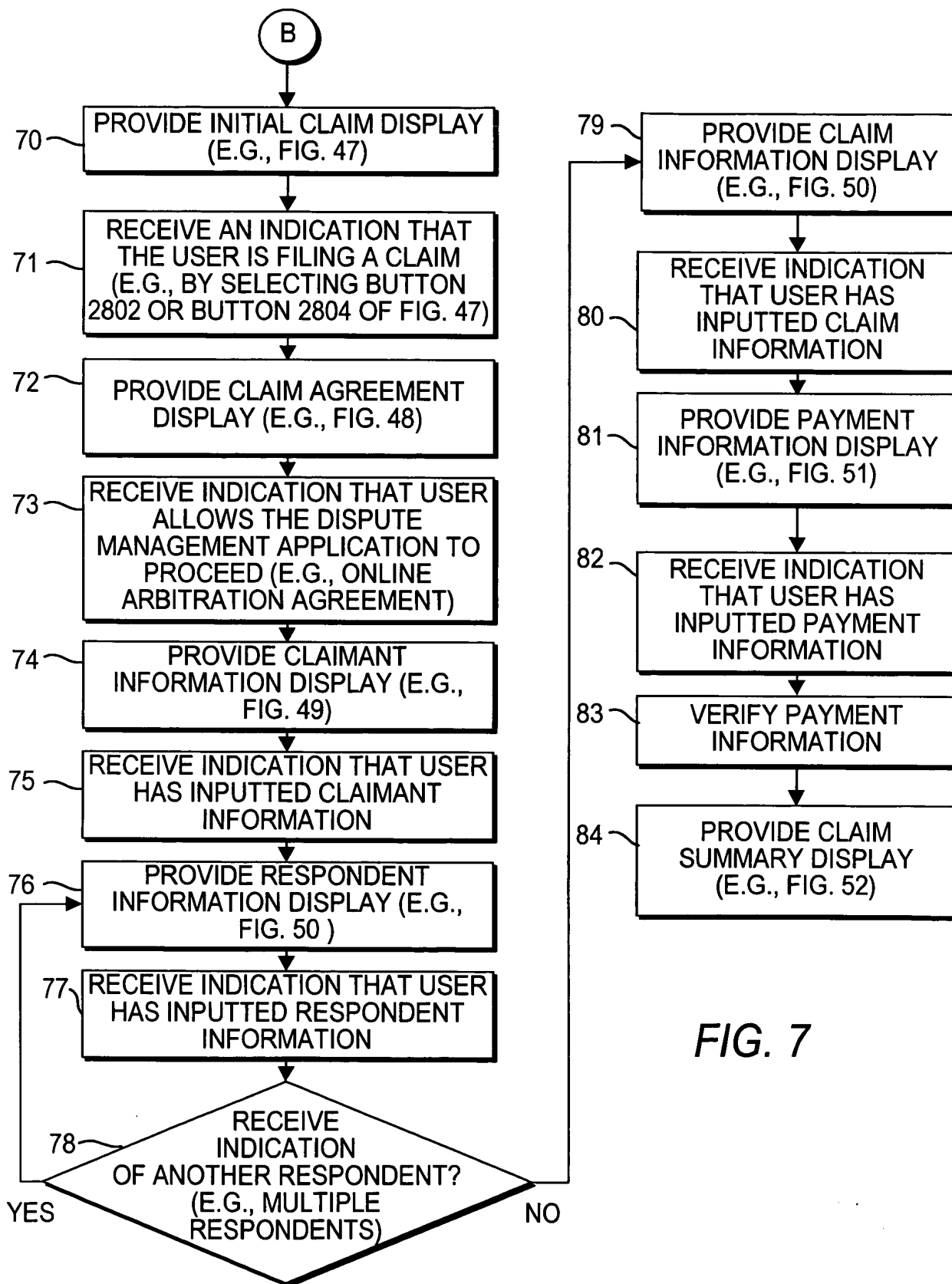
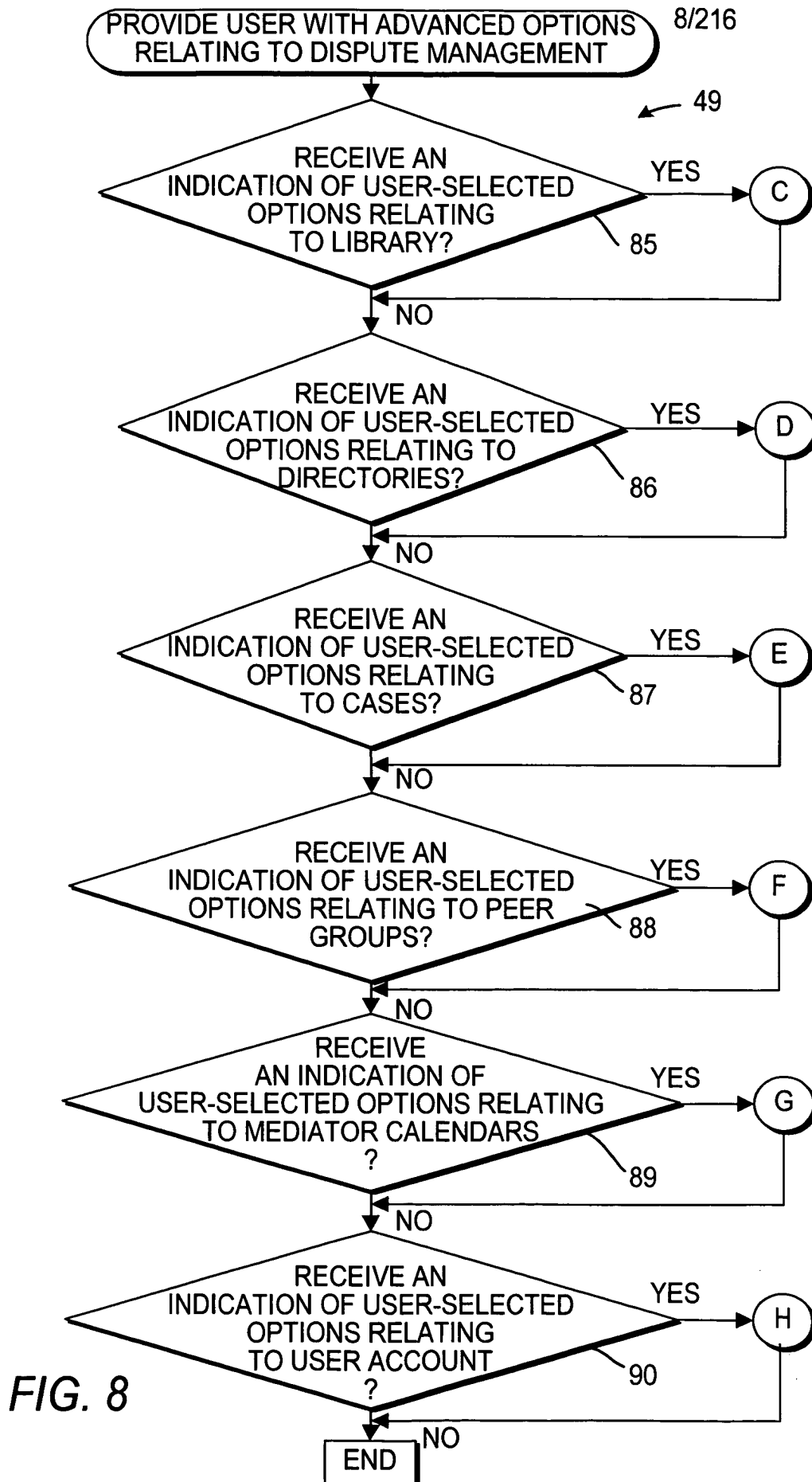
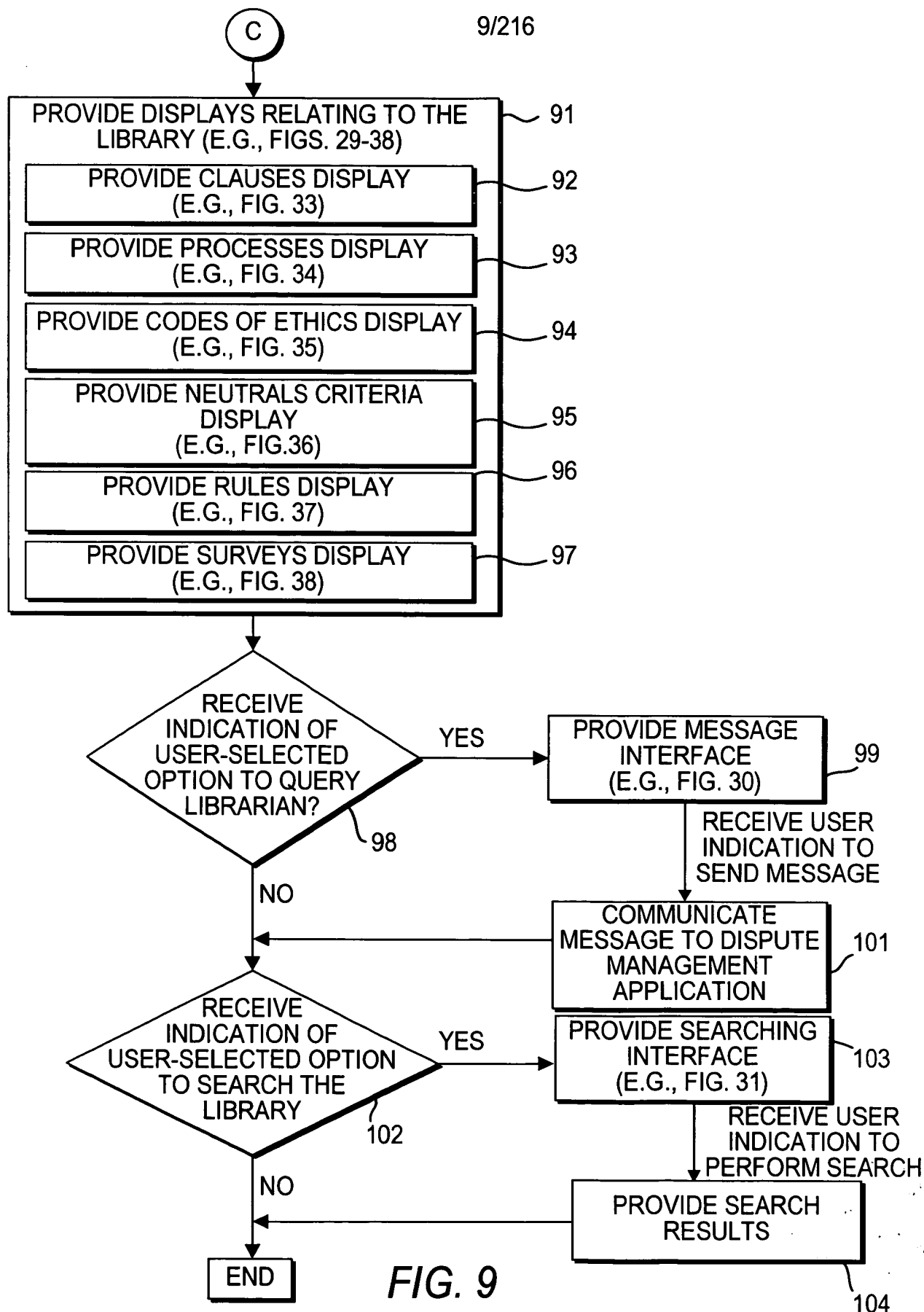


FIG. 7





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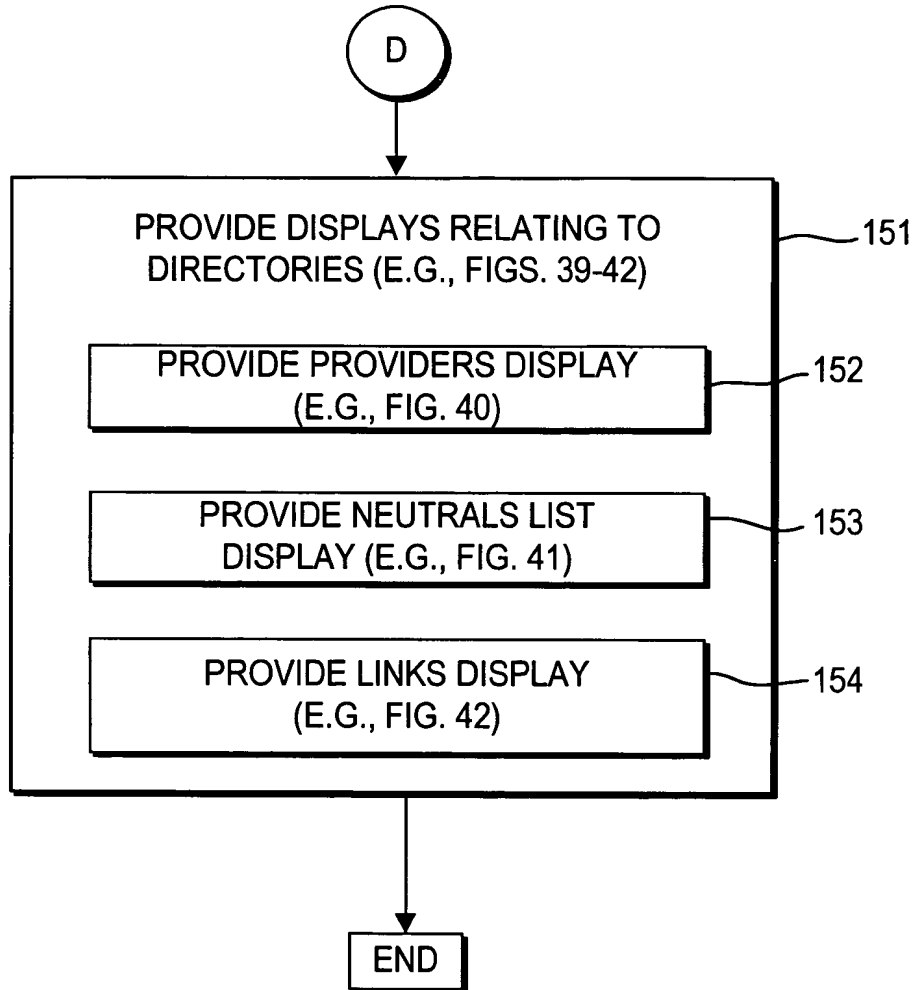
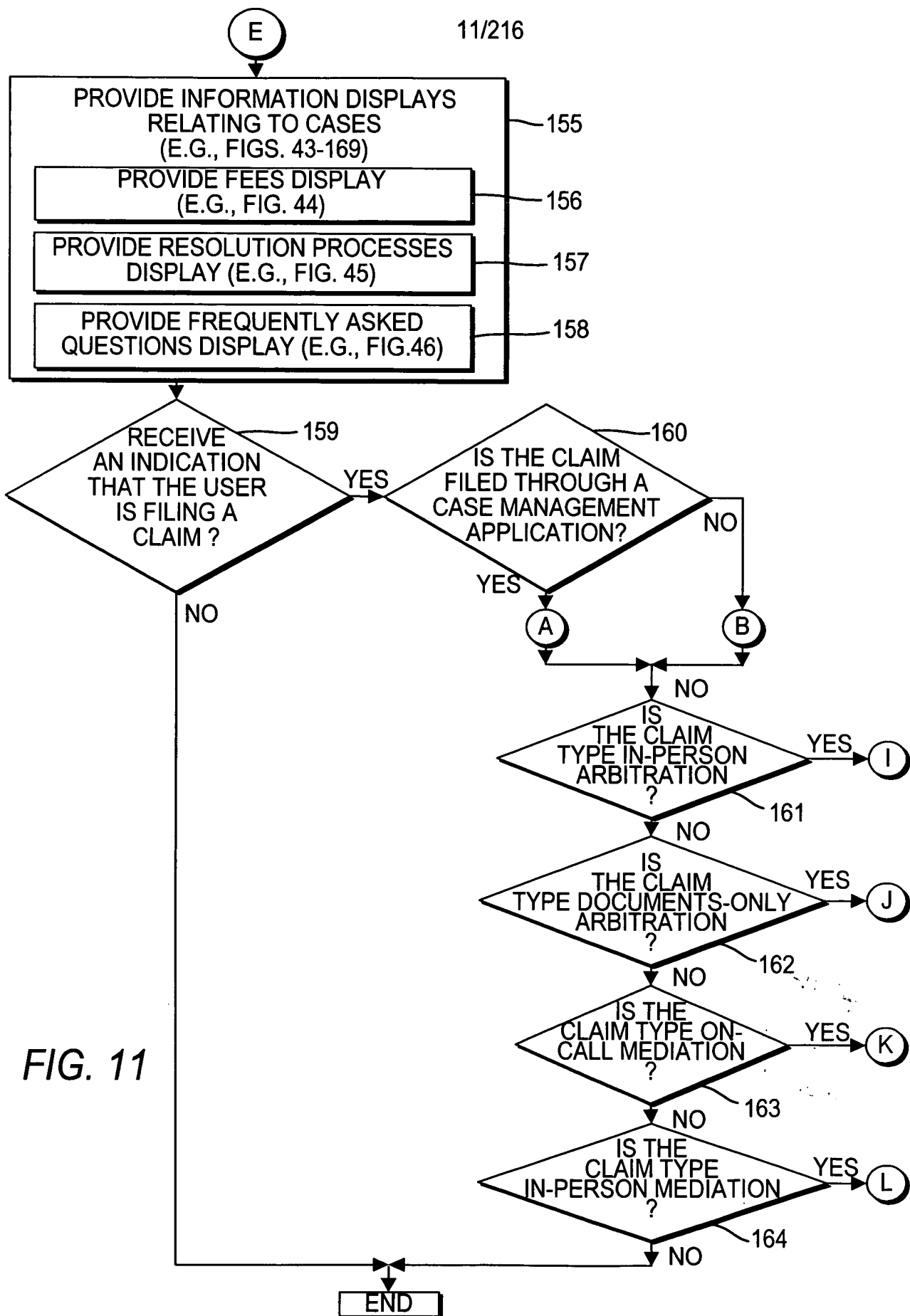


FIG. 10



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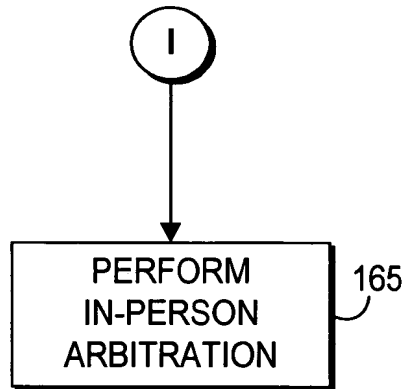
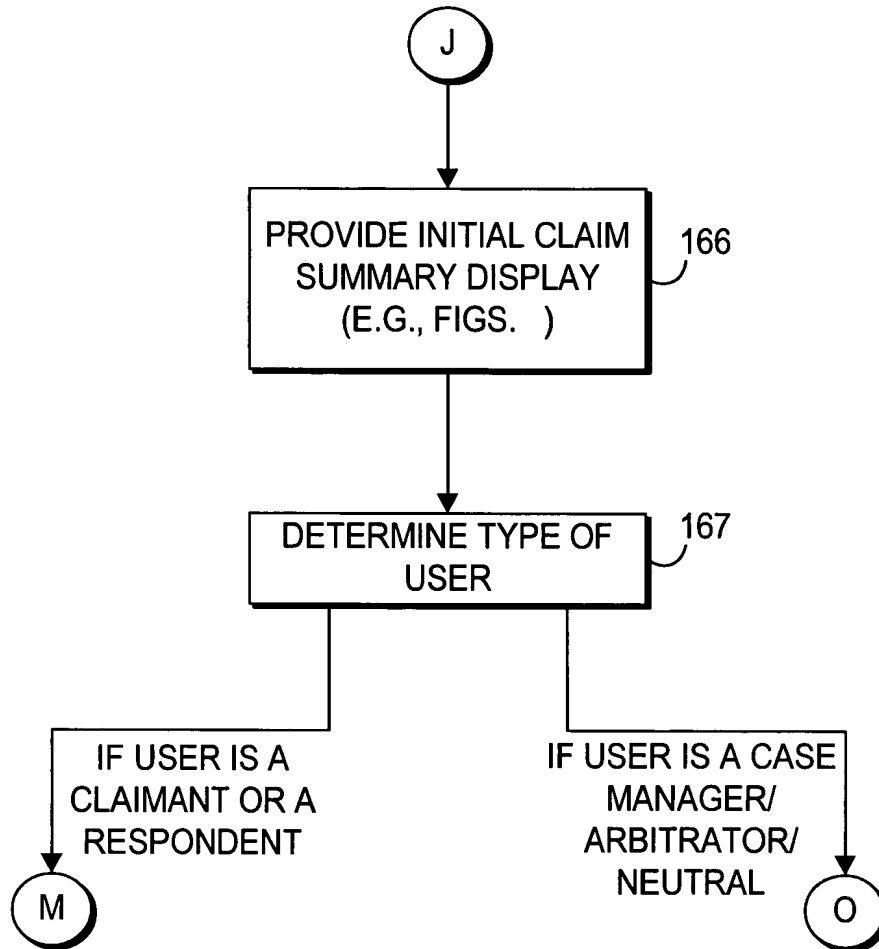
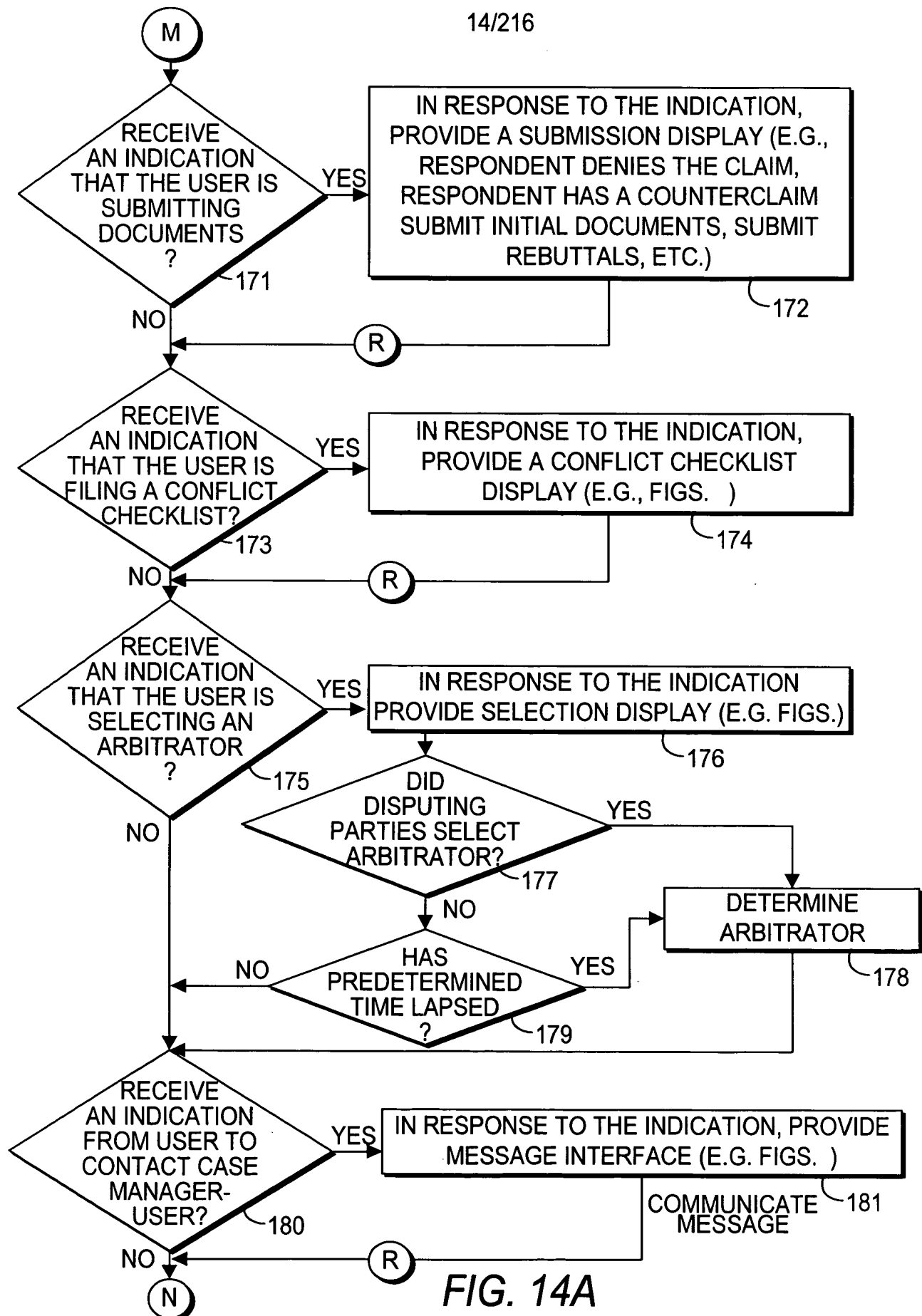


FIG. 12

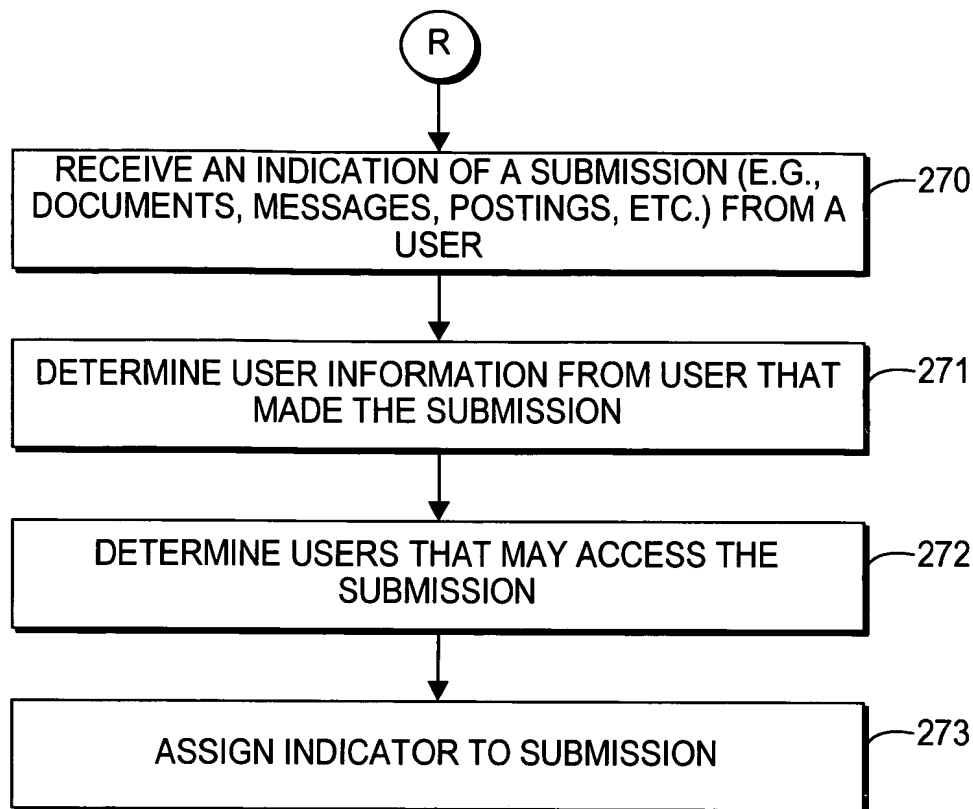
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"DOCUMENTS - ONLY ARBITRATION"**FIG. 13**

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*FIG. 14B*

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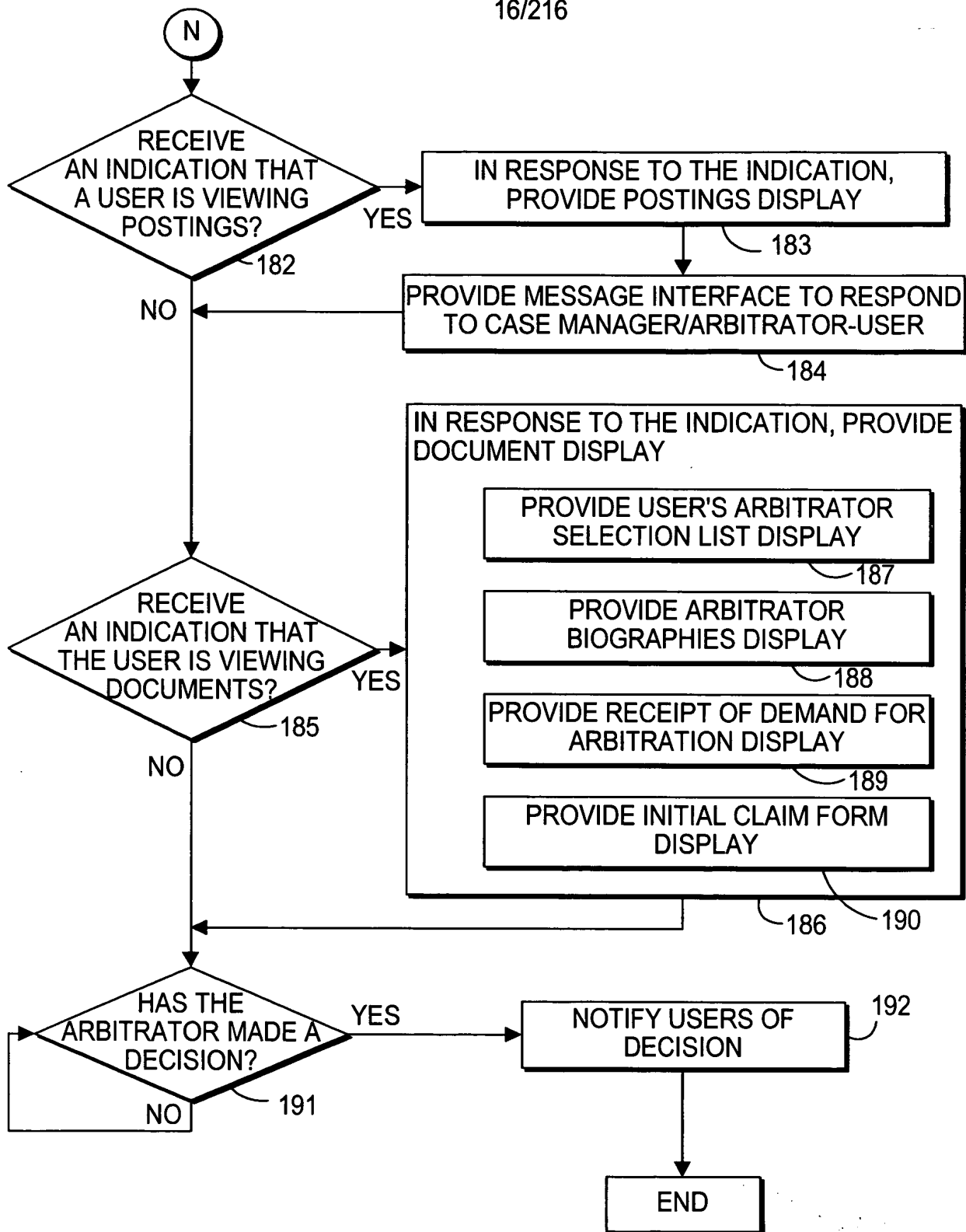
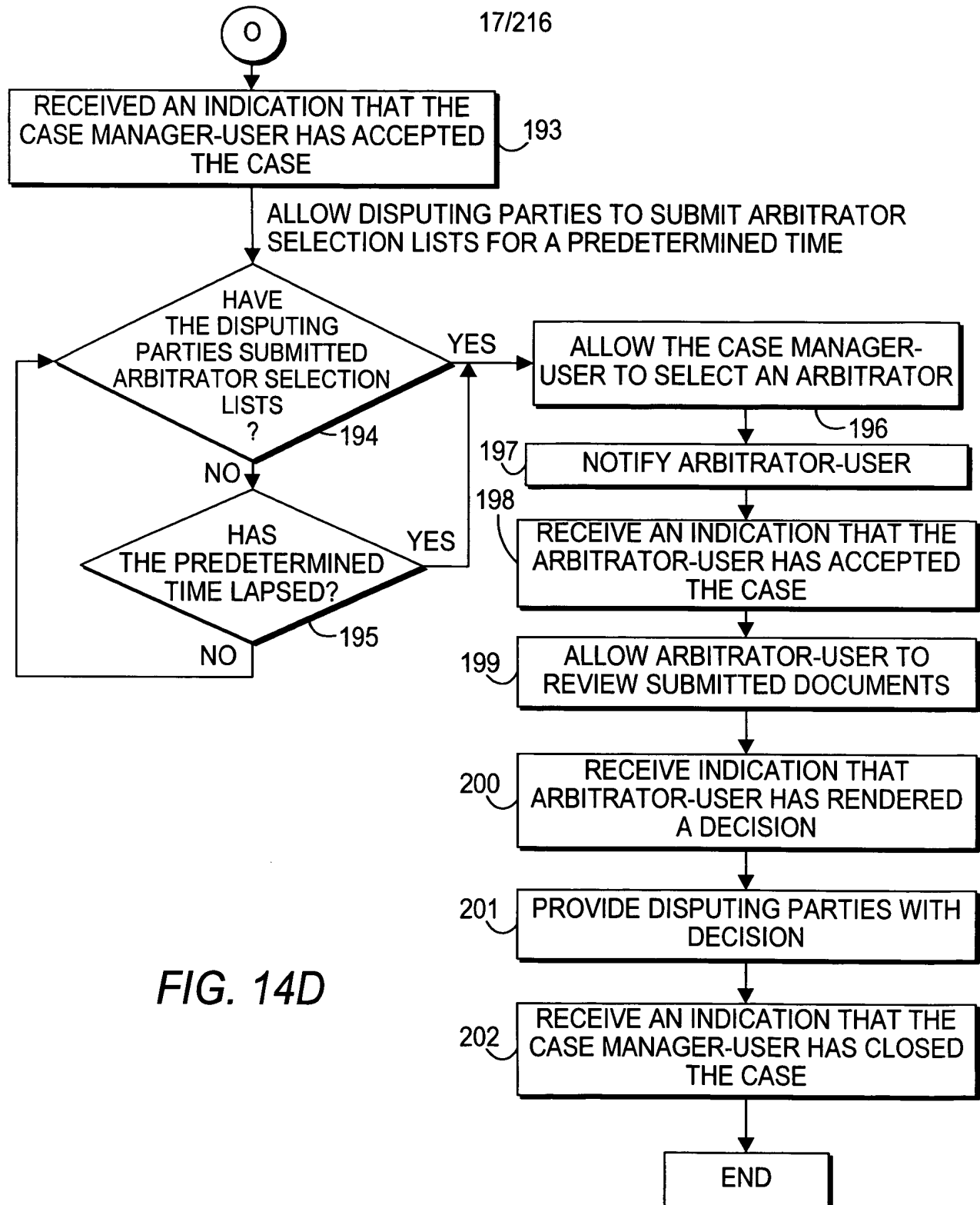
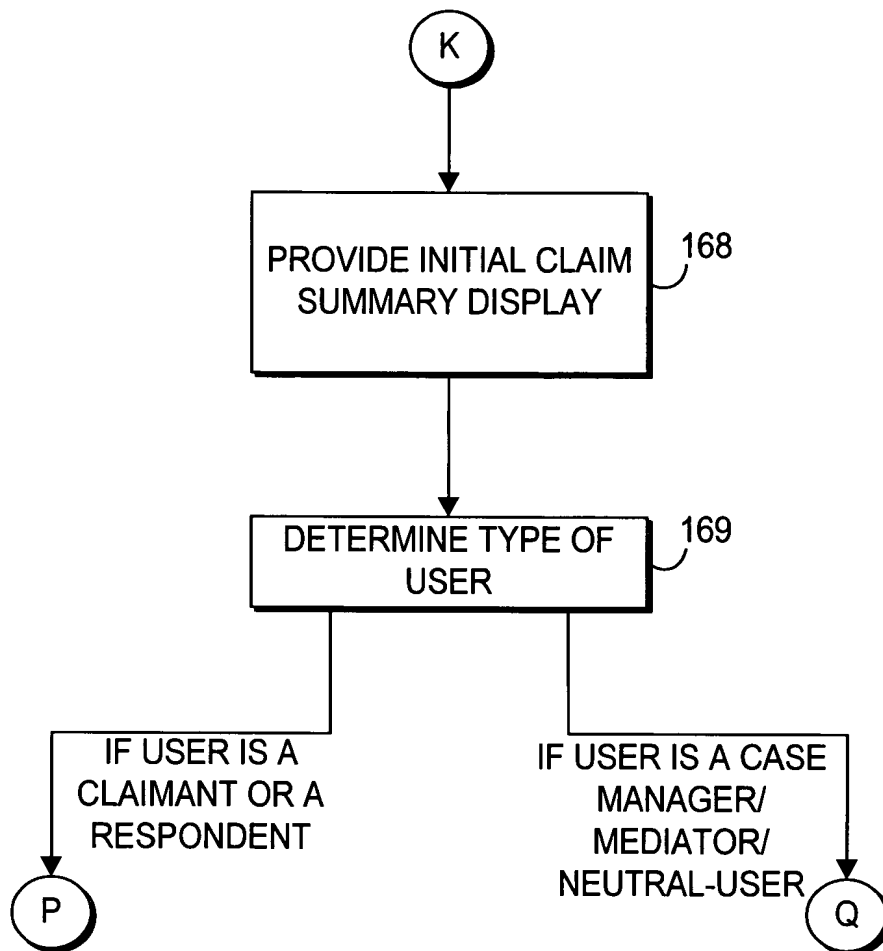


FIG. 14C



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"ON CALL - MEDIATION"**FIG. 15A**

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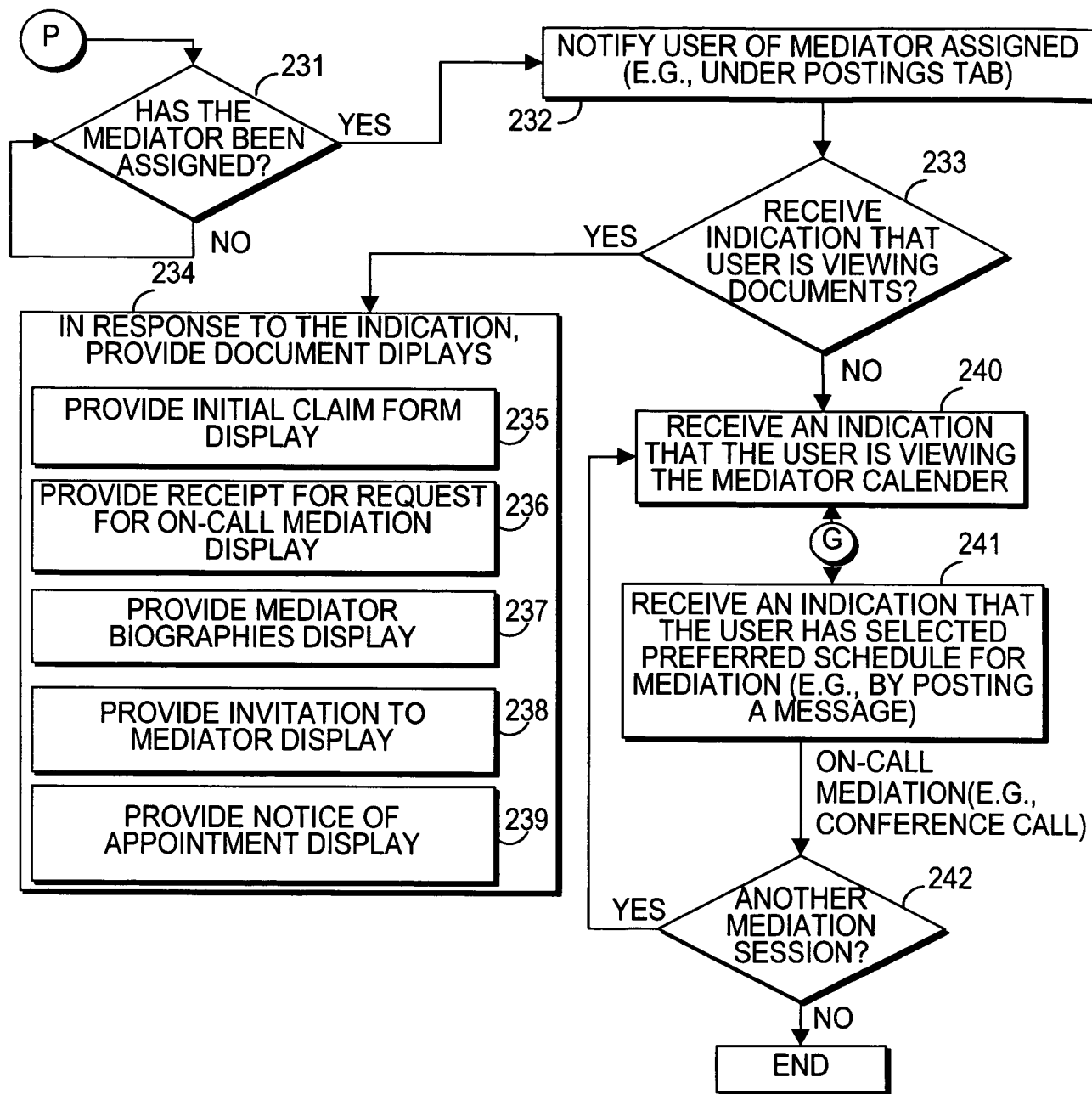


FIG. 15B

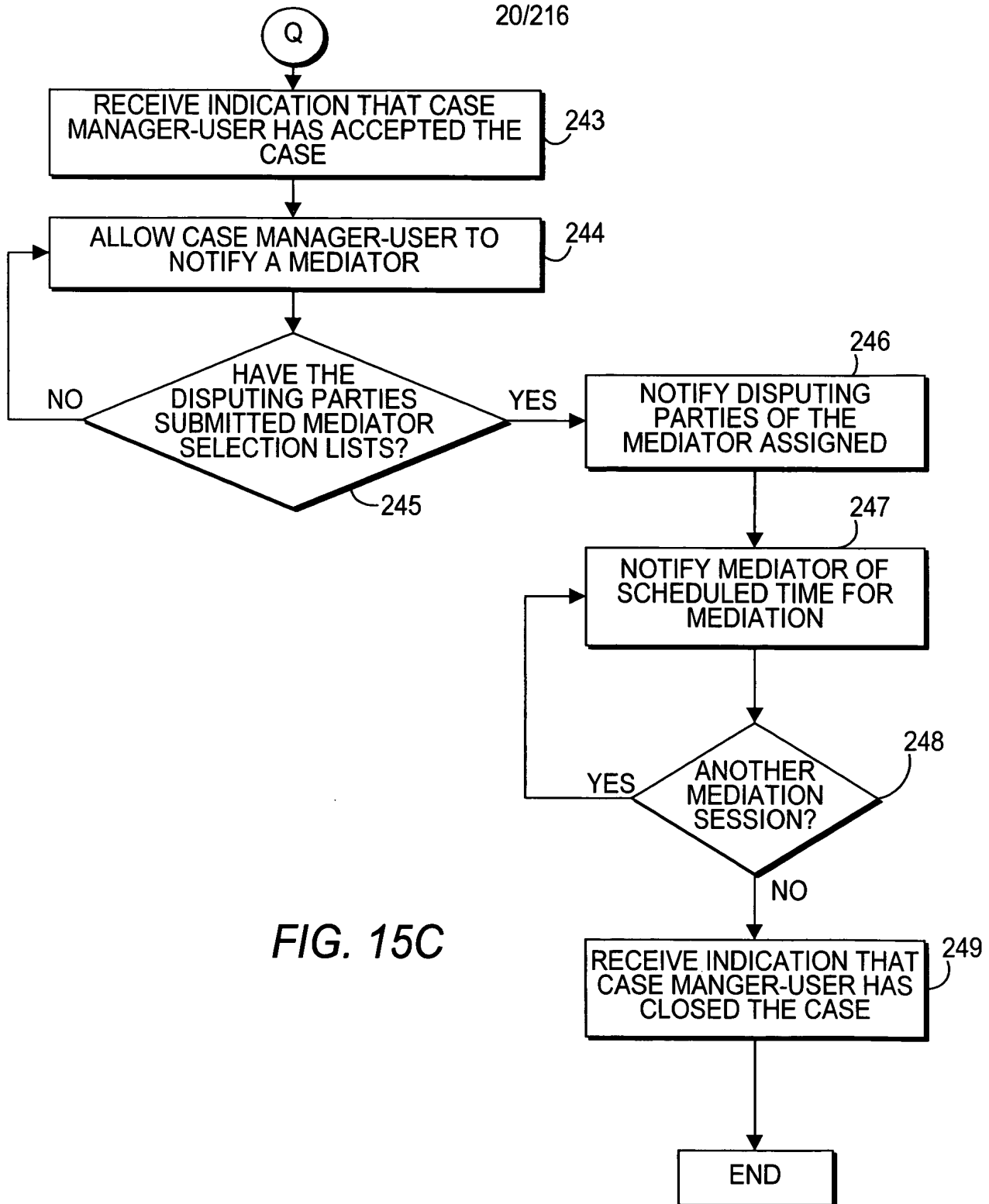


FIG. 15C

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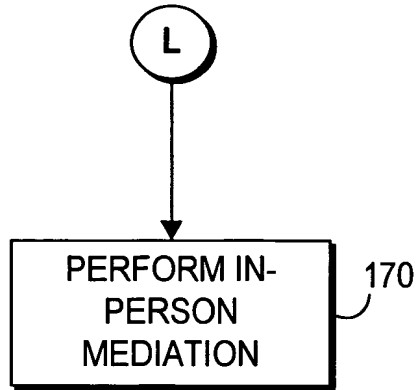


FIG. 16

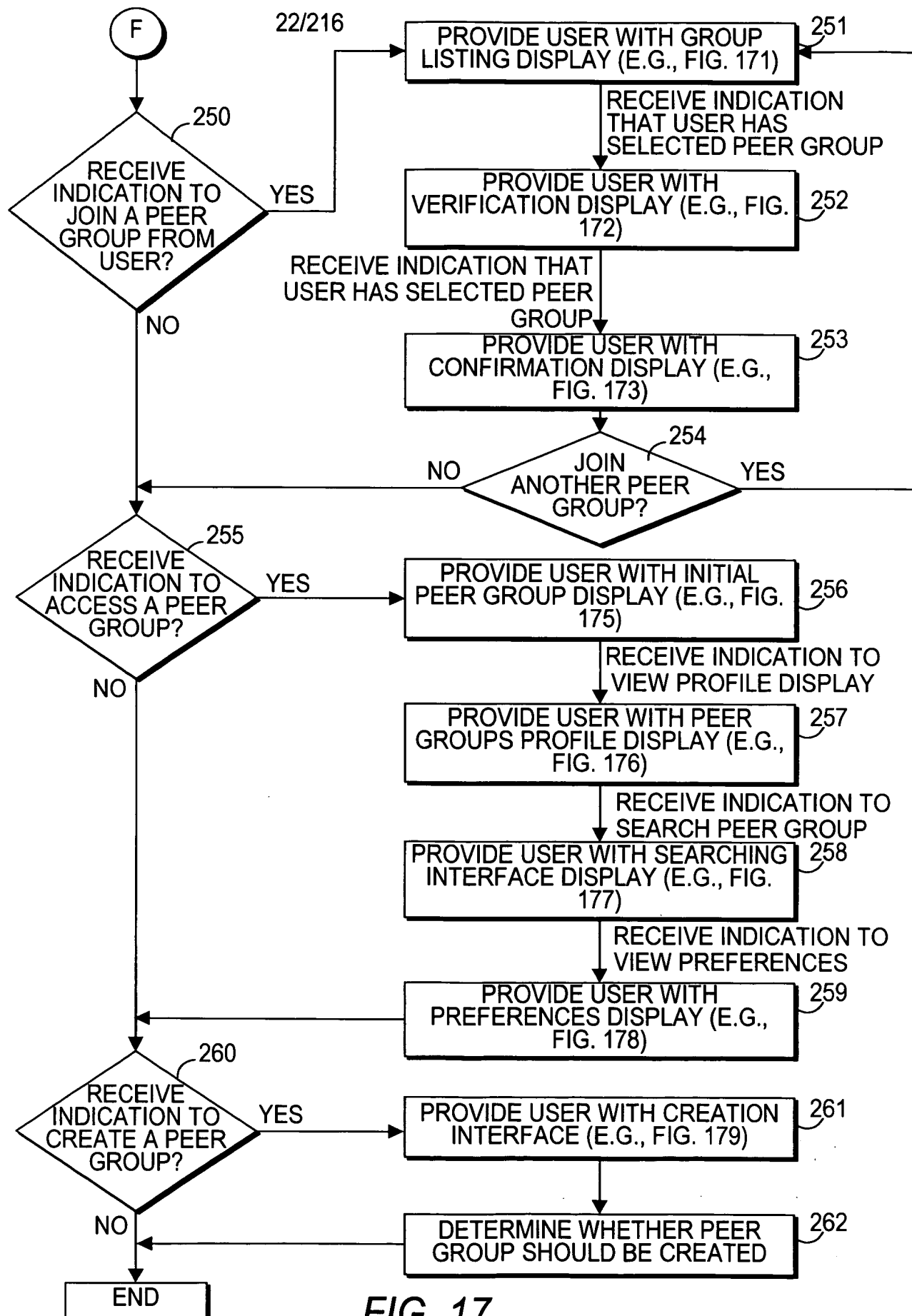


FIG. 17

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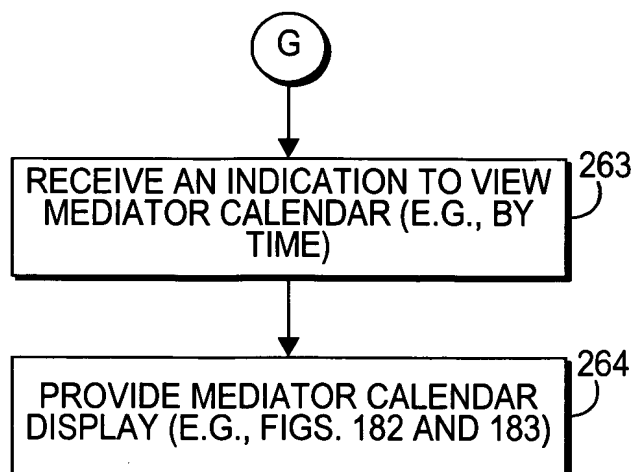
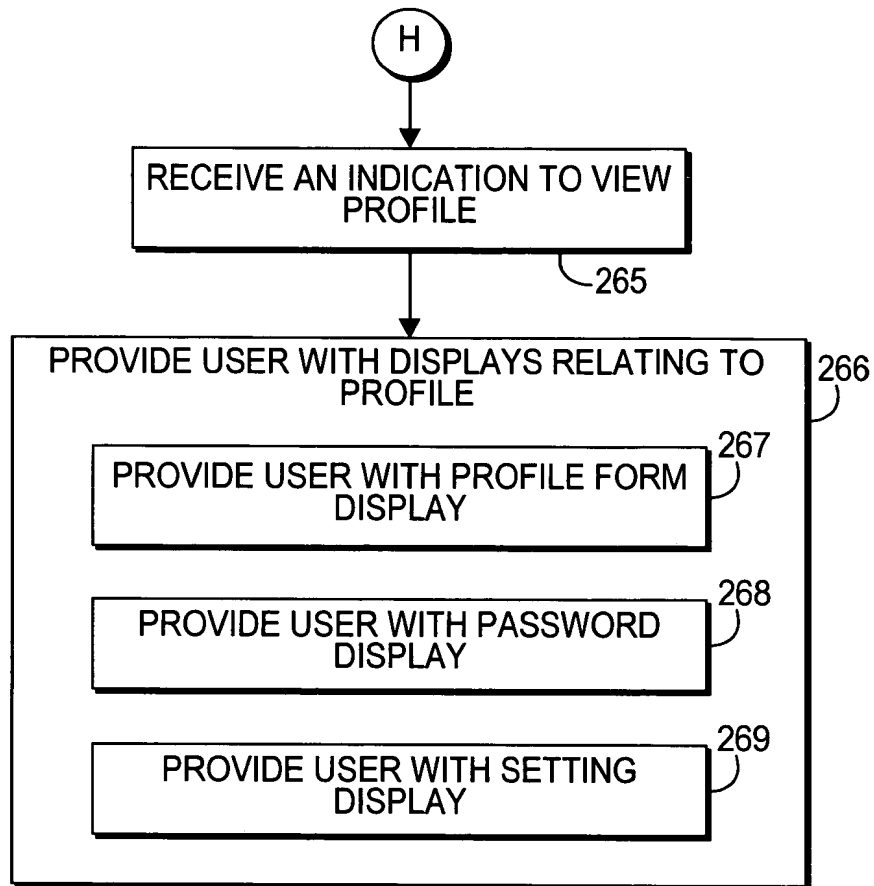
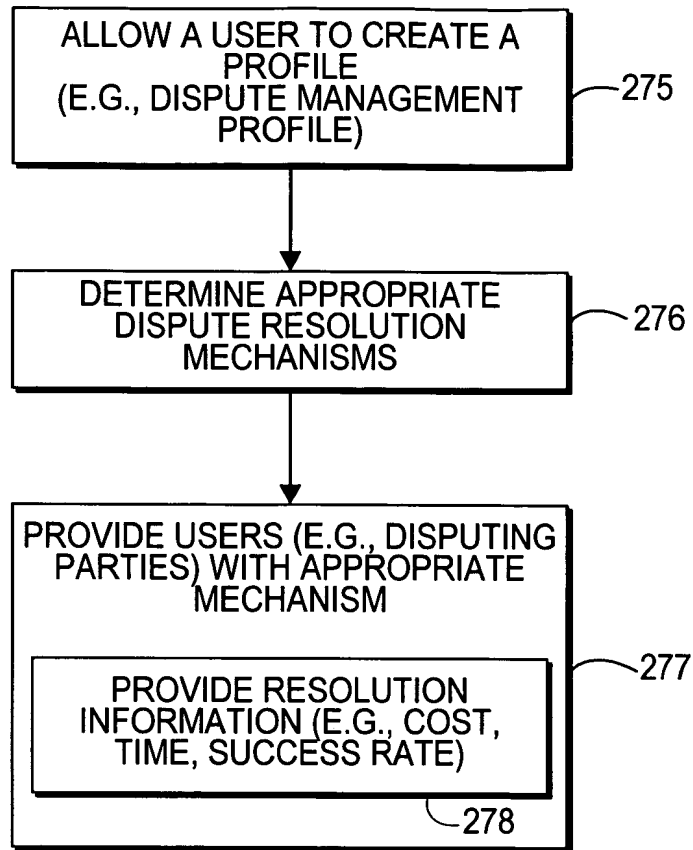


FIG. 18

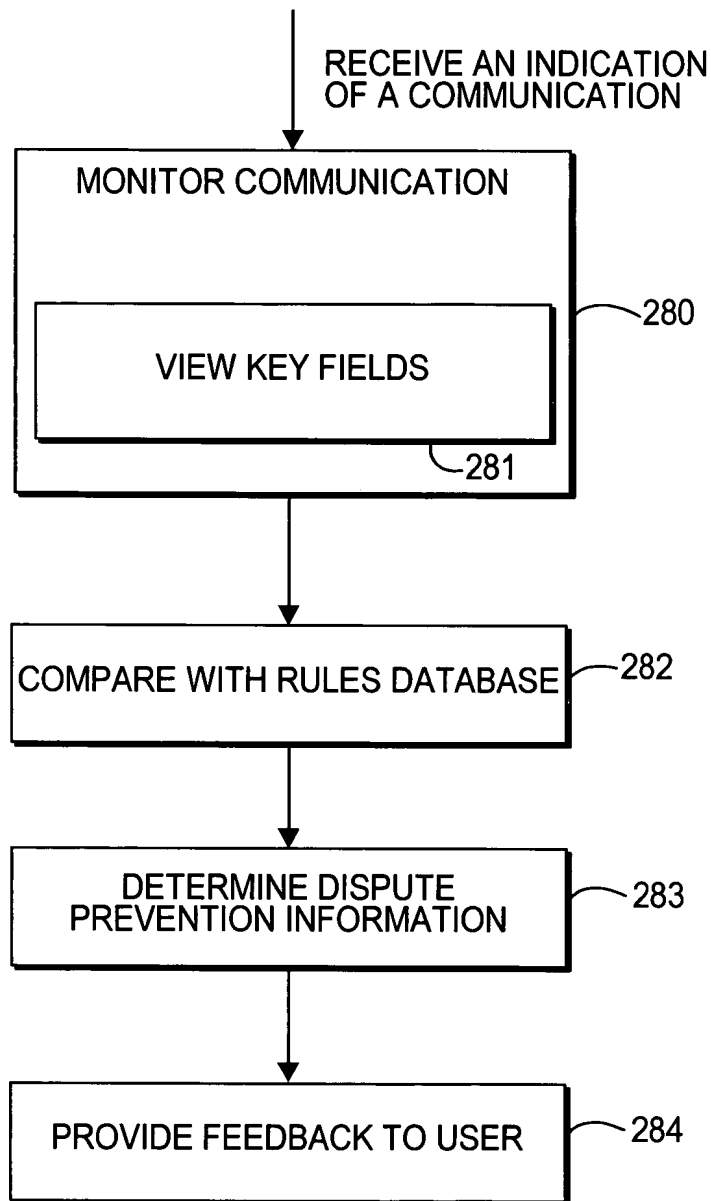
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**FIG. 19**

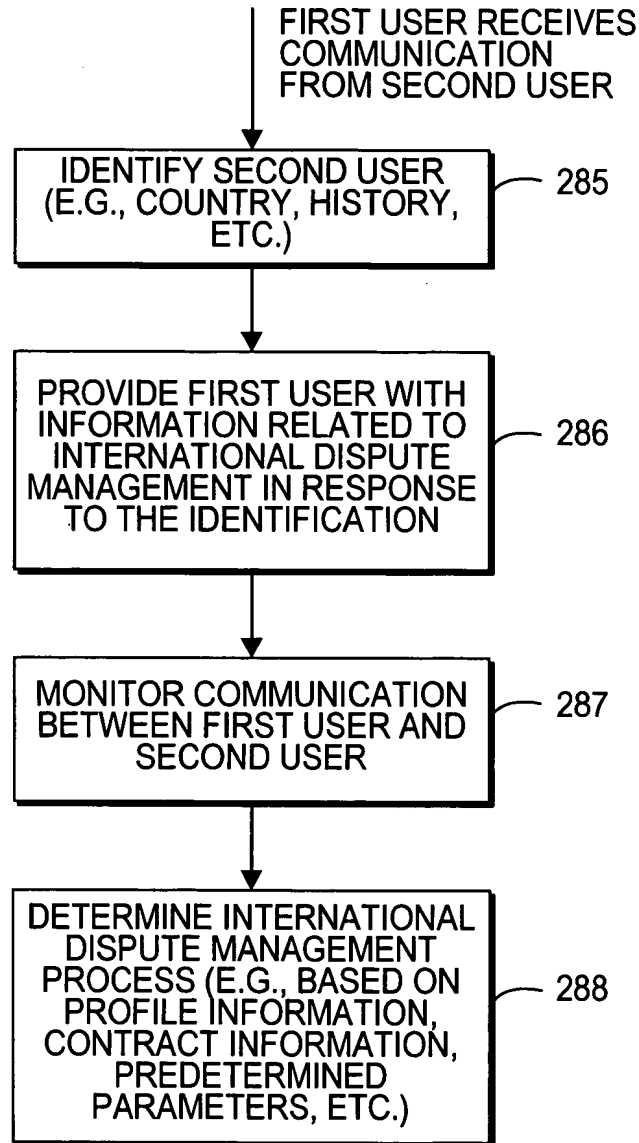
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**FIG. 20**

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**FIG. 21**

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*FIG. 22*

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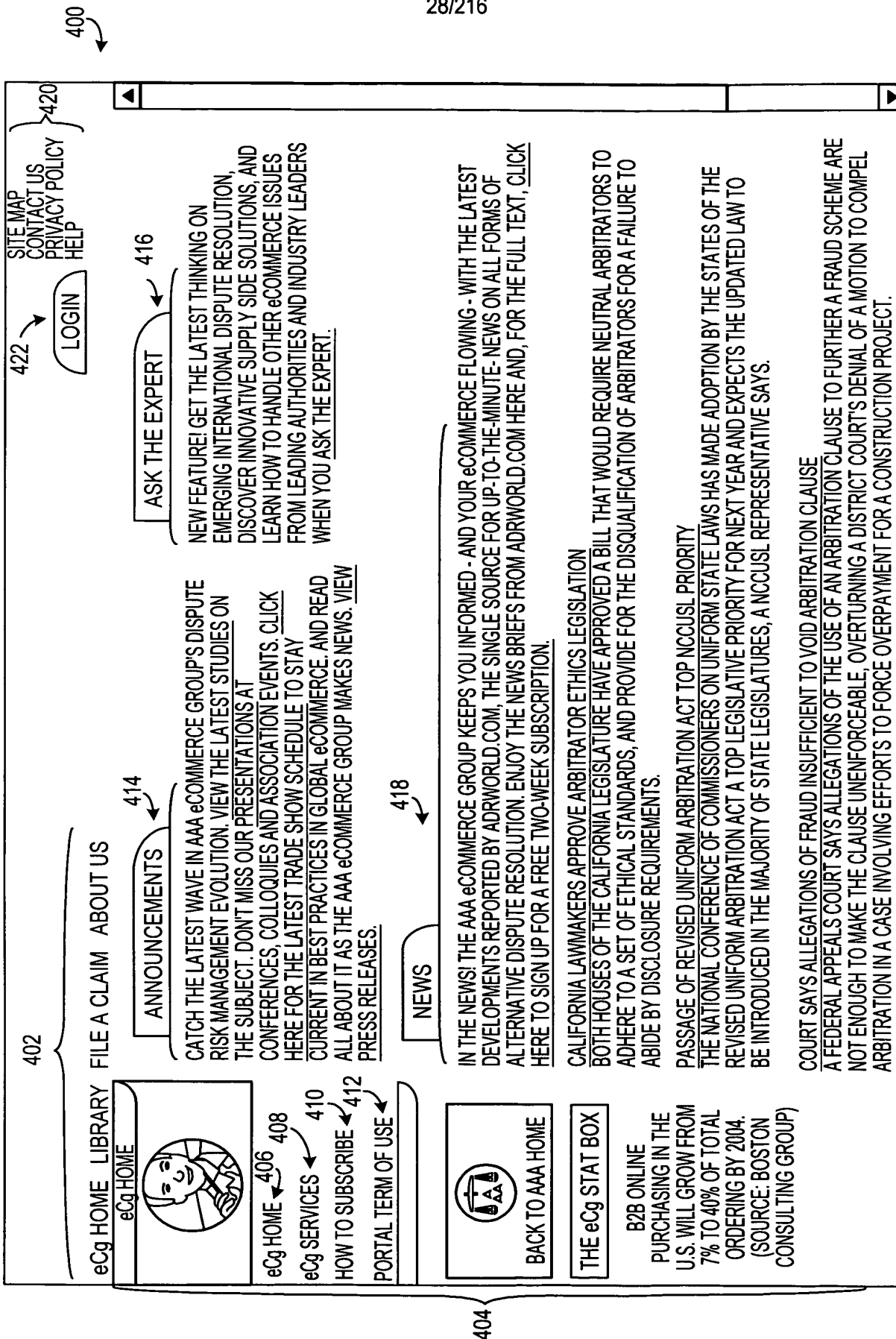


FIG.23

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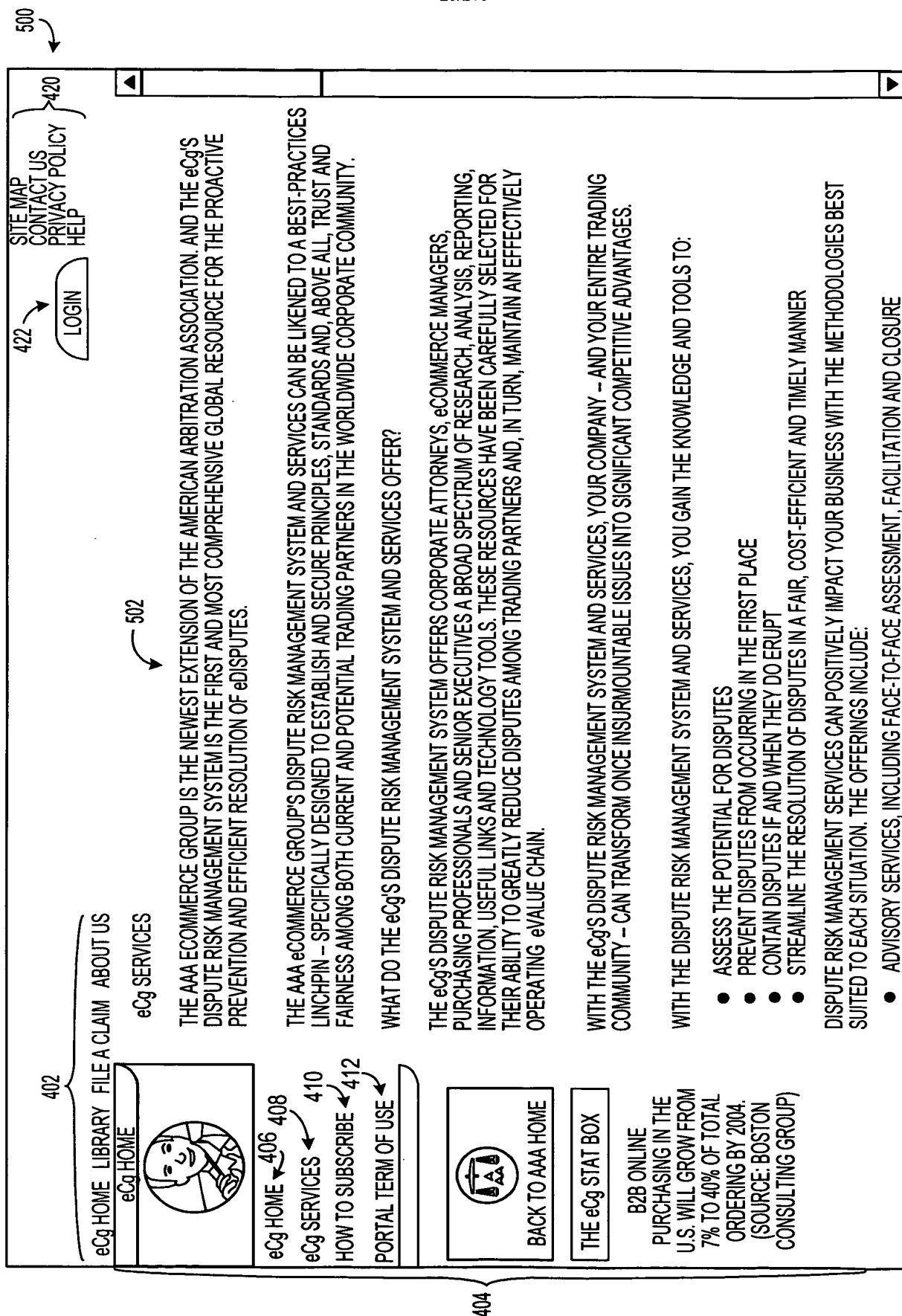


FIG.24

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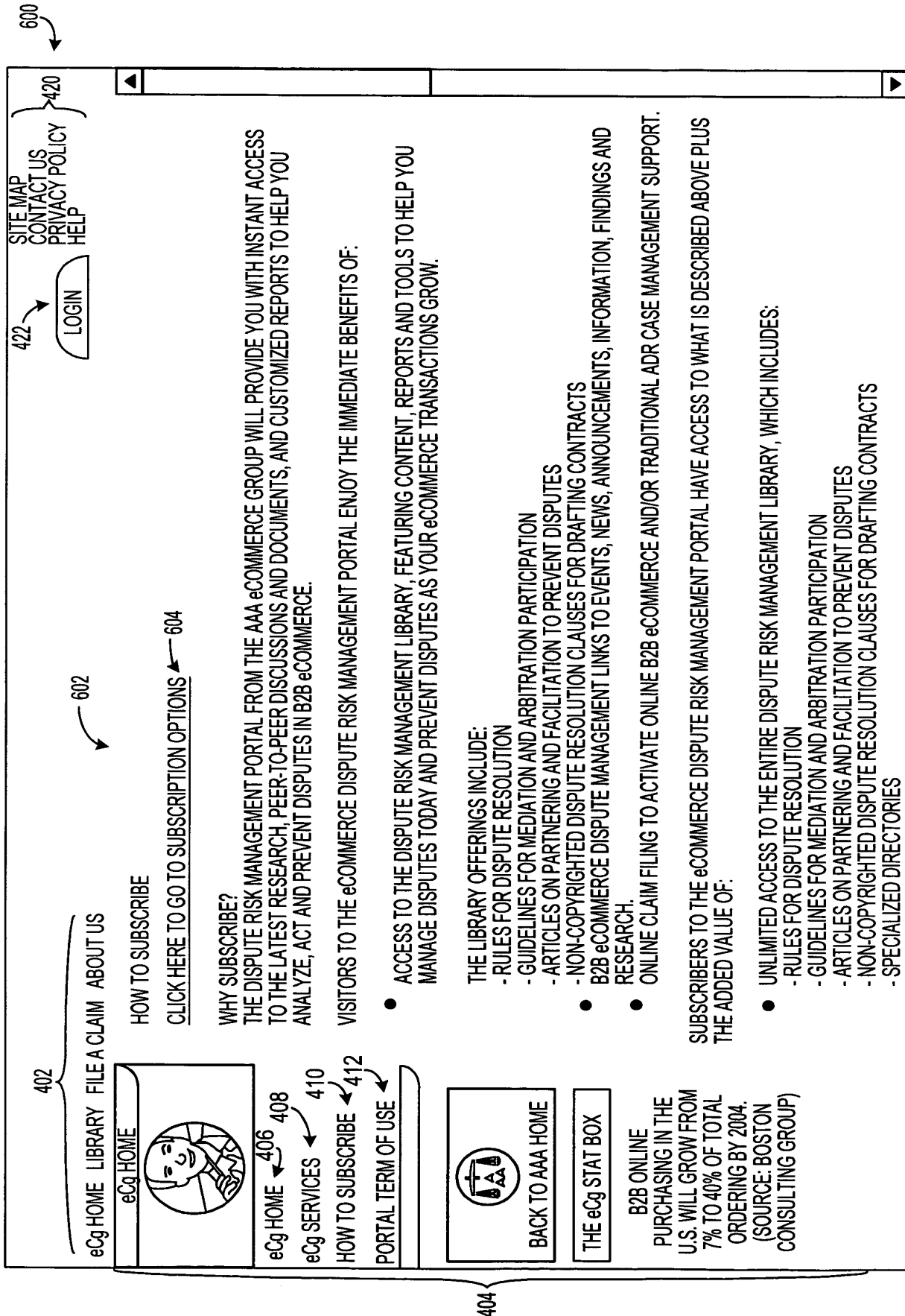


FIG. 25

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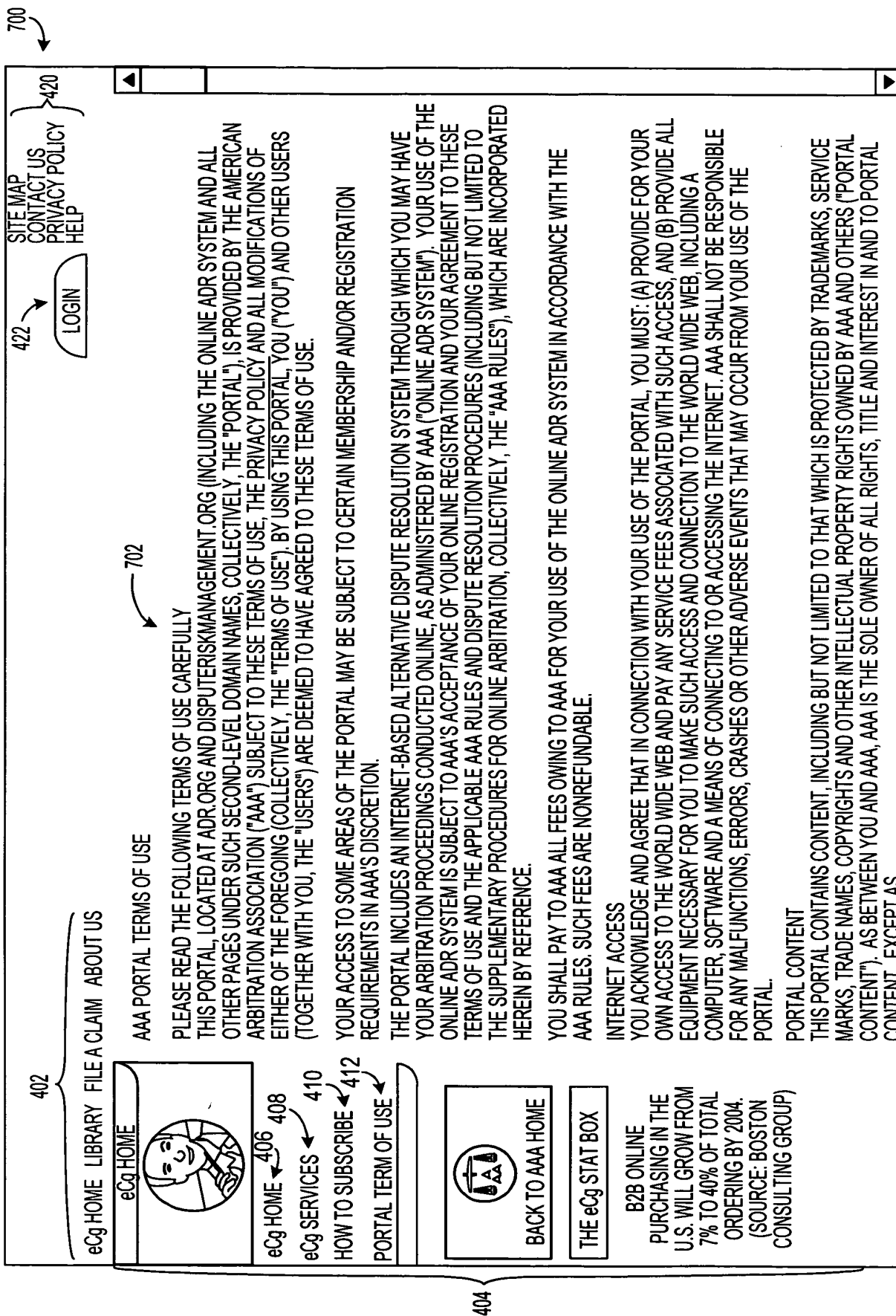


FIG.26

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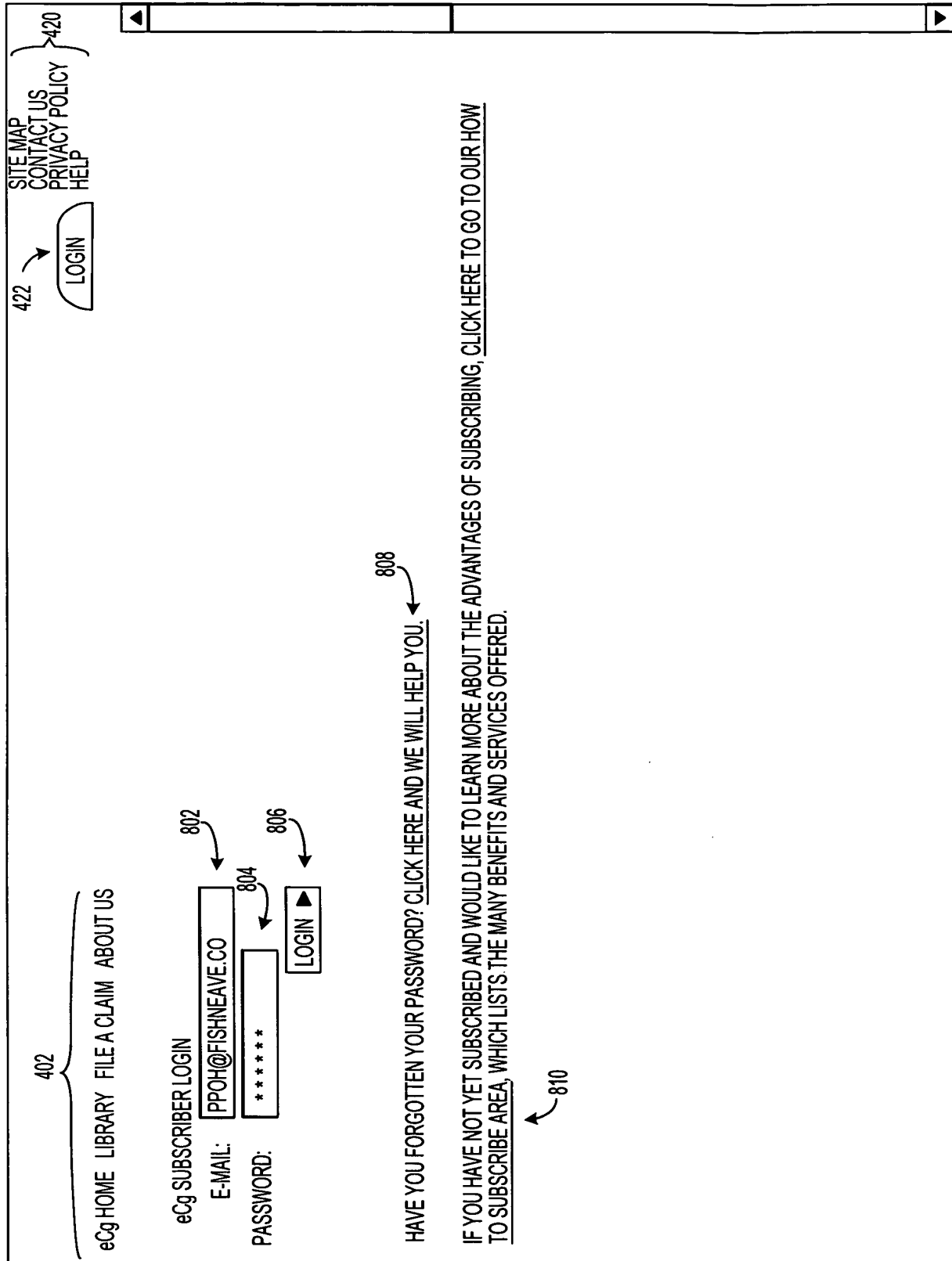


FIG.27

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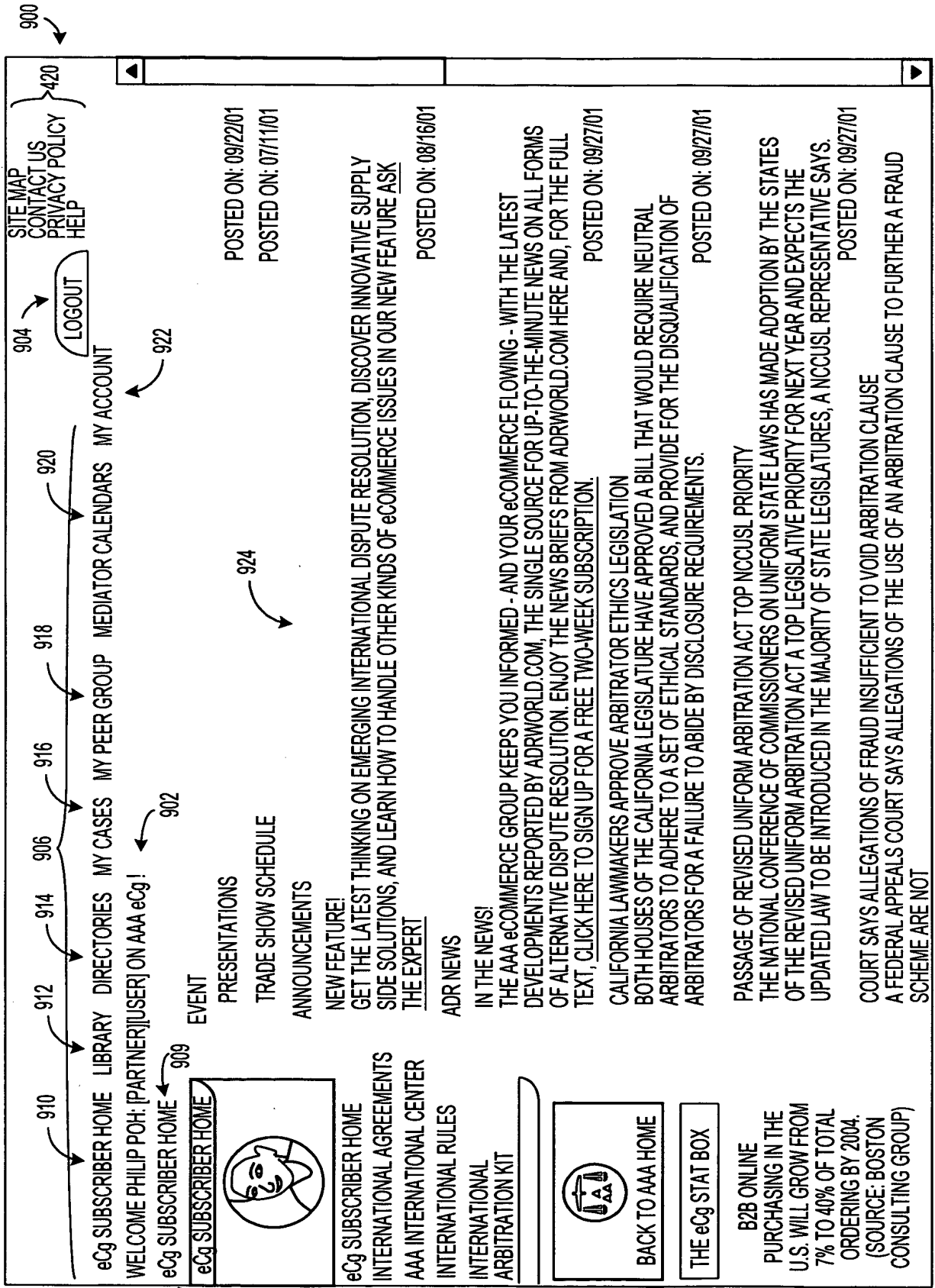


FIG.28

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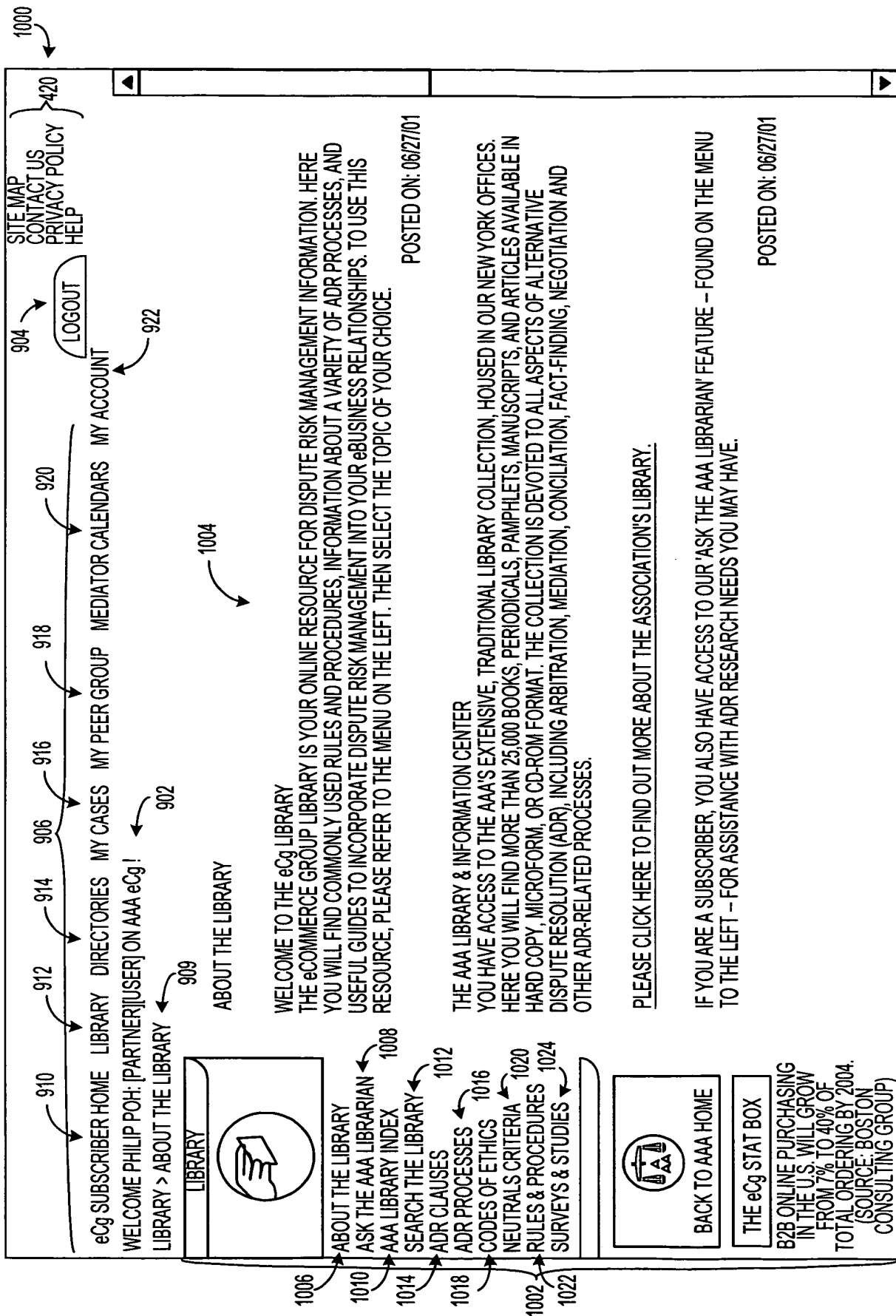
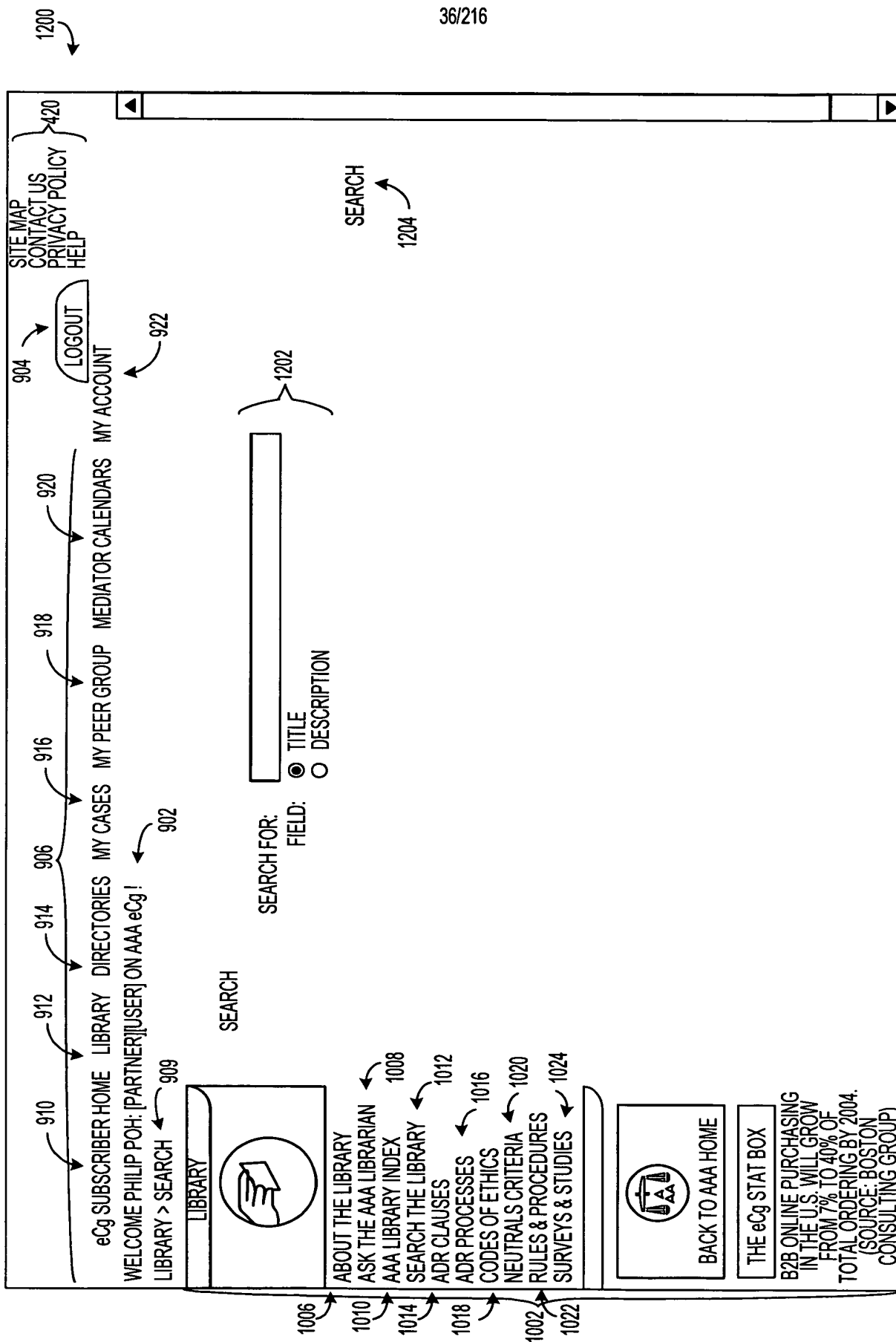


FIG.29



FIG. 30

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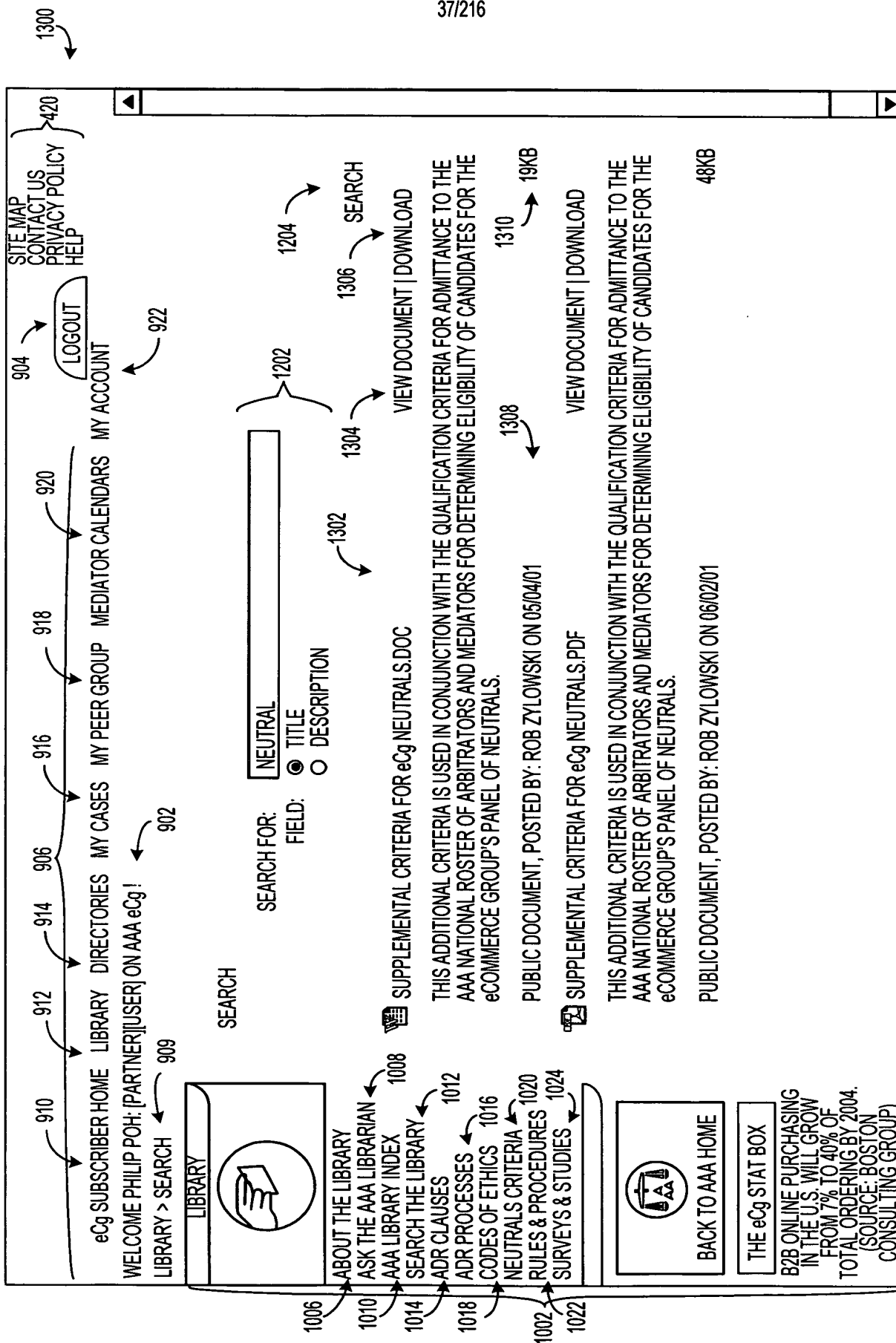
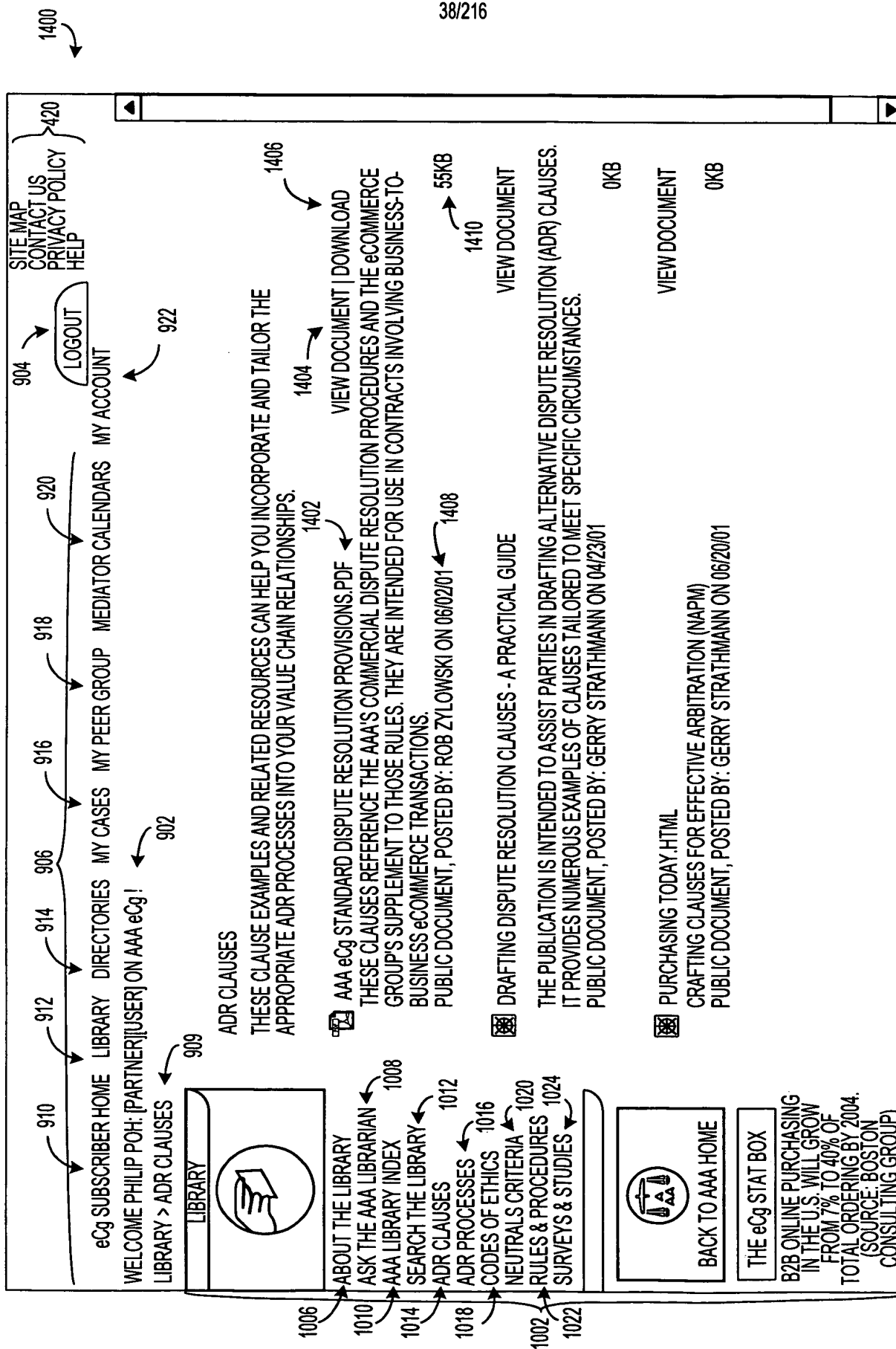


FIG.32

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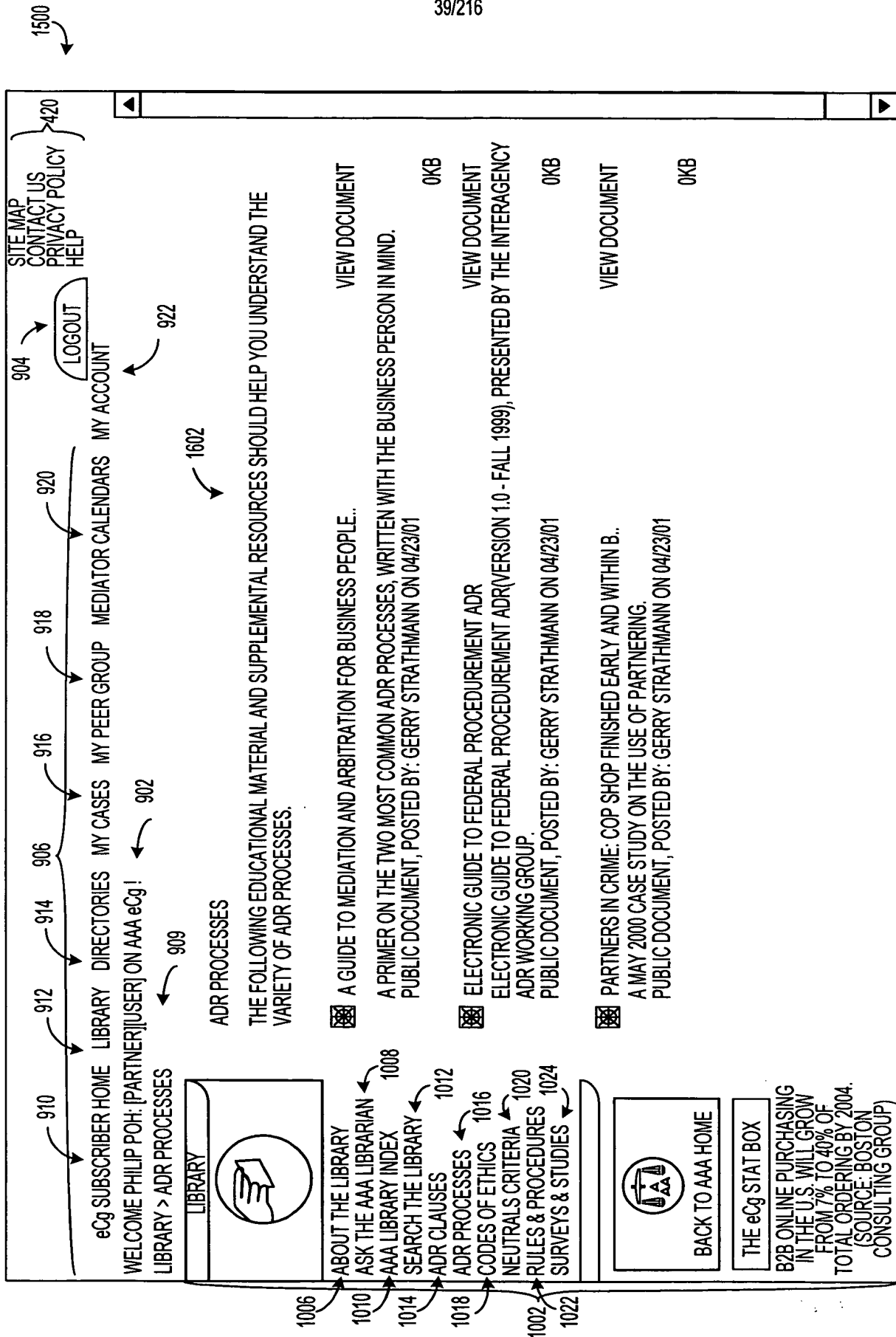


FIG.34

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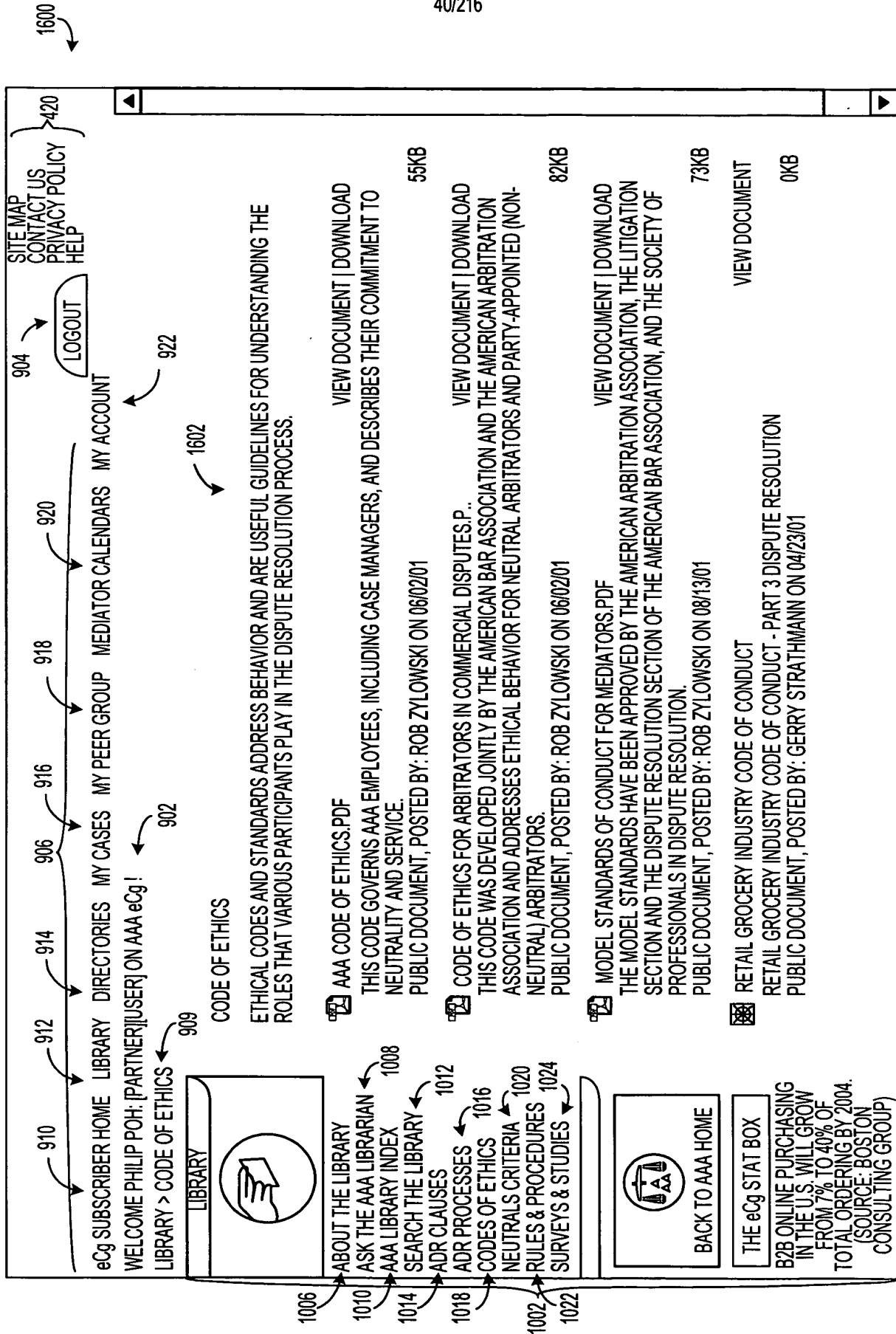
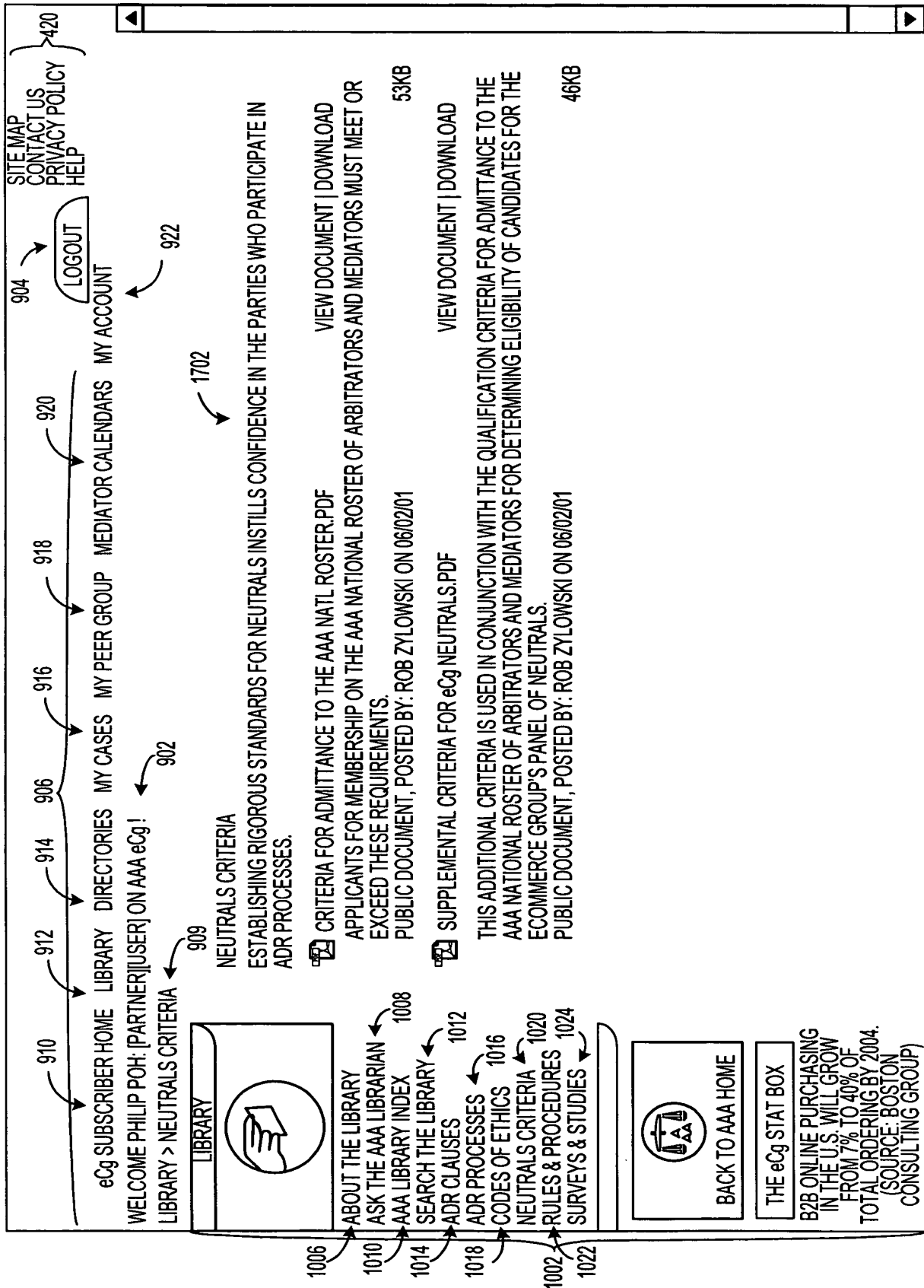


FIG.35

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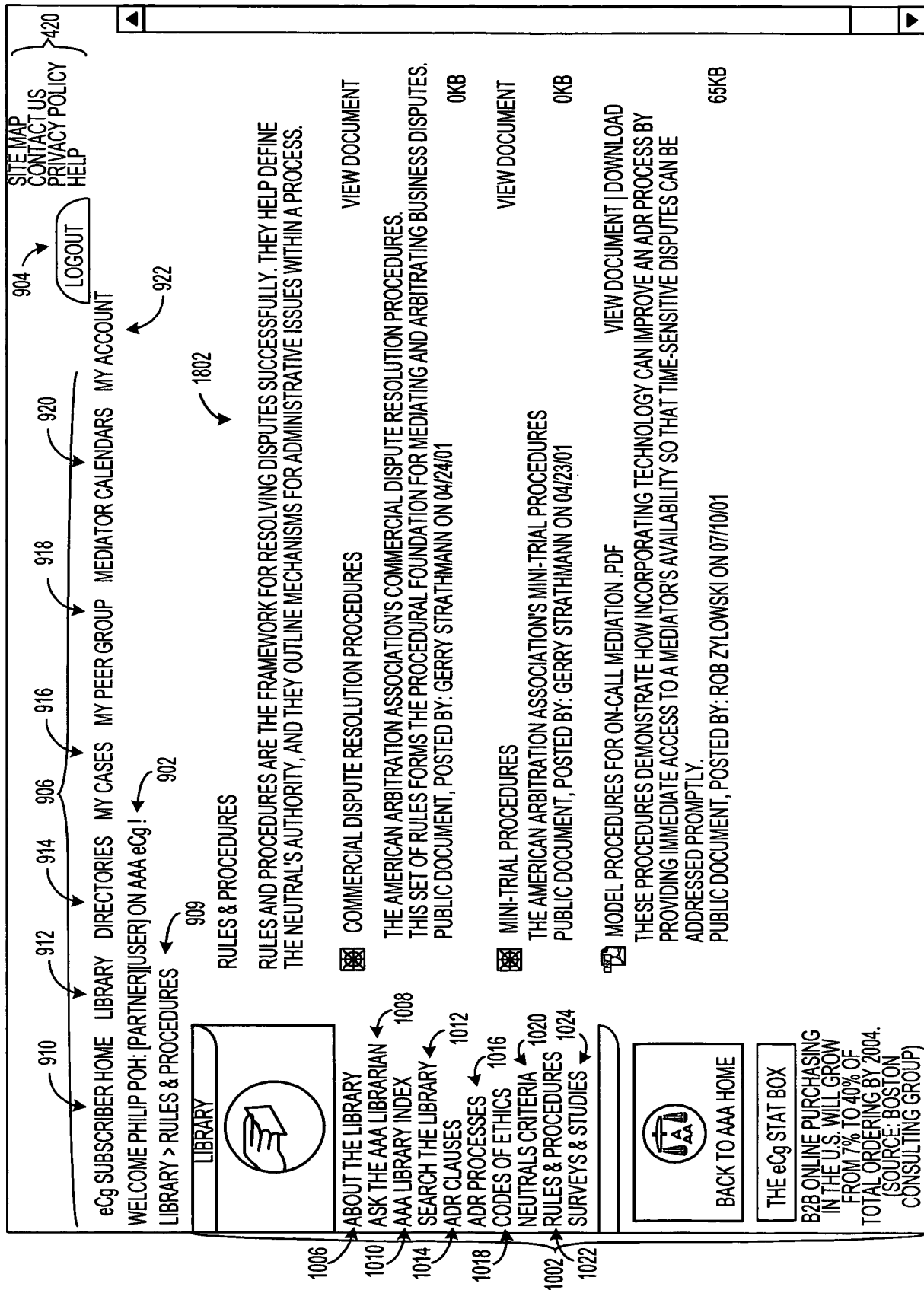


FIG.37

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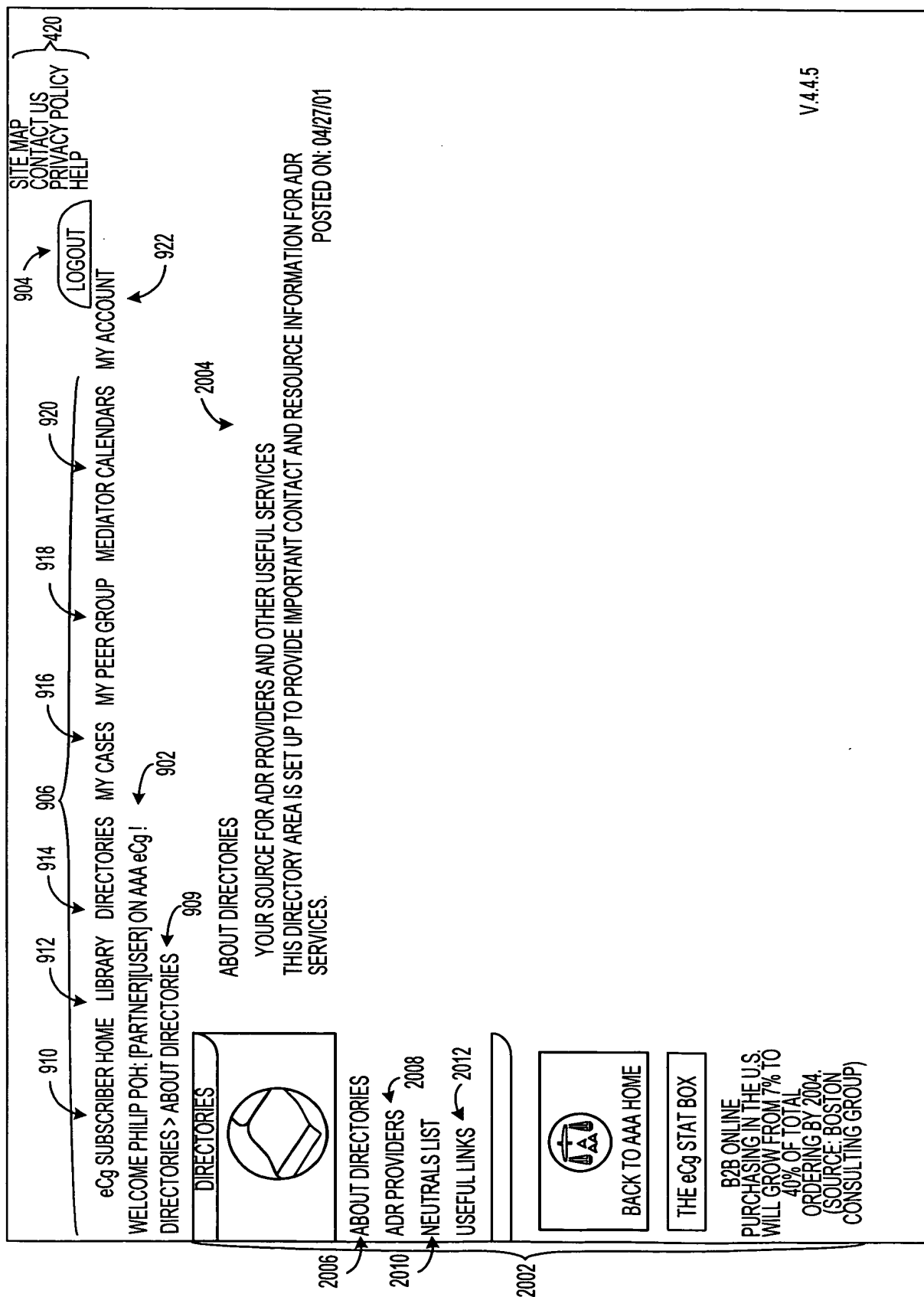


FIG.39

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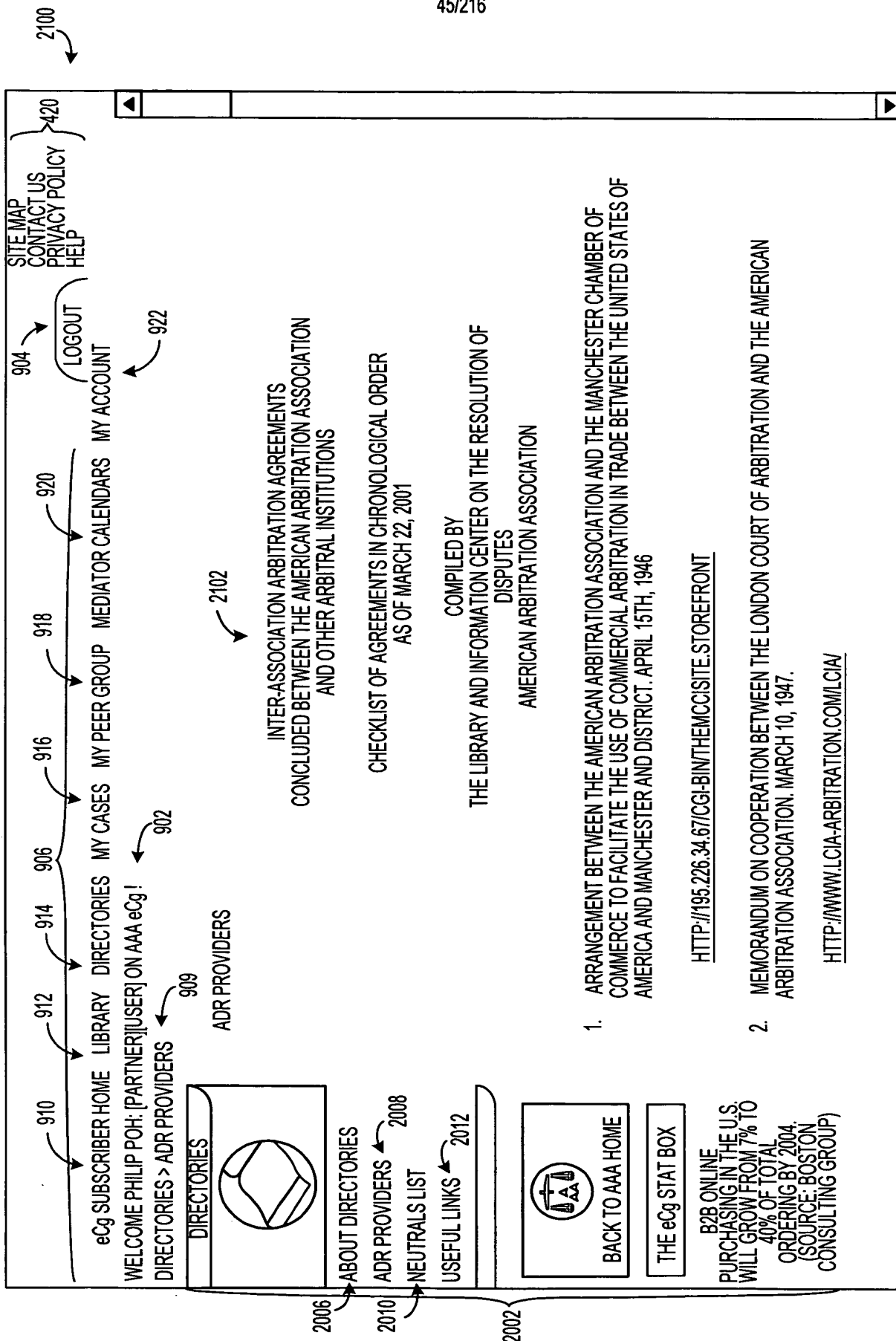


FIG.40

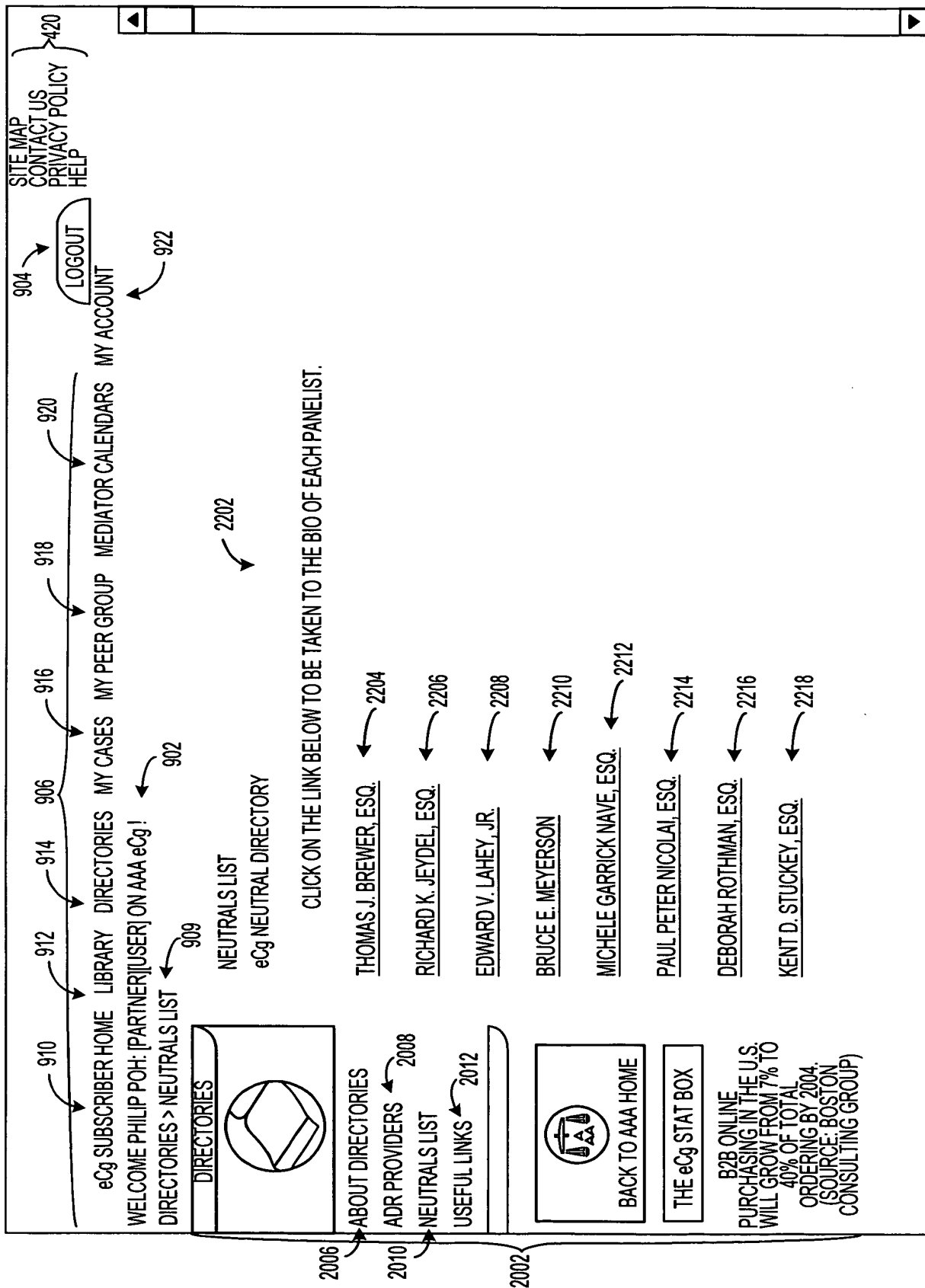


FIG. 41

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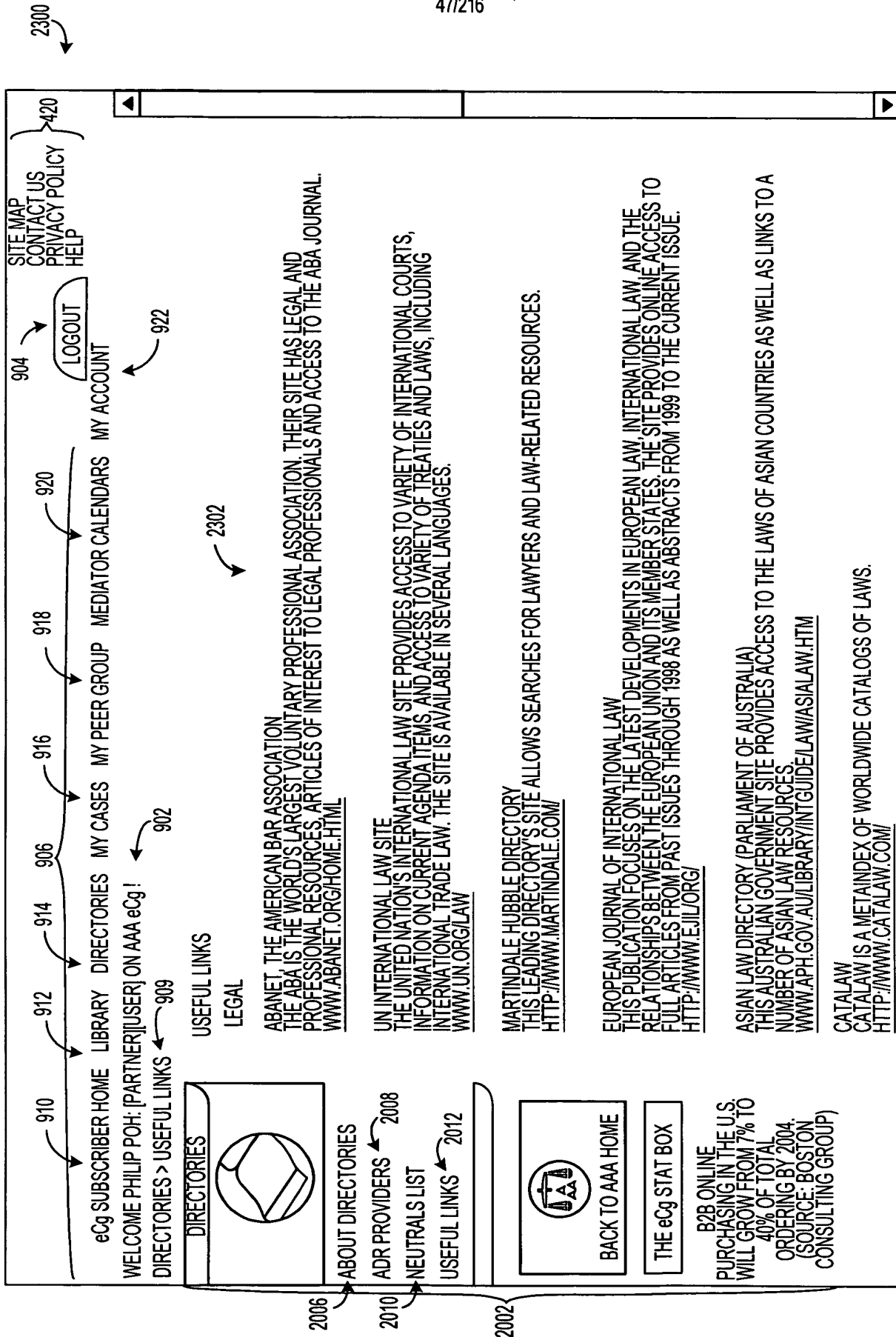


FIG.42

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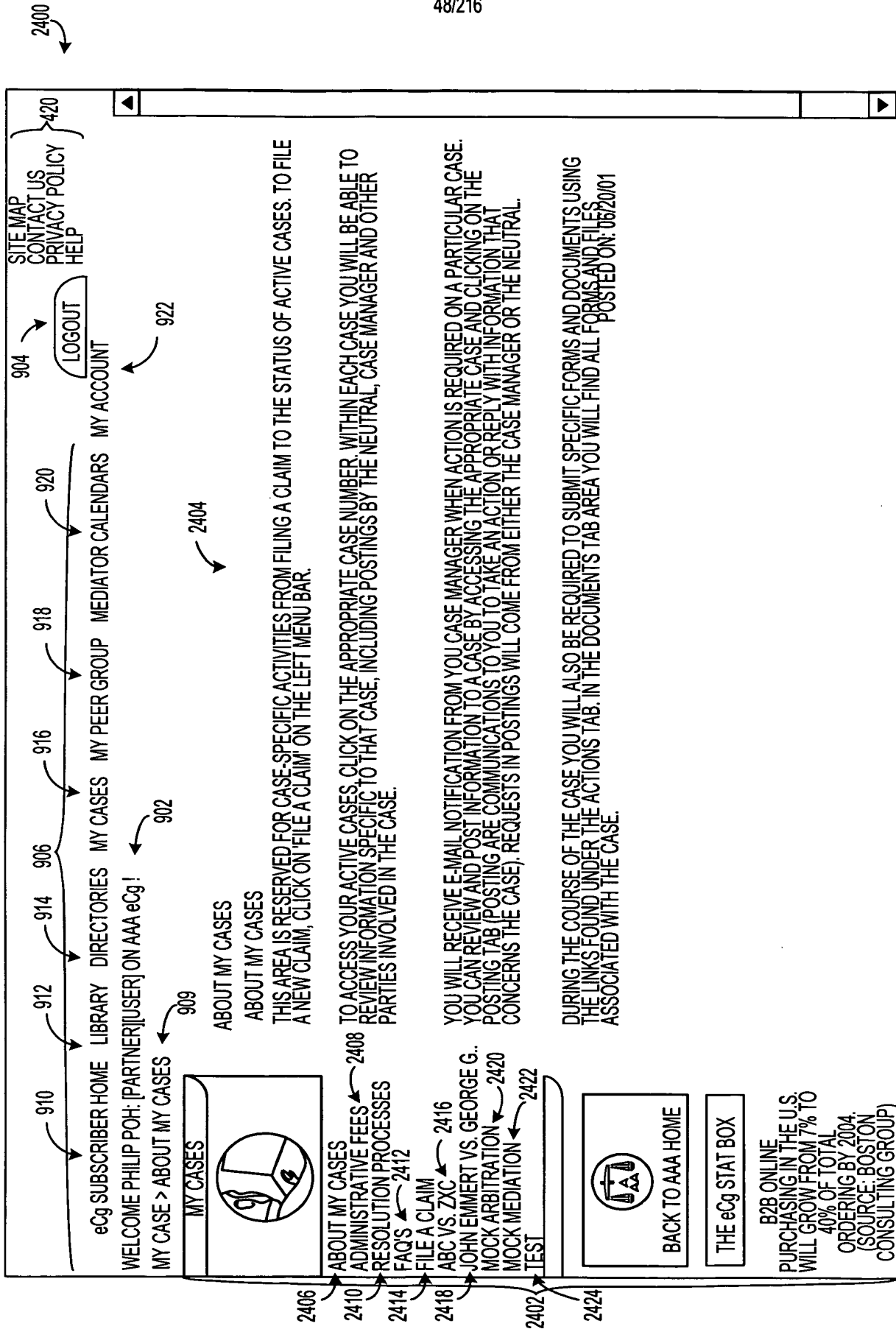


FIG.43

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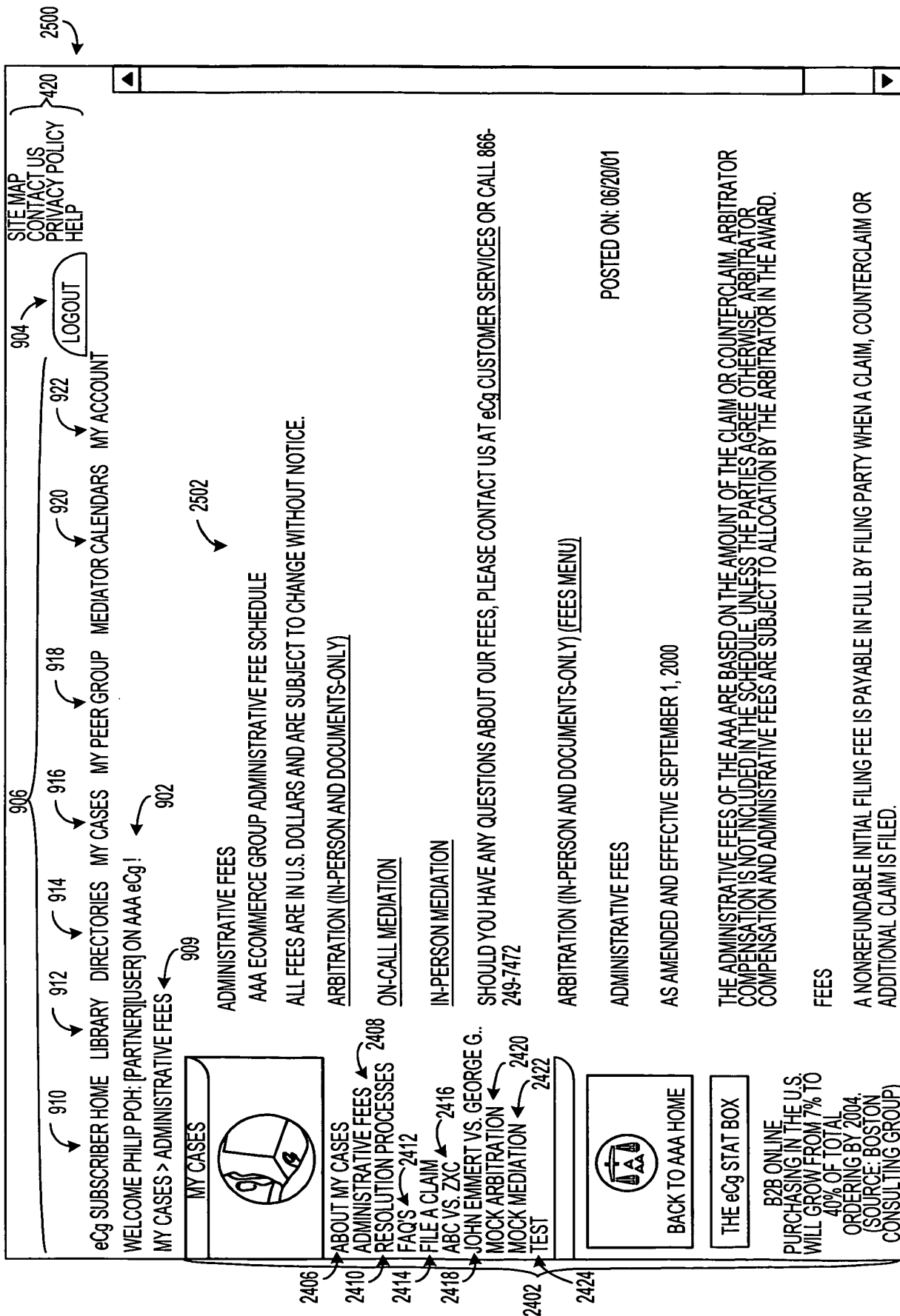


FIG.44

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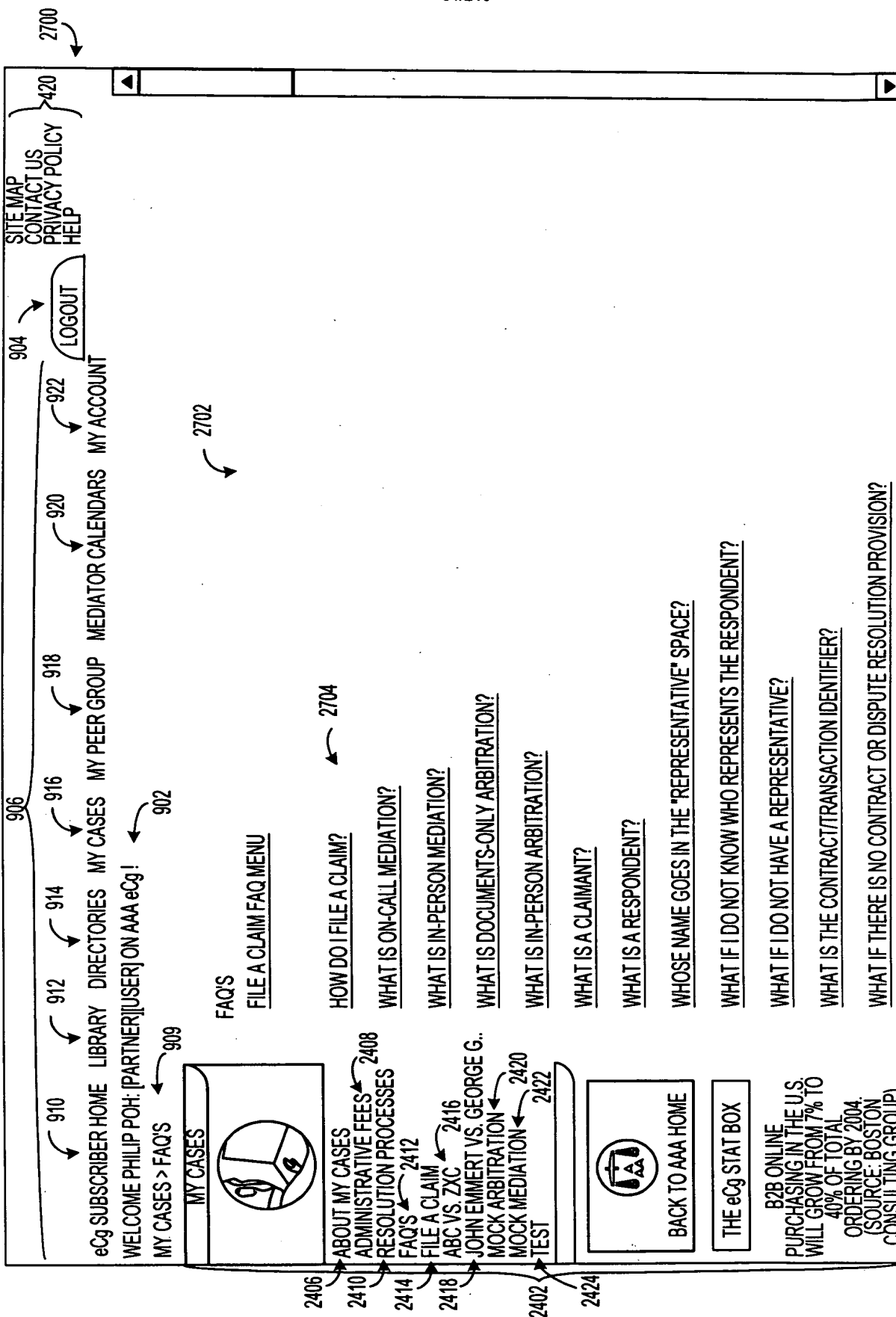


FIG.46



FIG. 47

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CLAIM FORM > STEP 3/5

DATE: 10/08/2001 3004

RESOLUTION PROCESS: ON-CALL MEDIATION 3002

3006 CLAIMANT (FILING PARTY)

COMPANY: ABC 3008 REQUIRED 3010

REPRESENTATIVE: 3012 REQUIRED

FIRM NAME: ABC 3014 REQUIRED

ADDRESS: 5 ABC ST. 3016 REQUIRED

CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10019 USA 3018 REQUIRED

PHONE: 212-716-5800 3020 REQUIRED

FAX: 212-716-5910 3022 REQUIRED

E-MAIL: ABC@ABC.COM 3024 REQUIRED

RESPONDENT(S): 1 3026 REQUIRED

SUBMIT CANCEL 3028

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FIG.49

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SITEMAP CONTACT US PRIVACY POLICY HELP

910 912 914 916 918 920 922 MY ACCOUNT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > FILE A CLAIM

CLAIM FORM > STEP 5/5

902 909 3202

PAYMENT BY CREDIT CARD: 3206

CREDIT CARD TYPE: ☒ VISA ☐ M/C ☐ AMEX

CARDHOLDER: MR ABC 3204

CARD NUMBER: XXXX XXX XXXX 3210

EXPIRATION DATE: XX XX 3212

INITIAL FILING FEE: XXXX 3214

(AS IT APPEARS ON CARD) 3208

SEE ADMINISTRATIVE FEE SCHEDULE.

PLEASE PROVIDE THE INFORMATION REQUESTED ABOVE AND CONFIRM THAT IT IS CORRECT.

BY CLICKING THE SUBMIT BUTTON BELOW:

- YOU AUTHORIZE US TO CHANGE YOUR CREDIT CARD FOR THE CHARGE AMOUNT SHOWN ABOVE.
- YOU AGREE TO PAY THE CHARGE AMOUNT INDICATED ABOVE ACCORDING TO THE CARD ISSUER AGREEMENT (MERCHANT AGREEMENT IF CREDIT VOUCHER), IF PAYMENT IS NOT RECEIVED BY AAA FROM CREDIT ISSUER OR ITS AGENTS, YOU AGREE TO PAY ALL AMOUNTS DUE TO AAA.

PAYMENT BY CHECK: 3216

☐ INDICATE HERE TO CONFIRM THAT A CHECK FOR THE FILING FEE MADE PAYABLE TO THE AMERICAN ARBITRATION ASSOCIATION WAS MAILED ON 10/08/2001 TO:

3218

AMERICAN ARBITRATION ASSOCIATION
 eCOMMERCE GROUP
 13455 NOEL ROAD
 SUITE 1750
 DALLAS, TX 75240-6620

3220 3222 SUBMIT CANCEL

2406 2410 2414 2418 2420 2422 2424

MY CASES

ABOUT MY CASES

ADMINISTRATIVE FEES 2408

RESOLUTION PROCESSES 2412

FAQ'S 2414

FILE A CLAIM

ABC VS. ZXC 2416

JOHN EMMERT VS. GEORGE G.. 2418

MOCK ARBITRATION 2420

MOCK MEDIATION 2422

TEST

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE
 PURCHASING IN THE U.S.
 WILL GROW FROM 7% TO
 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

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910 eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT

912 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

914 MY CASES > FORM SUBMITTED

916 CLAIM FORM > FORM SUBMITTED

918 FORM SUBMITTED

920 DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

922 ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

924 ☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

926 DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? [CLICK HERE TO REVIEW THESE PROCEDURES.](#)

928 ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

930 ☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

932 * PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEING PROCEEDINGS.

934 RESOLUTION PROCESS: ON-CALL MEDIATION

936 FILING DATE: 10/08/2001

938 COMPANY: ABC

940 REPRESENTATIVE: FIRM NAME: ABC

942 ADDRESS: 5 ABC ST.

944 CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10019 USA

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3254

3256

58/216

5350

AAA WEBFILE - MICROSOFT INTERNET EXPLORER

FILE EDIT VIEW FAVORITES TOOLS HELP

BACK FORWARD STOP REFRESH HOME SEARCH FAVORITES HISTORY MAIL PRINT EDIT

ADDRESS [HTTP://NYHWEB01/WEBCASE2/FRONTPAGE.HTM](http://nyhweb01/webcase2/frontpage.htm) GO LINK

HELP CONTACT AAA LOGIN

AMERICAN ARBITRATION ASSOCIATION
DISPUTE RESOLUTION SERVICES WORLDWIDE

HOME
ABOUT AAA WEBFILE
REGISTER
FORGET YOUR PASSWORD

REGISTERED USER

USER ID

PASSWORD

SIGN IN

NEW USER

SIGN UP NOW TO ACTIVATE YOUR ACCOUNT!

SIGN IN

DONE LOCAL INTRANET

FIG. 53

59/216

↖ 5452

REGISTRATION FORM

WELCOME TO THE AAA WEBFILE, YOUR RESOURCE FOR ONLINE CASE FILING AND MANAGEMENT. UPON COMPLETING THE FORM BELOW, YOU WILL RECEIVE CONFIRMATION OF YOUR USER ID AND PASSWORD VIA EMAIL, WHICH WILL ALLOW YOU TO GAIN PERMANENT ACCESS TO THE VARIOUS SECURE SECTIONS ON THIS SITE. YOU MAY CHANGE YOUR USER INFORMATION AFTER REGISTRATION.

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[*].

ACCOUNT SETTINGS

USER ID* FIRST NAME*
PASSWORD* MIDDLE INITIAL
CONFIRM
PASSWORD* LAST NAME*
SECRET
QUESTION* WHAT IS YOUR CITY OF BIRTH?
ANSWER TO
SECRET* QUESTION

CHOOSE A QUESTION ONLY YOU KNOW
THE ANSWER TO AND THAT HAS NOTHING
TO DO WITH YOUR PASSWORD. IF YOU
FORGET YOUR PASSWORD, WE WILL
VERIFY YOUR IDENTITY BY ASKING YOU
THIS QUESTION

USER INFORMATION

EMAIL ADDRESS*
CONFIRM EMAIL*
COMPANY
ADDRESS*

CITY*
STATE* ALABAMA
ZIP*
TEL* - - EXTENSION
FAX - -

SIGN UP

RESET

↖ 5452

FIG. 54

60/216

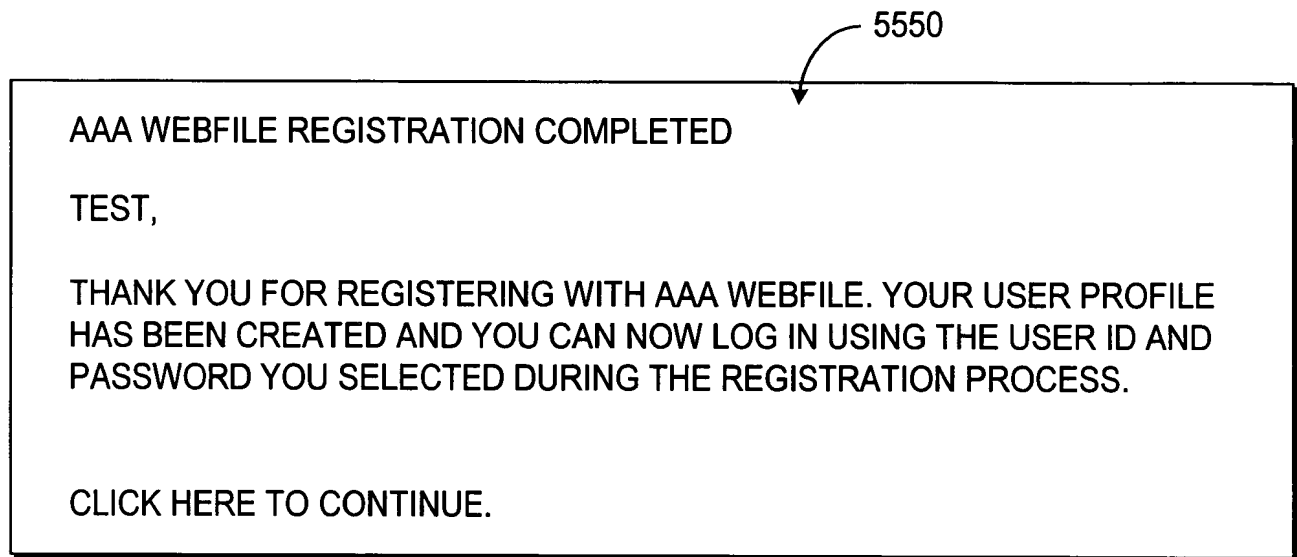


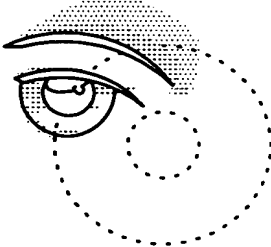
FIG. 55

61/216

5650

FORGET YOUR PASSWORD?

DID YOU FORGET YOUR PASSWORD? PLEASE FILL OUT USER ID CORRECTLY. YOUR PASSWORD WILL BE EMAILED TO YOUR REGISTERED EMAIL ACCOUNT SHORTLY.



REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▽].

FIND PASSWORD

USER ID ▽

SUBMIT

FIG. 56

62/216

UPDATE PROFILE

THANK YOU FOR TAKING A MOMENT TO CONFIRM YOUR AAA WEBFILE ACCOUNT SETTINGS. YOU MAY CHANGE YOUR USER INFORMATION AS OFTEN AS NECESSARY. AFTER MAKING MODIFICATIONS PLEASE CLICK THE "SAVE" BUTTON. YOUR USER PROFILE WILL THEN BE UPDATED.
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[^]

ACCOUNT SETTINGS

USER ID ^ YOGESH
FIRST NAME ^ YOGESH
MIDDLE INITIAL
LAST NAME ^ CHAUDHARI
SECRET QUESTION ^ WHAT IS YOUR CITY OF BIRTH?
ANSWER TO SECRET QUESTION ^ NASHIK

CHANGE PASSWORD

CHOOSE A QUESTION ONLY YOU KNOW THE ANSWER TO AND THAT HAS NOTHING TO DO WITH YOUR PASSWORD. IF YOU FORGET YOUR PASSWORD, WE WILL VERIFY YOUR IDENTITY BY ASKING YOU THIS QUESTION

USER INFORMATION

EMAIL ADDRESS ^ CHAUDHARRY@ADR.ORG
COMPANY
ADDRESS ^ 335, MADISON AVE,

CITY ^ NEW YORK
STATE ^ NEW YORK
ZIP ^ 10017
TEL ^ 212 - 716 - 3949 EXTENSION
FAX 212 - 716 - 5903

SIGN UP

RESET

FIG. 57

63/216

CHANGE PASSWORD

THE PASSWORD SETTING ALLOWS YOU TO CHANGE YOUR LOGIN PASSWORD. ENTER YOUR OLD PASSWORD AND THEN CHOOSE YOUR NEW PASSWORD. CLICK SAVE WHEN YOU'RE DONE.

OLD PASSWORD ▾	<input type="text"/>	CHOOSE A PASSWORD THAT IS MAXIMUM 30 CHARACTERS LONG. IT MAY CONTAIN NUMBERS(0-9) AND UPPER AND LOWERCASE LETTERS(A-Z, a-z).
NEW PASSWORD ▾	<input type="text"/>	
CONFIRM PASSWORD ▾	<input type="text"/>	
<input type="button" value="SAVE"/> <input type="button" value="CANCEL"/>		

FIG. 58

64/216

5950

CASE CONNECT

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▼].

CONFIRMATION
NUMBER ▼

PIN NUMBER ▼

PLEASE ENTER THE
CONFIRMATION NUMBER
YOU HAVE RECEIVED BY
EMAIL OR BY REGULAR MAIL

SUBMIT

FIG. 59

65/216

6050

FILE NEW CLAIM

TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

ARE YOU FILING THIS CLAIM AS A:

☒ CLAIMANT
☐ CLAIMANT'S REPRESENTATIVE

6052

IS YOUR DISPUTE IN ACCORDANCE WITH:

COMMERCIAL DISPUTE RESOLUTION PROCEDURES
☒ ARBITRATION ☐ MEDIATION

CONSTRUCTION INDUSTRY DISPUTE RESOLUTION PROCEDURES
☐ ARBITRATION ☐ MEDIATION

6054

[VIEW RULES/PROCEDURES](#)
[VIEW RULES/PROCEDURES](#)

DOES YOUR AGREEMENT HAVE AN AMERICAN ARBITRATION ASSOCIATION CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION?

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER)

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS

6056

A NONREFUNDABLE INITIAL FILING FEE IS PAYABLE IN FULL BY A FILING PARTY WHEN A CLAIM, COUNTERCLAIM OR ADDITIONAL CLAIM IS FILED

6058 6060

FIG. 60

66/216

6150

CLAIMANT

6162

REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[▼].

SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S).

FIRST NAME▼ HARNISH

MIDDLE INITIAL

LAST NAME▼ PATEL

COMPANY

ADDRESS▼ 335 MADISON AVE.

CITY▼ NEW YORK

STATE▼ NEW YORK ▼

ZIP▼ 10017 -

EMAIL▼ PATELH@ADR.ORG

TEL▼ 212 - 716 - 3954

FAX 212 - 716 - 5903

EITHER FIRST NAME/
LAST NAME OR
COMPANY NAME MUST
BE ENTERED. YOU CAN
ENTER BOTH.

6152

ADD REPRESENTATIVE

ADDITIONAL CLAIMANT

NEXT STEP

RESET

6154

6156

6158

6160

FIG. 61

67/216

6170

SEARCH PARTY

COMPANY NAME	INDIVIDUAL NAME
<u>AAA</u>	<u>EHAB TALEB</u>
	<u>HARNISH PATEL</u>
	<u>OGGY DOVCHINOV</u>
	<u>YOGESH CHAUDHARI</u>

6172

6174

CANCEL

FIG. 62

68/216

6180

SEARCH ADDRESS

CLICK ON THE ARROW TO SELECT ADDRESS

	ADDRESS	CITY	STATE	ZIP	ZIP EXT.	PHONE	FAX	EMAIL
<input type="radio"/>	101 MAIN ST FLUSHING	NY		11735		2127163959		TALEBE@ADR.ORG
<input type="radio"/>	101 MAIN ST FLUSHING	NY		11735				TALEBE@ADR.ORG

6182

CANCEL

6184

FIG. 63

69/216

↙ 6250

CLAIMANT REPRESENTATIVE	
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].	
<u>SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)</u>	
FIRST NAME	EHAB
MIDDLE INITIAL	
LAST NAME	TALEB
COMPANY	
ADDRESS▲	101 MAIN ST
CITY▲	FLUSHING
STATE▲	NEW YORK <input checked="" type="checkbox"/>
ZIP▲	10017 <input type="text"/>
EMAIL ADDRESS▲	TALEBE@ADR.ORG
TEL▲	212 - 716 - 3949
FAX	<input type="text"/> - <input type="text"/> - <input type="text"/>
<div><div>ADD REPRESENTATIVE</div><div>ADDITIONAL CLAIM</div><div>NEXT STEP</div><div>RESET</div></div>	

EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH

FIG. 64

70/216

↙ 6350

RESPONDENT	
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].	
<u>SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)</u>	
FIRST NAME	OGGY
MIDDLE INITIAL	
LAST NAME	DOYCHINOV
COMPANY	AAA
ADDRESS▲	335 MADISON AVE
CITY▲	NEW YORK
STATE▲	NEW YORK ▼
ZIP▲	10017
EMAIL ADDRESS▲	DOYCHINOVO@ADR.ORG
TEL▲	212 - 716 - 3954
FAX	
EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH	
ADD REPRESENTATIVE	
ADDITIONAL RESPONDENT	
NEXT STEP	
RESET	

FIG. 65

71/216

RESPONDENT REPRESENTATIVE	
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].	
<u>SEARCH</u> PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)	
FIRST NAME	YOGESH
MIDDLE INITIAL	
LAST NAME	CHAUDHARI
COMPANY	
ADDRESS▲	17 BROADWAY
CITY▲	ISELIN
STATE▲	NEW JERSEY ▼
ZIP▲	07350 1111
EMAIL ADDRESS▲	CHAUDHARIY@ADR.ORG
TEL▲	212 - 716 - 3949
FAX	- -
<div>ADD REPRESENTATIVE</div> <div>ADDITIONAL RESPONDENT</div> <div>NEXT STEP</div> <div>RESET</div>	

FIG. 66

72/216

6550

ADDITIONAL CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▼].

NUMBER OF ARBITRATORS*: ▼ 1 ▼ 6552

*IN ACCORDANCE WITH THE RULES, IF THE ARBITRATION AGREEMENT DOES NOT SPECIFY THE NUMBER OF ARBITRATORS, THE DISPUTE SHALL BE HEARD AND DETERMINED BY ONE ARBITRATOR, UNLESS THE AAA, IN ITS DISCRETION, DIRECTS THAT THREE ARBITRATORS BE APPOINTED. THE PARTIES MAY REQUEST THREE ARBITRATORS IN THEIR DEMAND OR ANSWER, WHICH REQUEST THE AAA WILL CONSIDER IN EXERCISING ITS DISCRETION REGARDING THE NUMBER OF ARBITRATORS APPOINTED TO THE DISPUTE.

HEARING LOCALE REQUESTED: ▼

CITY: NEW YORK STATE: NEW YORK ▼ 6554

PLEASE TYPE IN ARBITRATION CLAUSE: ▼

TEST CLAUSE...]

6556

NEXT STEP 6558

RESET 6560

FIG. 67

73/216

6650

ENTER CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].

CLAIM AMOUNT*: ▼ [FEE DISCLAIMER](#)

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. FOR UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT, PLEASE ENTER '0'.

PLEASE DESCRIBE YOUR CLAIM AND THE REMEDY SOUGHT IN MORE DETAILS IN THE FOLLOWING BOX: ▼

TEST ISSUE...|

▲

▼

6652 6654 6656 6658 6660

FIG. 68

74/216

↖ 6950

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES ▼ ↖ 6952

CLAIM AMOUNT*: 0 ↖ 6954

NO. OF ARBITRATORS REQUIRED: 1 ▼ ↖ 6956

FILING FEE: \$3,250.00 ↖ 6958 [FEE DISCLAIMER](#)

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE ↖ 6960

CLOSE ↖ 6962

FIG. 69

75/216

↖ 7050

VIEW CLAIMS/CASES

YOU HAVE THE FOLLOWING CLAIMS/CASES REGISTERED WITH THE AMERICAN ARBITRATION ASSOCIATION:

INCOMPLETE CLAIM

YOUR CLAIM REQUEST IS INCOMPLETE. YOU HAVE NOT ENTERED ALL THE REQUIRED INFORMATION FOR FILING THE CLAIM.

CLICK VIEW TO VIEW THE DETAILS AND CONTINUE WITH THE CLAIM. ↖ 7052

CLICK ERASE TO ERASE ALL THE ENTERED CLAIM INFORMATION. ↖ 7054

DATE OF FILING: 11/01/2001

NOTE: YOU CANNOT FILE A NEW CLAIM IF YOU HAVE AN INCOMPLETE CLAIM. TO FILE A NEW CLAIM YOU MUST ERASE THIS CLAIM.

PENDING CLAIM(S)

YOU HAVE THE FOLLOWING PENDING CLAIM(S). IT IS CURRENTLY UNDER REVIEW BY THE CASE MANAGER. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT OUR CASE MANAGER

CONFIRMATION NUMBER	DATE OF FILING	} 7056
002-2AL-56L	10/29/2001	
002-4AV-XWF	10/12/2001	
002-S2T-IE2	09/26/2001	
002-07V-AH3	08/02/2001	

FILED CASE(S)

VIEW ALL CASES ↖ 7058

YOU HAVE THE FOLLOWING CASE(S) FILED. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK.

CONFIRMATION NUMBER	CASE NUMBER	STATUS	} 7060
002-Y3G-LOY	11-114-000062-01	ACTIVE	
002-LCV-XRN	11-489-L-000050-01	ACTIVE	

FIG. 70

76/216

7150

CLAIM SUMMARY

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES

THIS CLAIM HAS BEEN FILED FOR: ARBITRATION

HEARING LOCALE REQUESTED: NEW YORK, NY

FILING FEE: \$1,250,000

NO. OF NEUTRALS: 1

ARBITRATION CLAUSE: TEST CLAUSE...

EDIT

EDIT ADDITION INFO

CONTINUE

FIG. 71

77/216

7250

CLAIM SUMMARY

7154

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

7254

EDIT

CLAIM AMOUNT: \$1,000,000.00
CLAIM DESCRIPTION: TEST DISPUTE... } 7252

FIG. 72

78/216

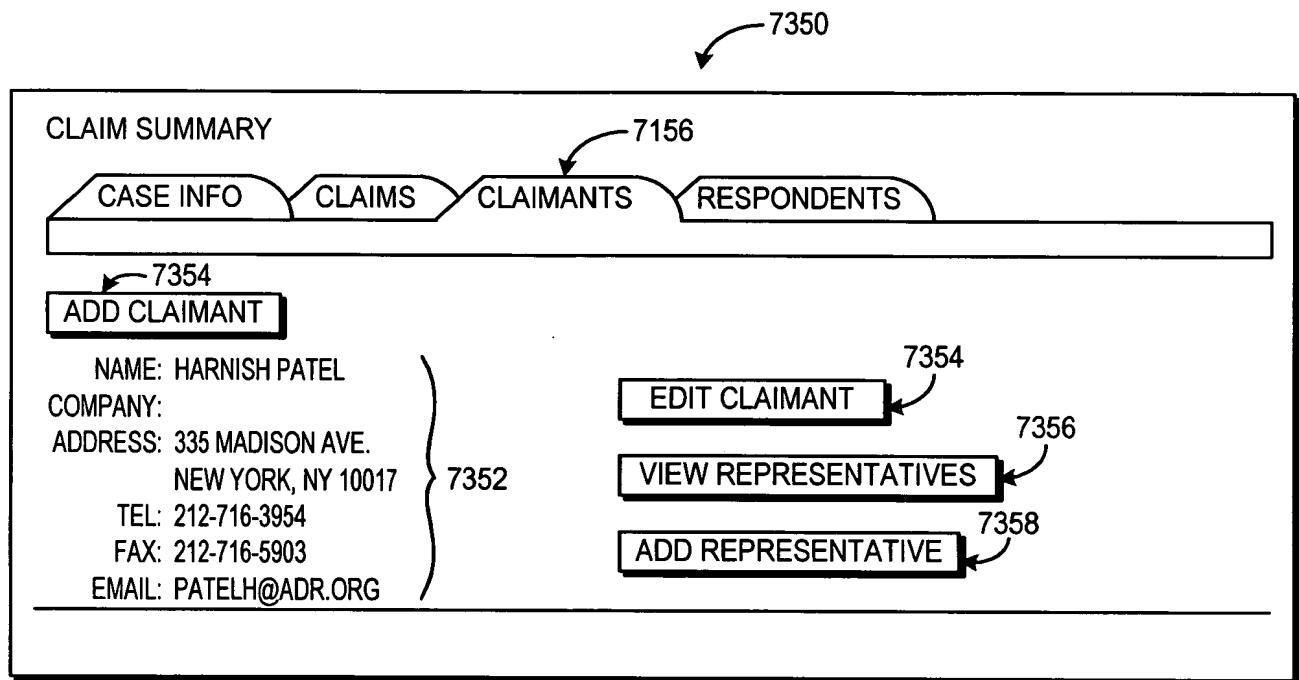


FIG. 73

79/216

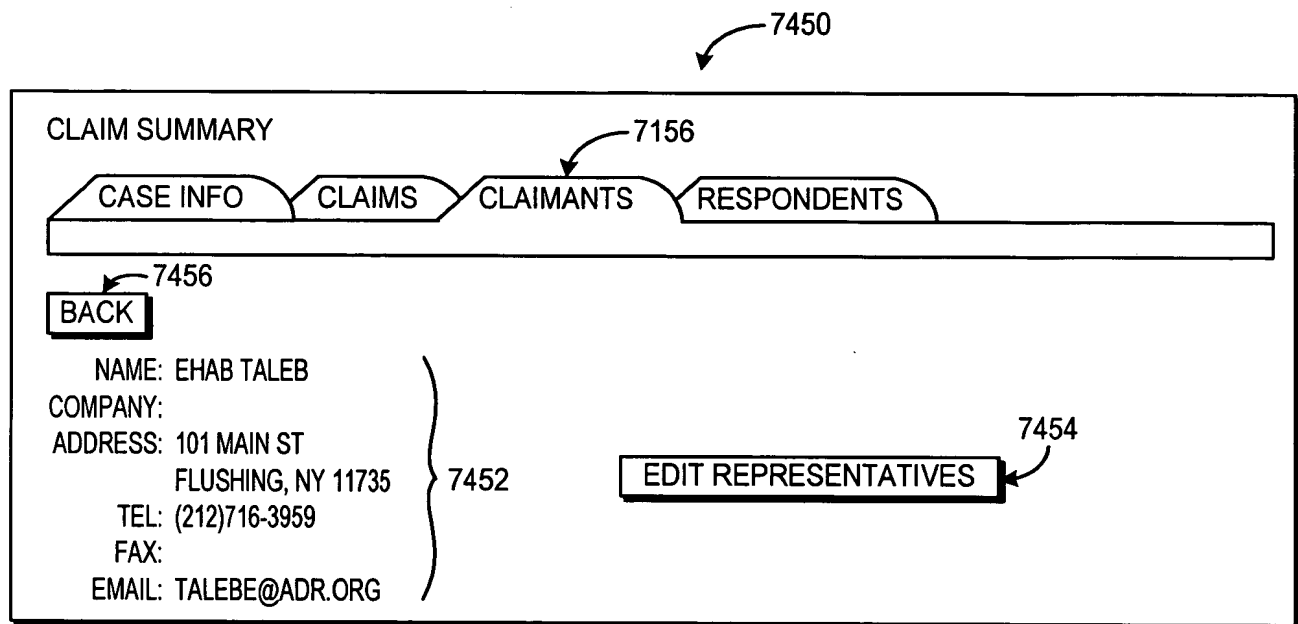


FIG. 74

80/216

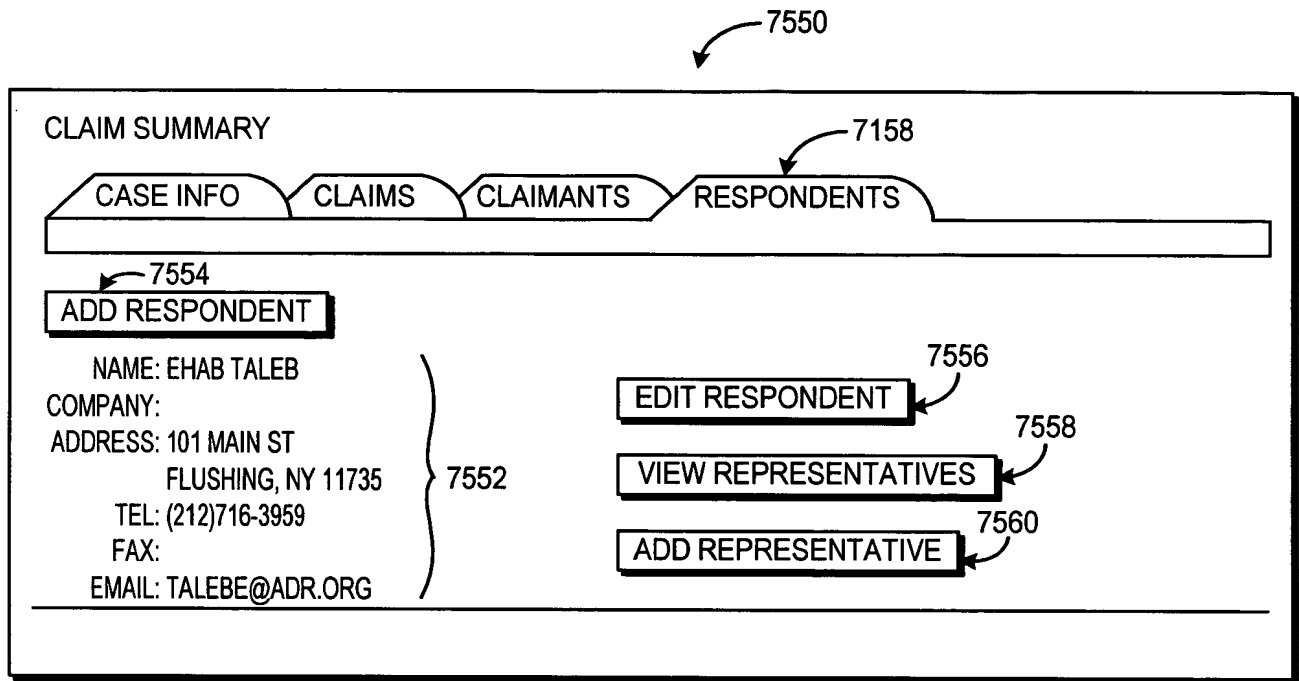


FIG. 75

81/216

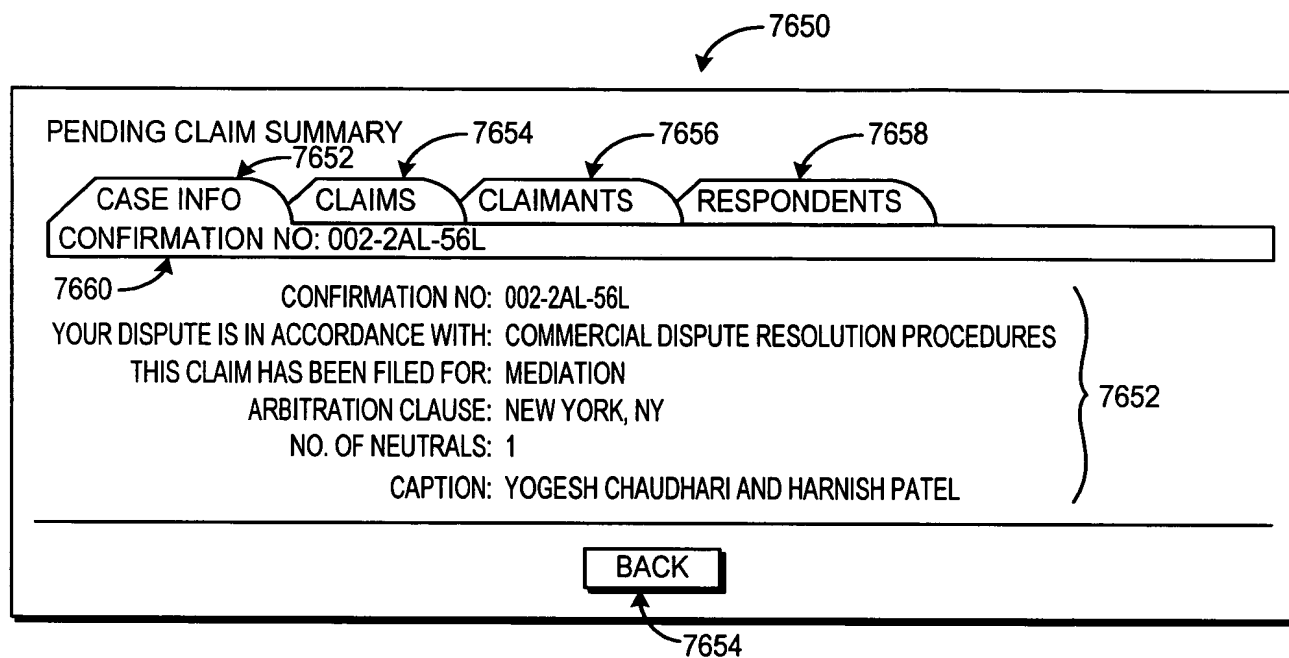


FIG. 76

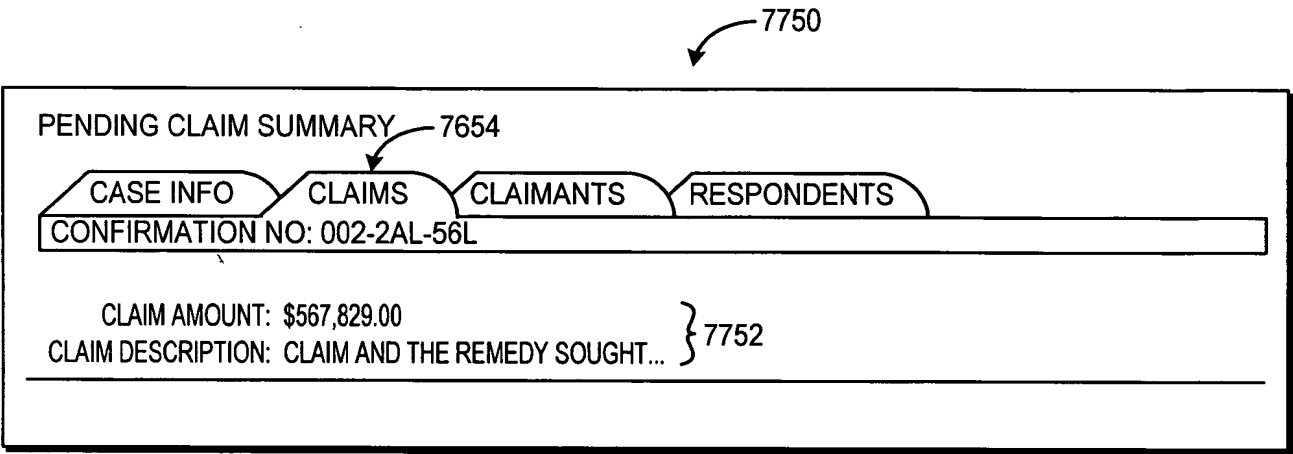


FIG. 77

83/216

7850

PENDING CLAIM SUMMARY

7656

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

NAME: YOGESH CHAUDHARI
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: 212-716-3949
FAX: 212-716-5903
EMAIL: CHAUDHARIY@ADR.ORG

7852

VIEW REPRESENTATIVES

7854

FIG. 78

84/216

7950

PENDING CLAIM SUMMARY

7656

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

7954

BACK

NAME: EHAB TALEB
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: (212)716-3959
FAX: (212)716-5903
EMAIL: TALEBE@ADR.ORG

7952

FIG. 79

85/216

8050

PENDING CLAIM SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

7658

CONFIRMATION NO: 002-2AL-56L

NAME: HARNISH PATEL
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: 212-716-3954
FAX: 212-716-5903
EMAIL: PATELH@ADR.ORG

8052

VIEW REPRESENTATIVES

8054

FIG. 80

86/216

8150

PENDING CLAIM SUMMARY

7658

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

8154

BACK

NAME: OGGY DOYTCHINOV
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: (212)716-3902
FAX: (212)716-5903
EMAIL: DOYTCHINOVO@ADR.ORG

8152

FIG. 81

87/216

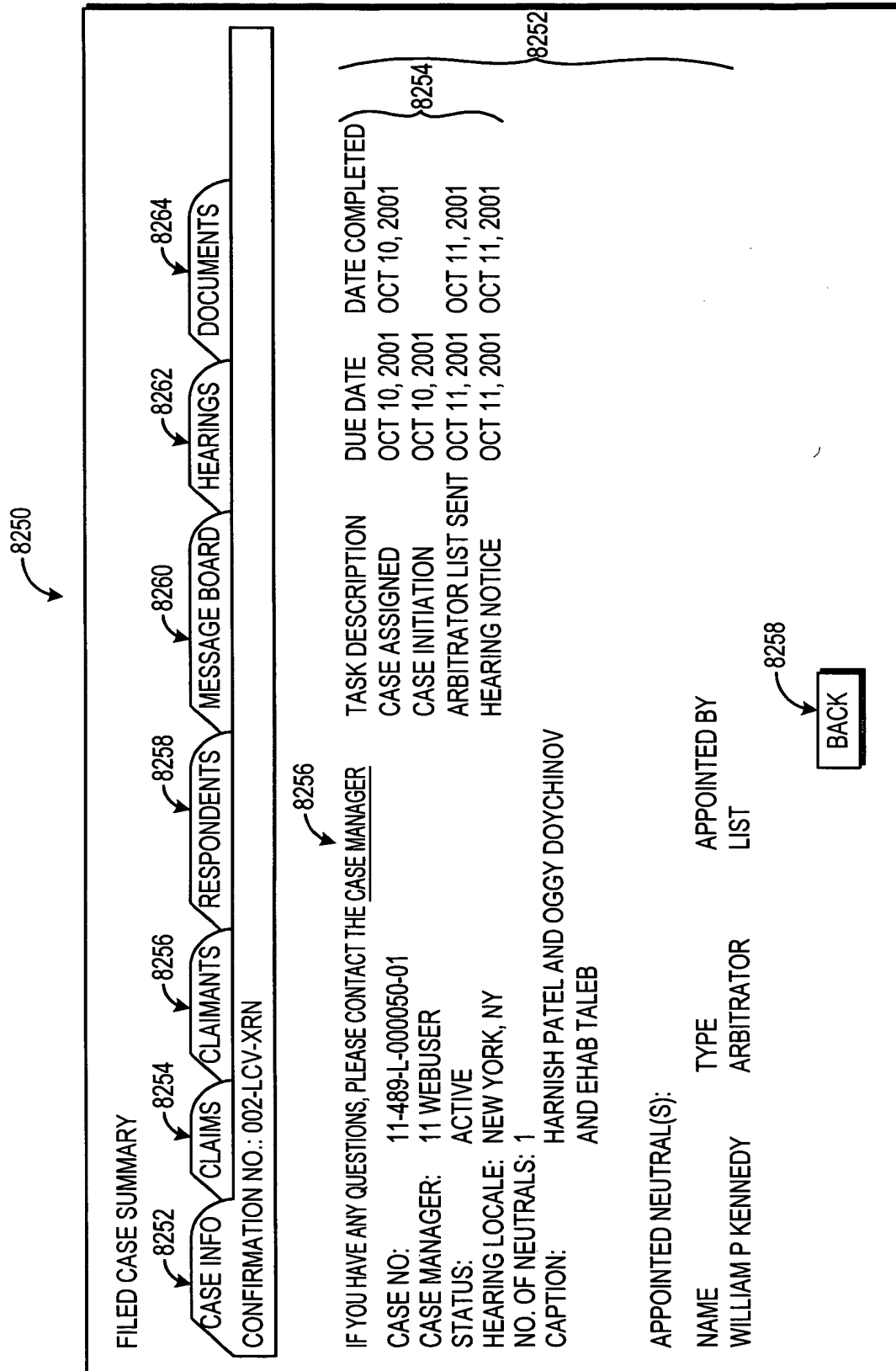


FIG. 82

88/216

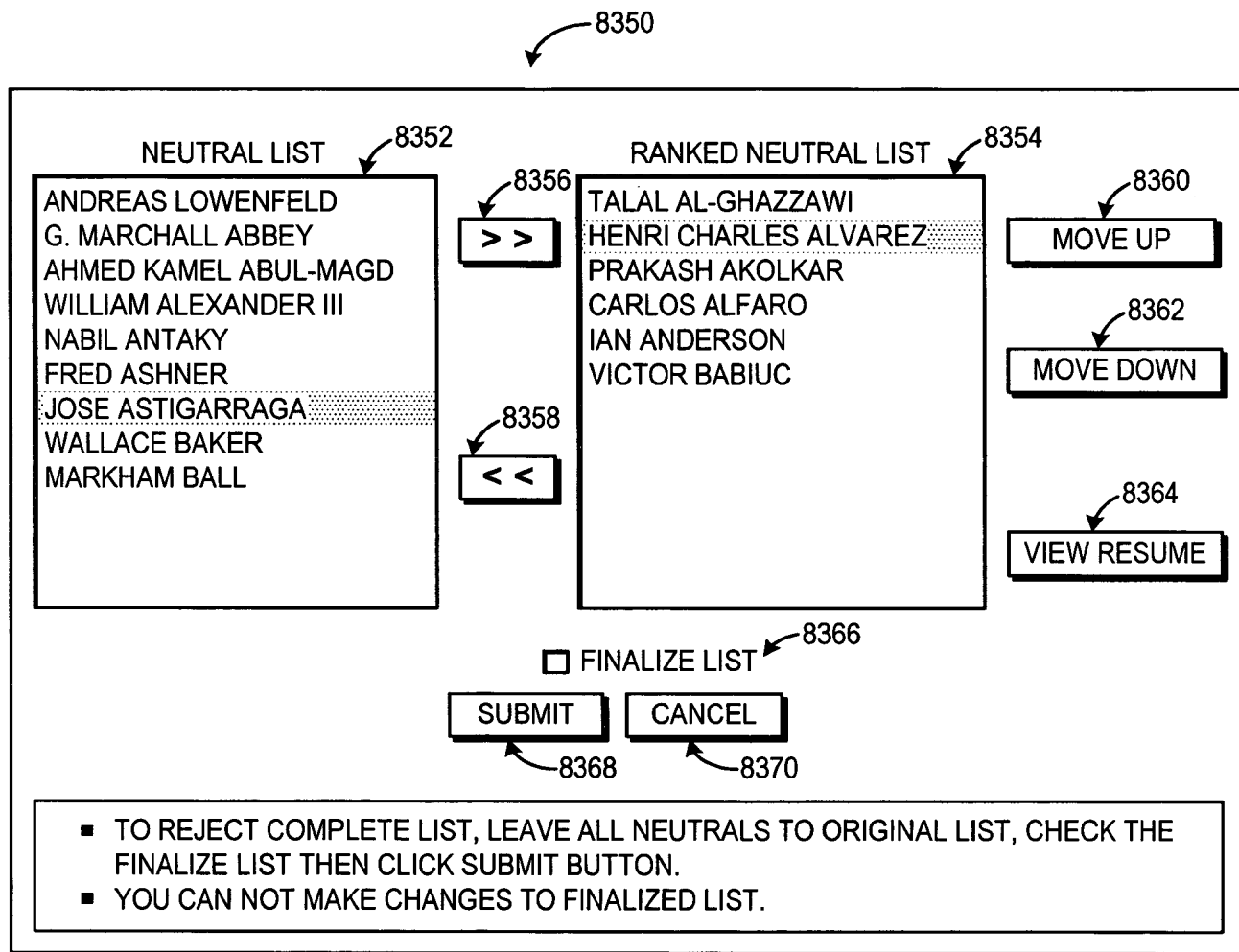


FIG. 83

89/216

8450

• PRINT RESUME • CLOSE WINDOW •

CONTACT AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE
DOVER, MA 02030

COMMERCIAL PANEL
WILLIAM P. ALEXANDER III,
ESQ.

CURRENT EMPLOYER-TITLE LAW OFFICE OF WILLIAM P. ALEXANDER III - OWNER

PROFESSION ATTORNEY - BUSINESS, INTERNATIONAL, DISTRIBUTORSHIP, FOREIGN-OWNED U.S. ENTERPRISES, FRANCHISING, CONSTRUCTION; SIGNIFICANT EXPERIENCE AS ARBITRATION COUNSEL AND ARBITRATOR.

WORK HISTORY OWNER, LAW OFFICE OF WILLIAM P. ALEXANDER III, 1988-PRESENT, COUNSEL, DEARBORN AND EWING, 1985-88; SPONSORED ATTORNEY, LAW OFFICES OF I.S. NAZER, AL KHOBAR, SAUDI ARABIA, 1977-85; PROJECTS DIRECTOR, KING FAISAL SPECIALIST HOSPITAL AND RESEARCH CENTRE, RIYADH, SAUDI ARABIA, 1975-77, STATE OF TENNESSEE JUDICIARY, 1975

EXPERIENCE OVER 20 YEARS IN PRIVATE LAW PRACTICE, SPECIALIZING IN INTERNATIONAL AND CONSTRUCTION LAW. PRIMARILY REPRESENT COMPANIES IN DISTRIBUTORSHIPS; ACQUISITION OF U.S. COMPANIES, PROPERTY AND ASSETS BY FOREIGN INTERESTS; TECHNOLOGY LICENSING; MULTINATIONAL JOINT VENTURES; WORLDWIDE PRODUCT MANUFACTURING' FRANCHISING AND INTERNATIONAL TRADE.

FIG. 84

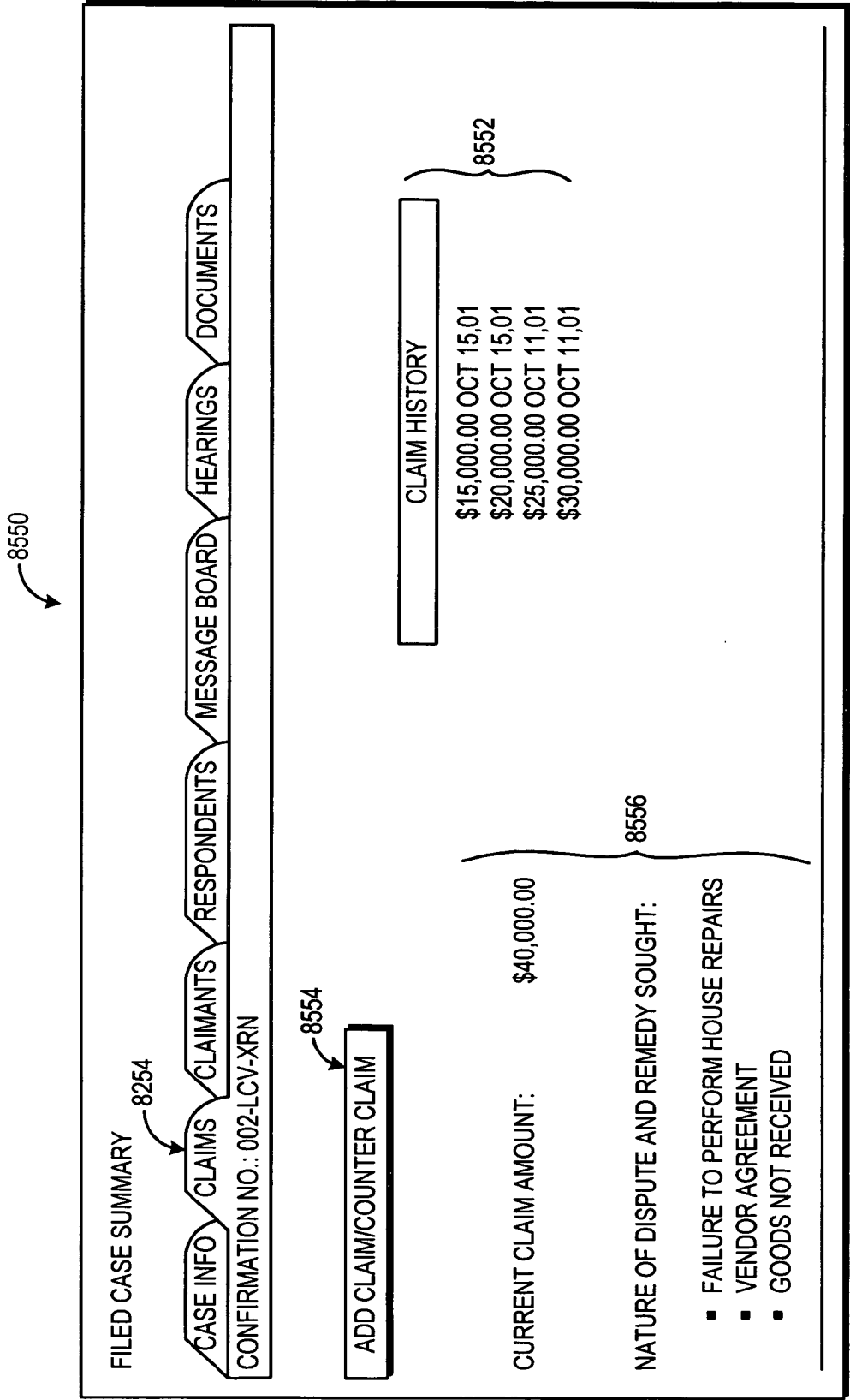


FIG. 85

8650

FILED CASE SUMMARY

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

MESSAGE BOARD

HEARINGS

DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

NAME: HARNISH PATEL

ADDRESS: 100 MAIN ST.

FLUSHING, NY 11735

CONTACT INFO: E-MAIL ADDRESS: PATELH@ADR.ORG

VIEW REPRESENTATIVES

FIG. 86

92/216

8750

FILED CASE SUMMARY

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

MESSAGE BOARD

HEARINGS

DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

8754

BACK

NAME: HARNISH PATEL

ADDRESS: 100 MAIN ST.

FLUSHING, NY 11735

CONTACT INFO: E-MAIL ADDRESS: PATELH@ADR.ORG

8752

FIG. 87

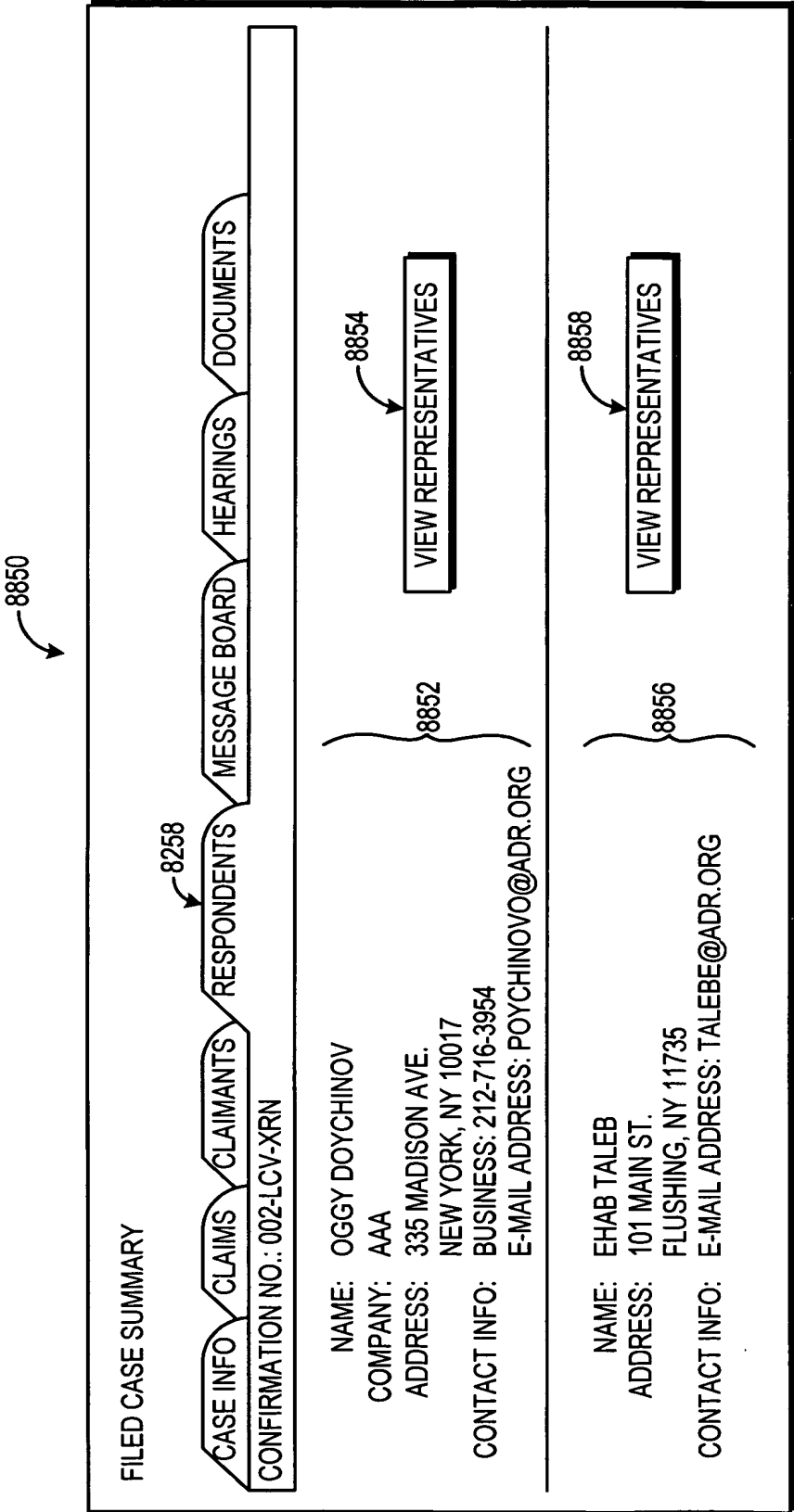


FIG. 88

94/216

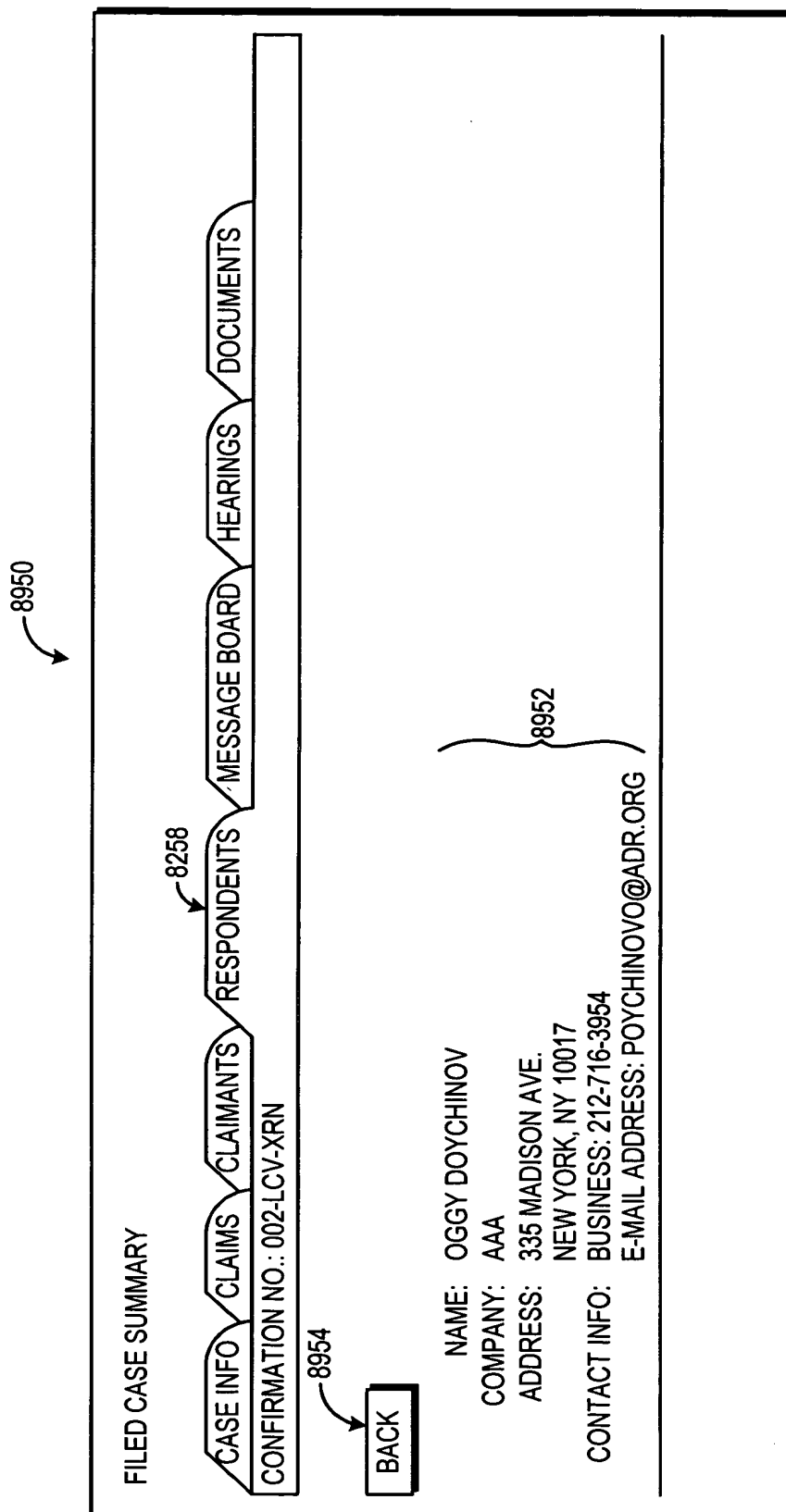


FIG. 89

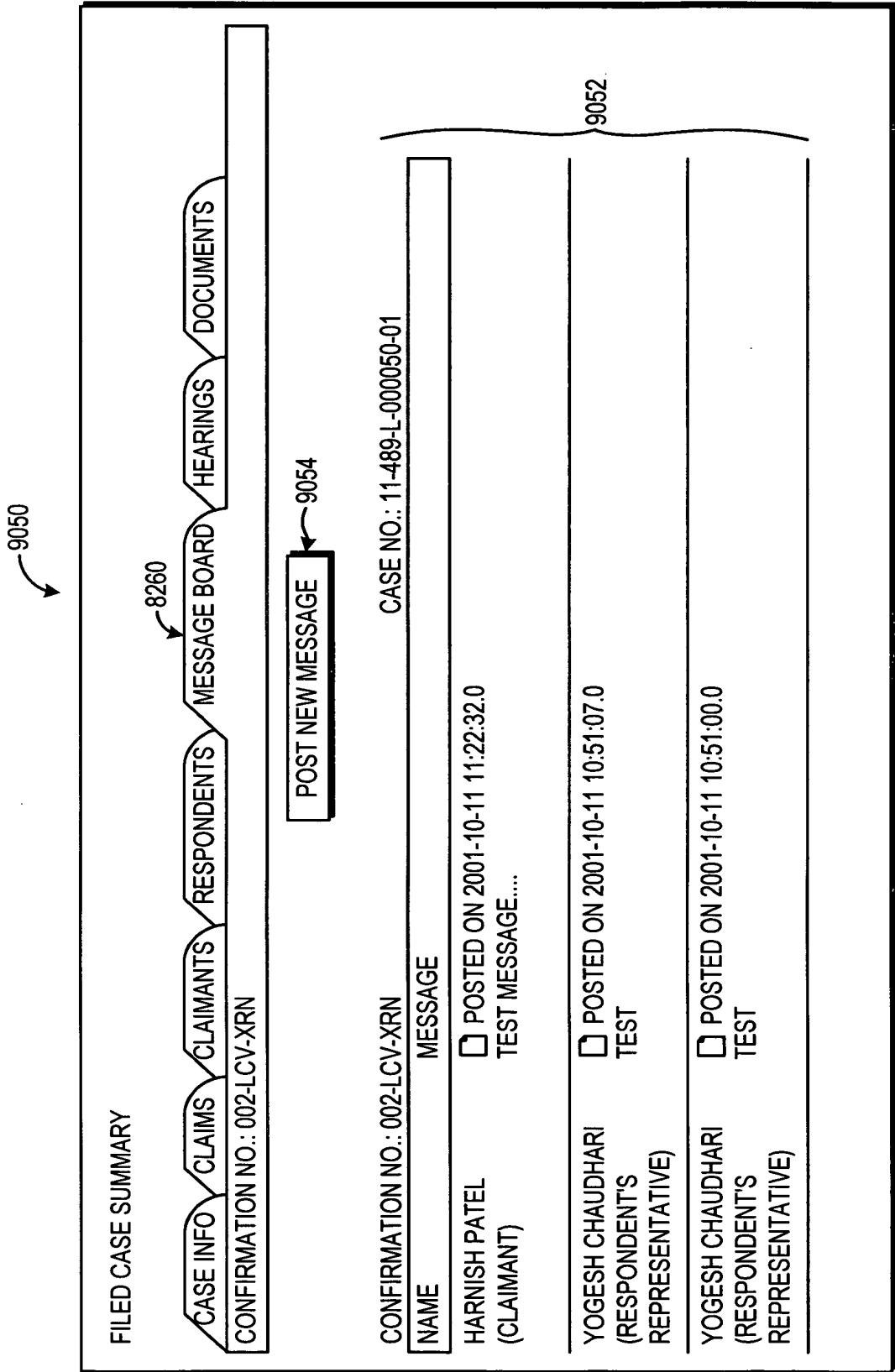


FIG. 90

96/216

9150

POST NEW MESSAGE

CONFIRMATION NO.: 002-LCV-XRN

MESSAGE:

9152

9154

SUBMIT

9156

CANCEL

FIG. 91

9250

FILED CASE SUMMARY

9252

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

MESSAGE BOARD

HEARINGS

DOCUMENTS

8262

SHOW ACTIVE | SHOW ALL

9260

HEARING LIST SORTED BY DATE:

☐ 9254

DATE: OCT 31, 2001

START TIME: 10:00

END TIME: 17:00

STATUS: ACTIVE

HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE, DOVER MA 02030

☐

DATE: OCT 30, 2001

START TIME: 10:00

END TIME: 17:00

STATUS: ACTIVE

HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE, DOVER MA 02030

☐

DATE: OCT 29, 2001

START TIME: 10:00

END TIME: 17:00

STATUS: ACTIVE

HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE, DOVER MA 02030

PLEASE SELECT A REASON FOR POSTPONMENT:

PLEASE CHOOSE A REASON FOR POSTPONMENT

9256

REQUEST POSTPONMENT

9258

PLEASE CHECK THE HEARING THAT YOU WOULD LIKE TO POSTPONE, SELECT REASON FOR POSTPONEMENT. A POSTPONEMENT REQUEST WILL BE SEND TO YOUR CASE MANGER.

FIG. 92

98/216

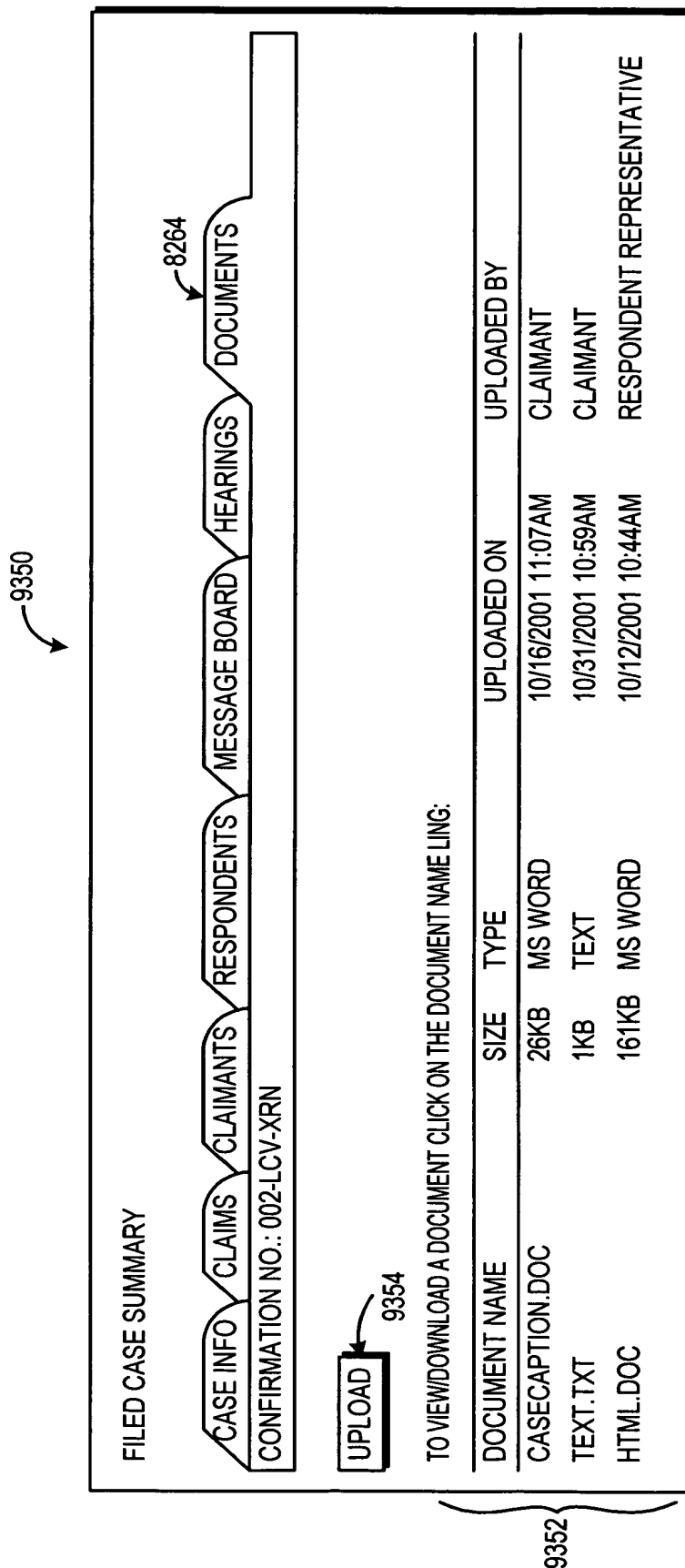


FIG. 93

99/216

9450

9452

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100/216

↖ 9550

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES ▼ ↖ 9552

CLAIM AMOUNT*: 20000 ↖ 9554

NO. OF ARBITRATORS REQUIRED: 1 ▼ ↖ 9556

FILING FEE: \$750.00 [FEE DISCLAIMER](#)

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE CLOSE

FIG. 95

101/216

↖ 9650

PAYMENT FORM

SELECT PAYMENT METHOD.

PAYMENT METHOD ☒ CHECK ☐ CREDIT CARD

MAKING PAYMENT BY CHECK

PLEASE SELECT "CHECK" AND PRESS CONTINUE FOR MORE INFORMATION ABOUT WHERE YOU SHOULD MAIL YOUR CHECK.
ONCE PAYMENT IS RECEIVED, YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

MAKING PAYMENT BY CREDIT CARD

YOUR CREDIT CARD WILL BE CHARGED IMMEDIATELY AND YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

CONTINUE

 ↖ 9654

} 9652

FIG. 96

102/216

9750

ONLINE FILLING DEMAND FOR ARBITRATION/MEDIATION FORM

THIS CONCLUDES YOUR FILLING
THANK YOU FOR SUBMITTING YOUR CLAIM THE AAA
YOUR CLAIM CONFIRMATION 002-NV5-VFC

9752

PLEASE MAIL YOUR CHECK FOR \$750 ALONG WITH A COPY OF THIS FORM AND THE CLAIM
CONFIRMATION NUMBER NOTED ON YOUR CHECK TO.

AMERICAN ARBITRATION ASSOCIATION
ATT: ANNIE LUONGO, CASE MANAGEMENT
335 MADISON AVE. 10TH FLOOR
NEW YORK, NY 10007

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRATION
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DISPUTE HAS BEEN FILED IN ACCORDANCE WITH: CONSTRUCTION INDUSTRY DISPUTE
RESOLUTION PROCEDURES

CLAIM

CLAIM AMOUNT: \$20,000.00

CLAIM DESCRIPTION: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT
GOODS NOT RECEIVED

ARBITRATION CLAUSE: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT
GOODS NOT RECEIVED

HEARING LOCATE REQUESTED: NEW YORK, NY

FILLING FEE: \$750.00

NO. OF NEUTRALS: 1

CLAIMANT NO: 1

NAME: JOHN SMITH
ADDRESS: 34 25 STREET NEW YORK, NY 10001
TEL: 778-898-4444
EMAIL: JOHN@EMAIL.COM

RESPONDENT NO: 1

NAME: TONY DOE
ADDRESS: 1233 45 STREET NEW YORK, NY 10005
TEL: 778-258-3698
EMAIL: TONY@EAMIL.COM

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRATION
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DEMAND FOR ARBITRATION HAS BEEN RECEIVED.
UPON RECEIPT OF PAYMENT, THIS DEMAND FOR ARBITRATION/MEDIATION WILL BE
SUCCESSFULLY FILLED.
NOW YOU CAN VIEW YOUR CLAIM/CASES, OR CONTINUE WITH NEW CLAIM OR SIGN OUT.

9754

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FIG. 97

103/216

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HELP

CREDIT CARD FORM

FOR YOUR CONVENIENCE WE LISTED ALL CREDIT THAT YOU USED BEFORE.
PLEASE SELECT ONE OR [ENTER NEW] 9852

☒ M/C, *****5100, EXPDATE 1/2006
MIKE SMITH
1212 BROADWAY 10TH,
NEW YORK, NY US 10001

☐ AMEX, *****0005, EXPDATE 1/2009
MIKE SMITH
1212 BROADWAY 10TH,
NEW YORK, NY US 10001

☐ VISA, *****1111, EXPDATE 5/2005
EHAB TALEB
34-35 ST APT 2G,
ASTORIA NY US 11025

9856

9854

FIG. 98

104/216

9950

PAYMENT

ENTER NEW CREDIT CARD INFORMATION.
REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[].

CARD TYPE ☒ VISA ☐ MASTER CARD ☐ AMERICAN EXPRESS

CREDIT CARD NUMBER EXPIRATION DATE
(MM/YYYY)

CARDHOLDER'S NAME
(AS IT APPEARS ON THE CARD)

9954 9956

9952

The figure shows a web form for entering credit card information. At the top, a title 'PAYMENT' is followed by instructions: 'ENTER NEW CREDIT CARD INFORMATION. REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[].'. Below this is a horizontal line. The 'CARD TYPE' section has three radio buttons: 'VISA' (selected), 'MASTER CARD', and 'AMERICAN EXPRESS'. The 'CREDIT CARD NUMBER' field is a long text box. To its right is the 'EXPIRATION DATE' section, consisting of two dropdown menus showing '01' and '2001', with '(MM/YYYY)' written below. The 'CARDHOLDER'S NAME (AS IT APPEARS ON THE CARD)' field is another text box. Below these fields is another horizontal line. At the bottom are two buttons: 'CONTINUE' and 'RESET'. A bracket on the right side of the form groups the fields from 'CREDIT CARD NUMBER' to 'CARDHOLDER'S NAME' and is labeled '9952'. An arrow labeled '9950' points to the top of the form. An arrow labeled '9954' points to the 'CONTINUE' button, and an arrow labeled '9956' points to the 'RESET' button.

FIG. 99

105/216

9960

PAYMENT FORM

ENTER NEW CREDIT CARD INFORMATION.
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[].

ACCOUNT SETTINGS

*** PLEASE SUPPLY A VALID EXPIRATION DATE FOR YOUR CREDIT CARD.***

CARD TYPE ☐ VISA ☐ MASTER CARD ☒ AMERICAN EXPRESS

CREDIT CARD NUMBER EXPIRATION DATE
(MM/YYYY)

CARDHOLDER'S NAME
(AS IT APPEARS ON THE CARD)

CONTINUE

RESET

FIG. 100

106/216

HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.
PLEASE ENTER A NEW BILLING ADDRESS BELOW OR SELECT ONE FROM [ADDRESS BOOK].

ADDRESS

CITY STATE OR PROVINCE

ZIP OR POSTAL CODE

BILLING PHONE

9970

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FIG. 101

107/216

9980

HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.

PLEASE CHOOSE A BILLING ADDRESS BELOW OR ENTER A NEW ONE 9984

☒ 1212 BROADWAY 10TH, NEW YORK, NY US 10001
☐ 34-35 ST APT 2G, ASTORIA NY US 11025 } 9982

FIG. 102

108/216

9990

REVIEW YOUR PAYMENT INFORMATION. PRESS THE "SUMBIT" BUTTON WHEN THE INFORMATION IS CORRECT.

HELP

BILLING ADDRESS INFORMATION	CREDIT CARD INFORMATION	
1212 BROADWAY 10TH,	FILLING FEE = \$2750	
NEW YORK, NY US 10001	JOHN SMITH AMEX,	} 9992
<u>CHANGE BILLING ADDRESS</u>	*****1004, EXP DATE 1/2007	
	<u>CHANGE CREDIT CARD</u>	

9994

(PLEASE BE PATIENT WHILE WE PROCESS YOUR INFORMATION...)

FIG. 103

109/216

9995

TRANSACTION FAILED

PLEASE SEE THE ERROR MESSAGE, CLICK ON THE BROWSER BACK BUTTON AND
MAKE THE APPROPRIATE CHANGES TO YOUR PAYMENT INFORMATION, PAY BY CHECK,
OR TRY AGAIN IN 1 MINUTE.

****SSLM FAILED TO CONNECT TO HOST****

FIG. 104

110/216

1570

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
MAINTENANCE OPERATIONS WINDOWS HELP

1570

NORMANDY APPLICATION

PRE-CASE ID 381 CONFIRMATION# 022 DZO WE9
CASE ID

1574

1576 1578

PRE-CASE PARTIES CLAIMS

TYPE/CLASS 115 Q
RULE ID AA235 COMMERCIAL RULES
RULE DATE 09/01/2000

1572

PRE-CASE STATUS A ACTIVE	PRE-CASE STATUS 09/25/2001
ADMIN REGION 11 BOSTON	ADMIN REGION WEB
ADMINISTRATOR WEBUSER11	ADMINISTRATOR ARBITRATION
LOCALE CITY DENVER	LOCALE CITY
LOCALE STATE CO COLORADO	LOCALE STATE
REVENUE REGION 11 BOSTON	REVENUE REGION 10/09/2001
REVENUE REGION CONSUMER CASE	REVENUE REGION 1

PROJECT 002 ON-LINE FILING

RECORD: 1/1 LIST OF VALUES

FIG. 105

111/216

1670

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
 MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZO WE9
 CASE ID

CLAUSE LOAD PRINT HELP

1576

PRE-CASE PARTIES CLAIMS

PARTIES

NO	CATEGORY	CAPTION	PRO SE	SELF REP	FILE BY
1 CLAIMANT	07 BULDER		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2 RESPONDENT	05 OWNER		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

VIEW WEB CAPTION INSURANCE INFO...

PARTIES DETAILS

LAST NAME	MI	FIRST NAME	COMPANY	IND ID	ORG ID	ADDR ID
SMITH		JOHN	LEWIS GREENWALD CLIFTON &	68702	24864	53309

1672 ADD PARTY DETAIL 1674 MODIFY PARTY DETAIL

REPRESENTATIVES

LAST NAME	MI	FIRST NAME	COMPANY	IND ID	ORG ID	ADDR ID
BAILEY	A	MICHAEL	M. A. BAILEY & ASSOCIATES, I	8436	6644	15373

1676 ADD REPRESENTATIVE 1678 MODIFY REPRESENTATIVE

RECORD: 1/2

FIG. 106

112/216

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID CONFIRMATION#
CASE ID

CLAUSE LOAD PRINT HELP

1680

PRE-CASE PARTY DETAILS

PARTIES
NO
1 CLAIM
2 RESP

PARTIES
LAST NAME
SMITH
BAILEY

REPRESENTATIVE
LAST NAME
BAILEY

PARTY NO
DETAIL NO INCLUDE IN CAPTION ☒ RECEIVE BILL ☐
STATUS RECEIVE CORRESPONDENCE ☒

LAST NAME MI LAST NAME
COMPANY
ADDRESS
CITY STATE
ZIP
PHONE - -
FAX - -
EMAIL

IND ID
ORG ID
ADDR ID

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

FIG. 107

113/216

1870

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
 MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID CONFIRMATION#
 CASE ID

CLause LOAD PRINT HELP

PRE-CASE REPRESENTATIVE DETAILS

PARTY NO
 DETAIL NO RECEIVE CORRESPONDENCE ☐
 STATUS RECEIVE BILL ☐

LAST NAME MI LAST NAME
 COMPANY
 ADDRESS
 CITY STATE
 ZIP
 PHONE - -
 FAX - -
 EMAIL

IND ID
 ORG ID
 ADDR ID

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

FIG. 108

FIG. 109

115/216

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID CONFIRMATION#
CASE ID

1578

1976

1978

PRE-CASE PARTIES CLAIMS

CLAIM DETAILS

CLAIM NUM AMOUNT
AMOUNT TYPE FEE
CLAIM TYPE RECEIVED DATE
DOCUMENT TYPE DOCUMENT DATE

PAYMENT TYPE CHECK NUMBER
PAYMENT VFY USER PAYMENT DATE

CLOSE

RECORD: 1/1

FIG. 110

116/216

1570

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9
CASE ID

CLAUSE LOAD PRINT HELP

PRE-CASE PARTIES CLAIMS

TYPE/CLASS 115 Q
RULE ID AA235 COMMERCIAL RULES
RULE DATE 09/01/2000

1980

PRFORMS

CASE WAS SUCESSFULLY LOADED TO NORMANDY CASE
NO: 11 115 Q 66 1

OK

REVENUE REGION CONSUMER CASE REVENUE REGION 1

PROJECT 002 ON-LINE FILING

CASE WAS SUCESSFULLY LOADED TO NORMANDY CASE NO: 11 115 Q 66 1
RECORD: 1/1 LIST OF VALUES

FIG. 111

117/216

3400

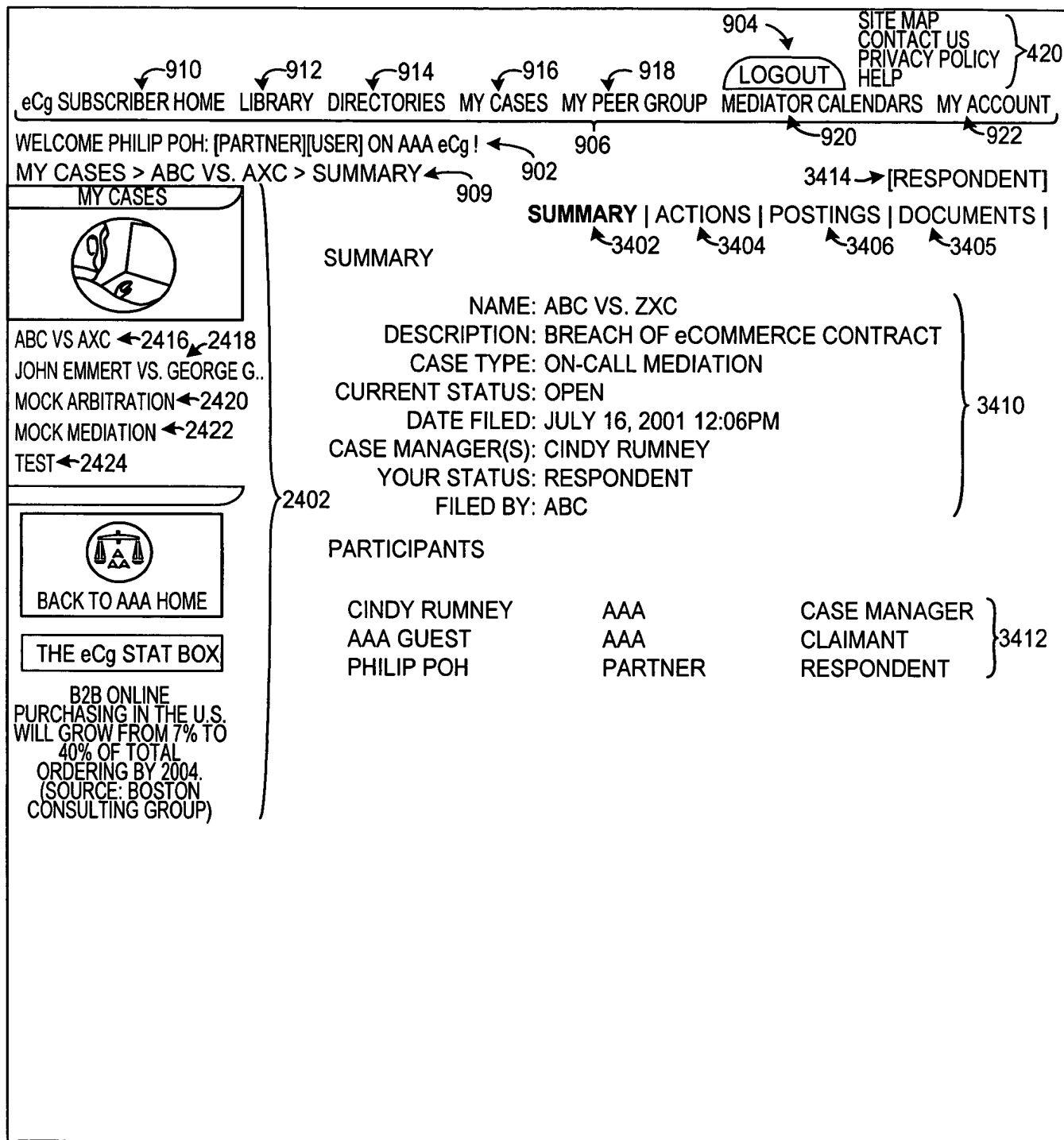


FIG. 112

118/216

3500

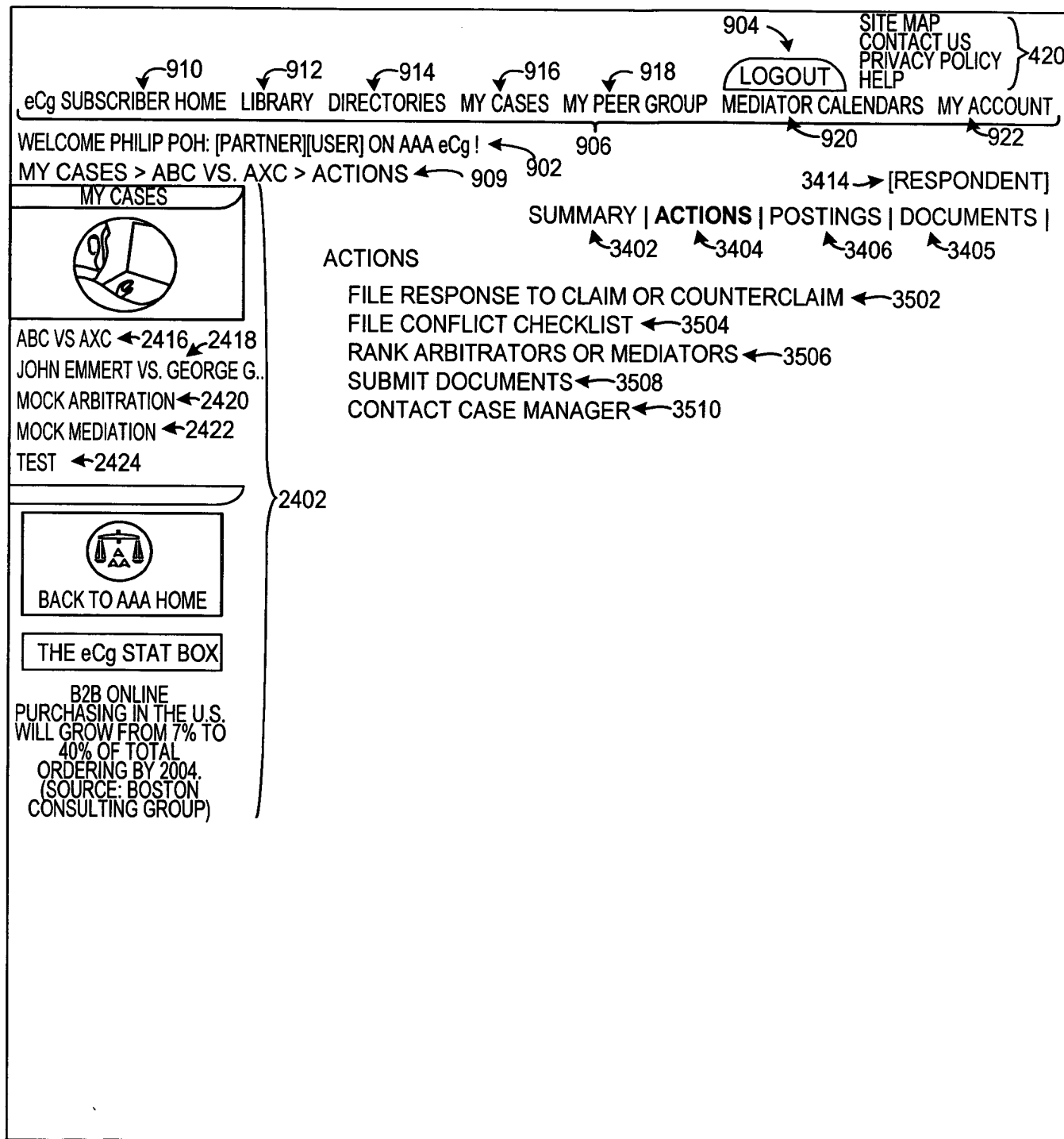


FIG. 113

119/216

3600

The screenshot displays a web application interface for dispute management. At the top, a navigation menu includes links for eCg, SUBSCRIBER HOME, LIBRARY, DIRECTORIES, MY CASES, MY PEER GROUP, MEDIATOR CALENDARS, and MY ACCOUNT. A 'LOGOUT' button is also present. To the right of the menu are links for SITE MAP, CONTACT US, PRIVACY POLICY, and HELP. Below the menu, a welcome message for Philip Poh is displayed, followed by a breadcrumb trail: MY CASES > ABC VS. AXC > ACTIONS. The main content area shows a form for filing a response to a claim. The form includes fields for DATE (10/08/2001), RESPONSE TYPE (RESPONDENT DENIES THE CLAIM IN ITS ENTIRETY), and NATURE OF COUNTERCLAIM. There are also fields for RELIEF SOUGHT \$ and a COMMENT section. At the bottom right, there are SUBMIT and CANCEL buttons. The left sidebar contains a 'MY CASES' section with a list of cases (ABC VS AXC, JOHN EMMERT VS. GEORGE G., MOCK ARBITRATION, MOCK MEDIATION, TEST) and a 'BACK TO AAA HOME' button. A 'THEeCgSTATBOX' section at the bottom left contains a promotional message about B2B online purchasing in the U.S.

910 912 914 916 918 904 LOGOUT 420 SITE MAP CONTACT US PRIVACY POLICY HELP
 eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 906 920 922
 MY CASES > ABC VS. AXC > ACTIONS 909 902 3414 [RESPONDENT]
 MY CASES
 SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |
 3402 3404 3406 3408
 ACTIONS > FILE RESPONSE TO CLAIM OR COUNTER CLAIM
 DATE: 10/08/2001 3602
 RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY
 NATURE OF COUNTERCLAIM:
 2402 3604
 RELIEF SOUGHT \$: 3606
 COMMENT: 3608
 SUBMIT CANCEL
 3610 3612
 B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

FIG. 114

120/216

3700

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 906 MEDIATOR CALENDARS 920 MY ACCOUNT 922

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 902

MY CASES > ABC VS. AXC > ACTIONS 909

3414 → [RESPONDENT]

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

NAME 3702	COMPANY/AFILIATION 3704	CITY/STATE/COUNT 3706

SUBMIT 3708

904 SITE MAP CONTACT US PRIVACY POLICY HELP 420

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 906 MEDIATOR CALENDARS 920 MY ACCOUNT 922

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 902

MY CASES > ABC VS. AXC > ACTIONS 909

3414 → [RESPONDENT]

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

NAME 3702	COMPANY/AFILIATION 3704	CITY/STATE/COUNT 3706

SUBMIT 3708

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 906 MEDIATOR CALENDARS 920 MY ACCOUNT 922

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 902

MY CASES > ABC VS. AXC > ACTIONS 909

3414 → [RESPONDENT]

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

NAME 3702	COMPANY/AFILIATION 3704	CITY/STATE/COUNT 3706

SUBMIT 3708

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 906 MEDIATOR CALENDARS 920 MY ACCOUNT 922

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 902

MY CASES > ABC VS. AXC > ACTIONS 909

3414 → [RESPONDENT]

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

NAME 3702	COMPANY/AFILIATION 3704	CITY/STATE/COUNT 3706

SUBMIT 3708

FIG. 115

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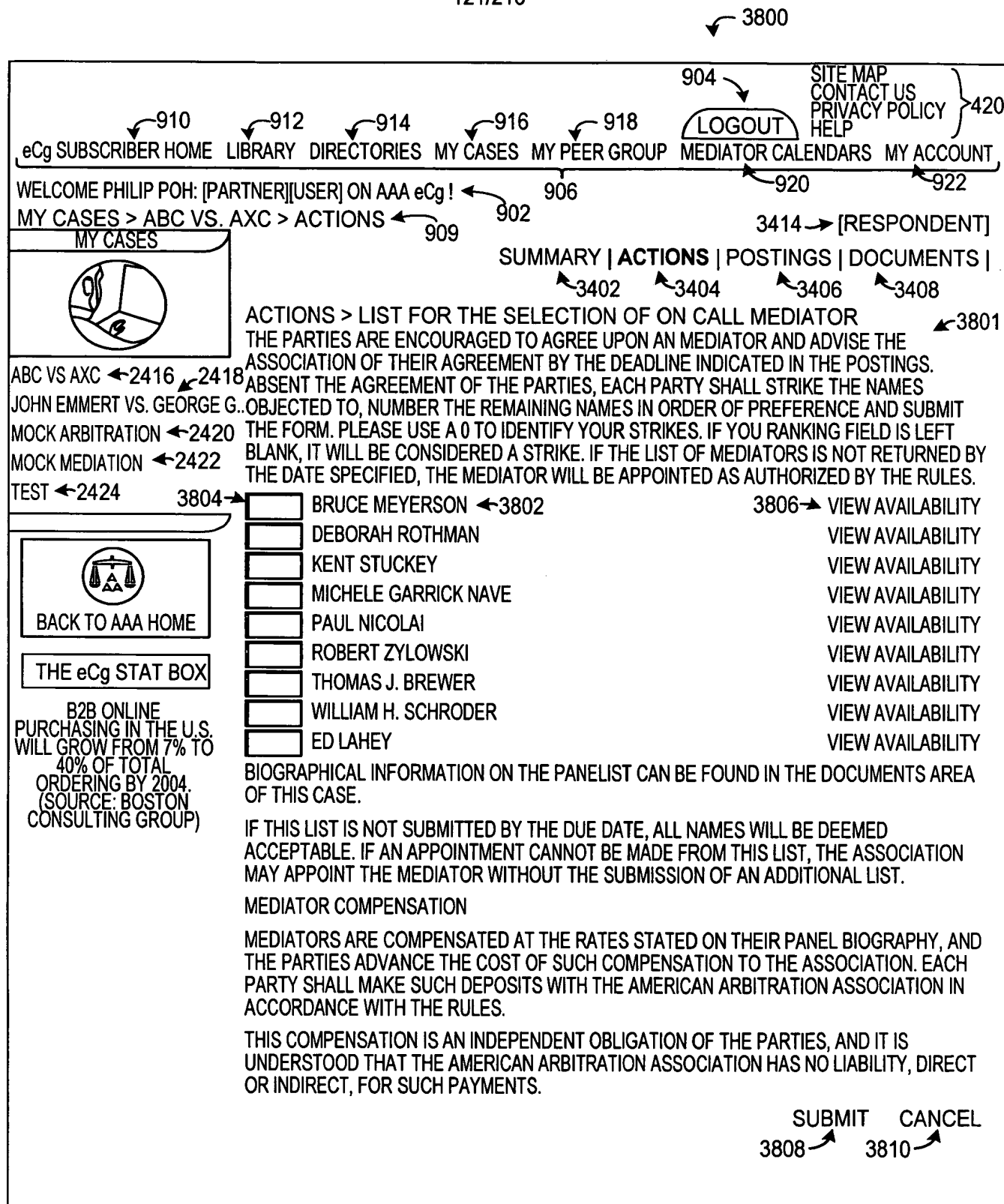


FIG. 116

122/216

3900

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

[LOGOUT](#)


eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !


MY CASES > ABC VS. AXC > ACTIONS

[RESPONDENT]

MY CASES



ABC VS AXC
 JOHN EMMERT VS. GEORGE G.
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST


 BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE
 PURCHASING IN THE U.S.
 WILL GROW FROM 7% TO
 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF YOU RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

0	BRUCE MEYERSON	VIEW AVAILABILITY
0	DEBORAH ROTHMAN	VIEW AVAILABILITY
1	KENT STUCKEY	VIEW AVAILABILITY
2	MICHELE GARRICK NAVE	VIEW AVAILABILITY
3	PAUL NICOLAI	VIEW AVAILABILITY
7	ROBERT ZYLOWSKI	VIEW AVAILABILITY
6	THOMAS J. BREWER	VIEW AVAILABILITY
5	WILLIAM H. SCHRODER	VIEW AVAILABILITY
4	ED LAHEY	VIEW AVAILABILITY

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

[SUBMIT](#) [CANCEL](#)

FIG. 117

123/216

4000

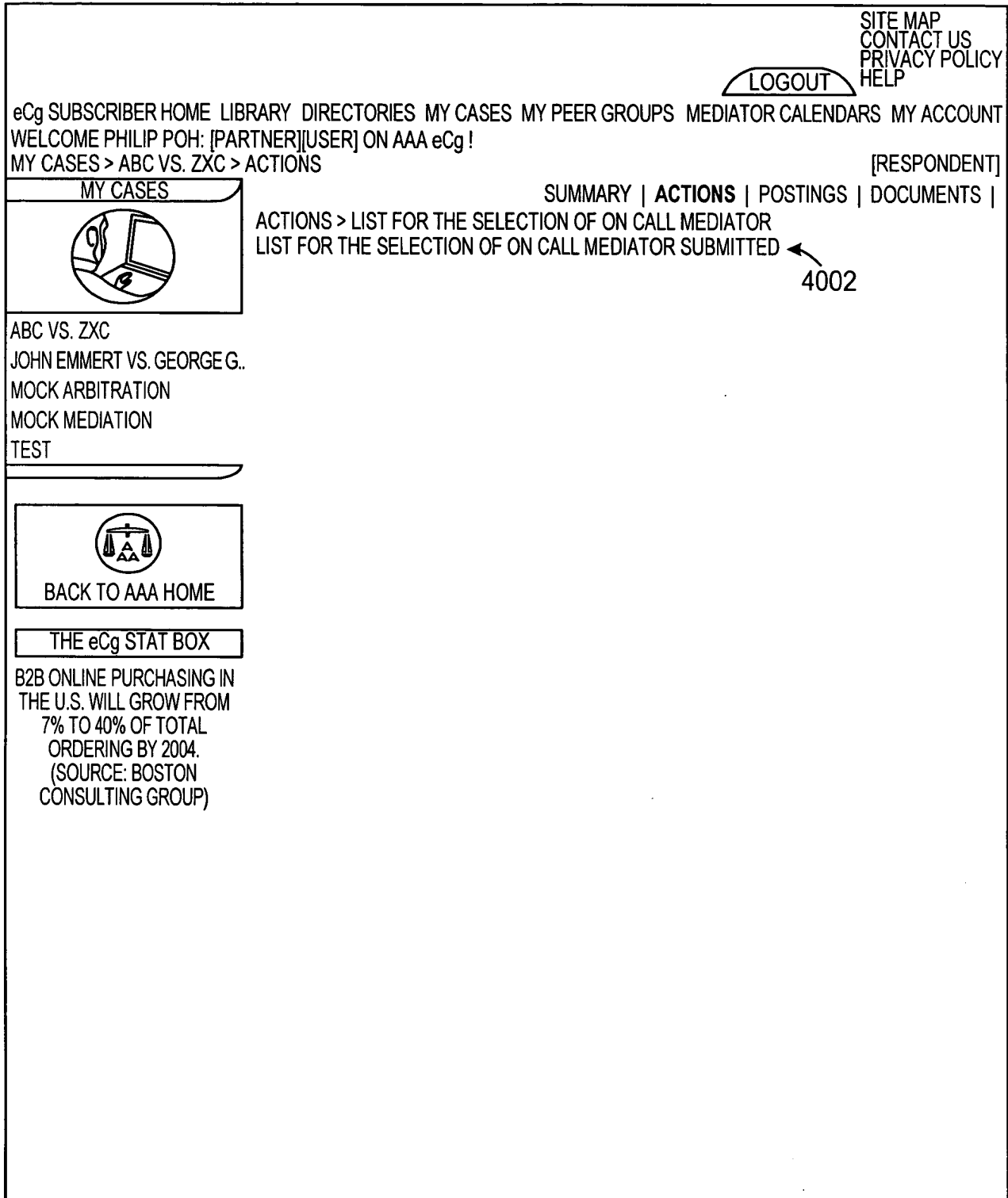


FIG. 118

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4100

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > ABC VS. ZXC > ACTIONS [RESPONDENT]

MY CASES



ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION


TEST


SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |


ACTIONS > SUBMIT DOCUMENTS

LOCAL FILE: BROWSE...

DESCRIPTION:

ADD

 4106

CANCEL

 4108


 BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

FIG. 119

125/216


4200

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
MY CASES > ABC VS. ZXC > ACTIONS

MY CASES



ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST



BACK TO AAA HOME


THE eCg STAT BOX


B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

[RESPONDENT]
SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > CONTACT CASE MANAGER

SUBJECT:
MESSAGE:

SEND

4206

CANCEL

4208



4202

4204


FIG. 120

126/216

4300

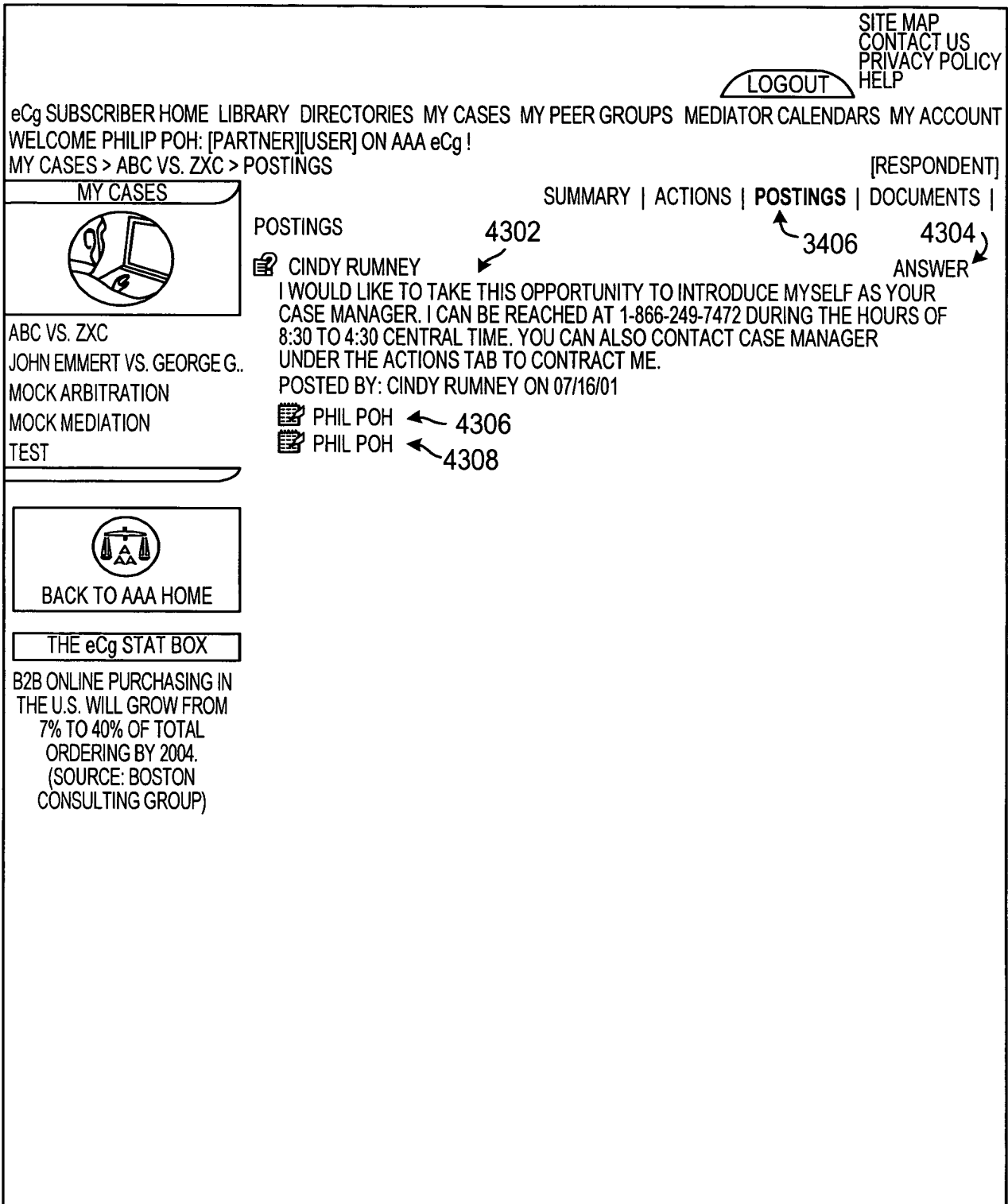


FIG. 121

127/216

4400

ANSWER

NAME: 4402

DESCRIPTION: 4404

ABC

ADD 4406

CANCEL 4408

FIG. 122

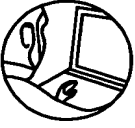
128/216

4500


[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

[LOGOUT](#)

[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > ABC VS. ZXC > DOCUMENTS

MY CASES


ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G.
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST


 BACK TO AAA HOME

THE eCg STAT BOX
 B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

DOCUMENTS

[SUMMARY](#) | [ACTIONS](#) | [POSTINGS](#) | **[DOCUMENTS](#)** |

LIST FOR THE SELECTION OF ON CALL MEDIATOR
 CASE ACTION: LIST FOR THE SELECTION OF ON CALL MEDIATOR
 M-R POSTED BY: PHILIP POH ON 10/08/01

MEDIATOR BIOGRAPHIES.DOC
 NO DESCRIPTION.
 M-CR POSTED BY: CINDY RUMNEY ON 07/16/01

RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC
 NO DESCRIPTION.
 M-CR POSTED BY: CINDY RUMNEY ON 07/16/01

CLAIM FORM
 FILE CLAIM: INITIAL CLAIM FORM.
 MNCR POSTED BY: CINDY RUMNEY ON 07/16/01

[VIEW](#)

1KB
[DOWNLOAD](#)

25KB
[DOWNLOAD](#)

37KB
[VIEW](#)

1KB

4502

4504

4506

3408

FIG. 123

129/216

FORM DISPLAY > LIST FOR THE SELECTION OF ON CALL MEDIATOR

POSTED BY: PHILIP POH [RESPONDENT] ON 10/08/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

BRUCE MEYERSON	0
DEBORAH ROTHMAN	0
KENT STUCKEY	1
MICHELE GARRICK NAVE	2
PAUL NICOLAI	3
ED LAHEY	4
WILLIAM H. SCHRODER	5
THOMAS J. BREWER	6
ROBERT ZYLOWSKI	7

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 124

130/216

PAUL PETER NICOLAI, ESQ.
SPRINGFIELD, MA

CURRENT EMPLOYER/TITLE NICOLAI LAW GROUP, P.C. - PRESIDENT

PROFESSION ATTORNEY

WORK HISTORY PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL, NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.

EXPERIENCE LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS; COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT, PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE; COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING; INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION; MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES; MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES, INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET, TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD MANUFACTURERS; RESTAURANTS; INSURANCE AGENCIES; PROPERTY MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS; REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND OTHERS.

ALTERNATIVE DISPUTE
RESOLUTION EXPERIENCE MEMBER OF AAA COMMERCIAL REGIONAL PANEL SINCE 1990. MEMBER OF MASSACHUSETTS BAR ASSOCIATION FEE ARBITRATION PANEL SINCE 1996. MEMBER OF HAMPDEN COUNTY BAR ASSOCIATION ARBITRATOR PANEL SINCE 1997. LITIGATED CASES BEFORE ARBITRATION PANELS FROM NASD, AAA, AND PRIVATE PANELS OR ARBITRATORS. CONDUCTED HUNDREDS OF MEDICATIONS AND ARBITRATIONS AS A MEMBER OF

FIG. 125

131/216



THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDICATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

FIG. 126

132/216

FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? [CLICK HERE TO REVIEW THESE PROCEDURES.](#)

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION
FILING DATE: 07/16/01

CLAIMANT (FILING PARTY)

COMPANY: ABC
REPRESENTATIVE:
FIRM NAME: ABC
ADDRESS: 5 ABC ST.
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA
PHONE: 212-716-5800
FAX: 212-716-5910
E-MAIL: ABC@ABC.COM

RESPONDENT 1

COMPANY: ZXC
REPRESENTATIVE:
FIRM NAME: ZXC
ADDRESS: ZXC ST.
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA
PHONE: 2122321000
FAX: 2122321001
EMAIL: ZXC@ZXC.COM

OTHER

CONTRACT/TRANSACTION ID: 0000
NATURE OF DISPUTE: BREACH OF ECOMMERCE CONTRACT
RELIEF SOUGHT: DAMAGES IN THE AMOUNT OF \$2000

FIG. 127

133/216



		SITE MAP CONTACT US PRIVACY POLICY HELP	
		<div style="border: 1px solid black; border-radius: 15px; padding: 2px 10px; display: inline-block;">LOGOUT</div>	
eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT			
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!			
MY CASES > JOHN EMMERT VS. GEORGE GEORGE > SUMMARY		[CLAIMANT]	
<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">MY CASES</div> <div style="text-align: center;">  </div> </div>		<div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">SUMMARY ACTIONS POSTINGS DOCUMENTS </div>	
<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">SUMMARY</div> <div> <p>ABC VS. ZXC</p> <p>JOHN EMMERT VS. GEORGE G..</p> <p>MOCK ARBITRATION</p> <p>MOCK MEDIATION</p> <p>TEST</p> </div> </div>		<div> <p>NAME: JOHN EMMERT VS. GEORGE GEORGE</p> <p>DESCRIPTION: CONSULTANT DISPUTE ON QUALITY OF WORK</p> <p>CASE TYPE: DOCUMENTS-ONLY ARBITRATION</p> <p>CURRENT STATUS: OPEN</p> <p>DATE FILED: JUNE 14, 2001 12:32PM</p> <p>CASE MANAGER(S): CINDY RUMNEY</p> <p>YOUR STATUS: CLAIMANT</p> <p>FILED BY: JOHN EMMERT</p> </div>	
<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">PARTICIPANTS</div> <div> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="text-align: center;">  <div style="border: 1px solid black; padding: 2px; margin-top: 5px;">BACK TO AAA HOME</div> </div> <div> <p>CINDY RUMNEY</p> <p>PHILIP POH</p> <p>AAA GUEST</p> </div> <div> <p>AAA</p> <p>PARTNER</p> <p>AAA</p> </div> <div> <p>CASE MANAGER</p> <p>CLAIMANT</p> <p>RESPONDENT</p> </div> </div> </div> </div>			
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <div style="text-align: center; border-bottom: 1px solid black; margin-bottom: 5px;">THE eCg STAT BOX</div> <div> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.</p> <p>(SOURCE: BOSTON CONSULTING GROUP)</p> </div> </div>			

FIG. 128

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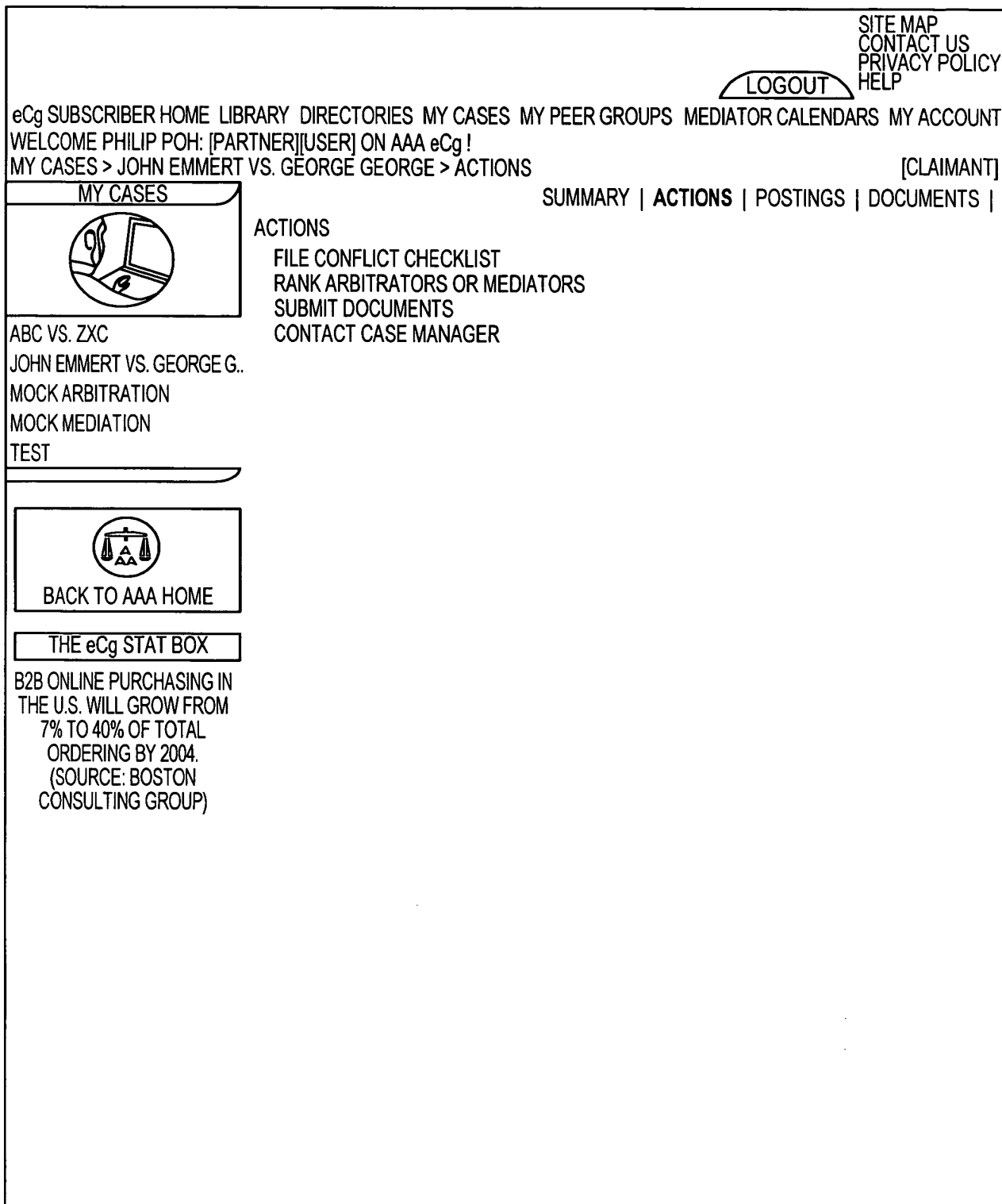


FIG. 129

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MY CASES > JOHN EMMERT VS. GEORGE GEORGE > POSTINGS [CLAIMANT]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST




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B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)


POSTINGS
SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS |

 CINDY RUMNEY

ANSWER

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.


POSTED BY: CINDY RUMNEY ON 06/14/01

 CINDY RUMNEY

ANSWER

THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN SEVEN (7) DAYS OF THIS POSTING.

POSTED BY: CINDY RUMNEY ON 08/06/01

 CINDY RUMNEY

ANSWER

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN SEVEN (7) DAYS OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS.

POSTED BY: CINDY RUMNEY ON 08/07/01

FIG. 130

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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > JOHN EMMERT VS. GEORGE GEORGE > DOCUMENTS [CLAIMANT]

SUMMARY | ACTIONS | POSTINGS | **DOCUMENTS** |

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

DOCUMENTS






<p> LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: JOHN EMMERT ON 08/10/01</p>	<p>VIEW</p> <p>1KB</p>
<p> LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: PHILIP POH ON 08/06/01</p>	<p>VIEW</p> <p>1KB</p>
<p> ARBITRATOR BIOS - SAMPLE.DOC</p> <p>NO DESCRIPTION.</p> <p>M-CR POSTED BY: CINDY RUMNEY ON 08/06/01</p>	<p>DOWNLOAD</p> <p>62KB</p>
<p> RECEIPT OF A DEMAND FOR ARBITRATION.DOC</p> <p>NO DESCRIPTION.</p> <p>M-CR POSTED BY: CINDY RUMNEY ON 06/14/01</p>	<p>DOWNLOAD</p> <p>35KB</p>
<p> CLAIM FORM</p> <p>FILE CLAIM: INITIAL CLAIM FORM.</p> <p>MNCR POSTED BY: CINDY RUMNEY ON 06/126/01</p>	<p>VIEW</p> <p>1KB</p>

FIG. 131

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FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

MICHELE GARRICK NAVE, ESQ.	0
THOMAS J. BREWER, ESQ.	0
PAUL PETER NICOLAI, ESQ.	1
EDWARD V. LAHEY, ESQ.	2
RICHARD K. JEYDEL, ESQ.	3

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 132

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RICHARD K. JEYDEL, ESQ.
MICHELE GARRICK NAVE, ESQ.
THOMAS J. BREWER, ESQ.
EDWARD V. LAHEY, JR., ESQ.
PAUL PETER NICOLAI, ESQ.

RICHARD K. JEYDEL, ESQ.
 NEW YORK, NY

CURRENT EMPLOYER/TITLE	KANEMATSU USA INC. - SENIOR VICE PRESIDENT, SECRETARY, GENERAL COUNSEL
PROFESSION	ATTOMEY
WORK HISTORY	SENIOR VICE PRESIDENT, SECRETARY AND GENERAL COUNSEL, KANEMATSU USA INC., 1991-PRESENT; VICE PRESIDENT/GENERAL COUNSEL/CORPORATE COUNSEL, KANEMATSU-GOSHO USA, INC., 1976-91; ASSOCIATE, McCARTER & ENGLISH, 1976-1979; CAPTAIN, JUDGE ADVOCATE GENERAL CORPS, U.S. ARMY, 1975-76.
eCOMMERCE EXPERIENCE	REPRESENTS THE U.S. SUBSIDIARY OF A MAJOR JAPANESE TRADING COMPANY WITH A FOCUS ON SEMICONDUCTOR, SOFTWARE AND OTHER HIGH-TECH PRODUCTS. AS A MEMBER OF THE AAA COMMERCIAL AND INTERNATIONAL ARBITRATOR AND MEDIATOR PANELS, HANDLED A SIGNIFICANT NUMBER OF CASES IN THESE AREAS, SOME OF WHICH INVOLVED ECOMMERCE ISSUES. EXPERIENCE WITH CLIENTS IN THEIR B2B FORAYS.
OTHER EXPERIENCE	PRACTICE FOCUSES ON CORPORATE, INTERNATIONAL, AND LITIGATION LAW. REPRESENTS A MAJOR JAPANESE TRADING COMPANY WITH BUSINESS IN NEARLY EVERY FIELD THROUGHOUT THE WORLD. WORK IS SPLIT BETWEEN DRAFTING AND NEGOTIATING CONTRACTS (DISTRIBUTION, JOINT VENTURES, INVESTMENT, AND CONSTRUCTION) AND LITIGATION/ARBITRATION/MEDIATION.
ALTERNATIVE DISPUTE	ATTENDED AAA MEDIATOR CONFERENCE, NEW ORLEANS, 3/01; AAA

FIG. 133

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THIS WILL ACKNOWLEDGE RECEIPT OF A DEMAND FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? CLICK HERE TO REVIEW THESE PROCEDURES.

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 06/12/01

CLAIMANT (FILING PARTY)

COMPANY: JOHN EMMERT
REPRESENTATIVE: WILLIAM K. SLATE II
FIRM NAME: AAA
ADDRESS: 335 MADISON AVE.
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 11530
PHONE: 212-716-3934
FAX: 212-716-5901
E-MAIL: EMMERTJ@ADR.ORG

RESPONDENT 1

COMPANY: GEORGE GEORGE
REPRESENTATIVE:
FIRM NAME: XXX
ADDRESS: 123 BOLL RD
CITY/STATE/ZIP/COUNTRY: NY, NY, 10012
PHONE: 212-484-4800
FAX: 212-484-4800
EMAIL: GEORGE@HOTMAIL.COM

OTHER

CONTRACT/TRANSACTION ID: 123-45-678
NATURE OF DISPUTE: CONSULTANT DISPUTE ON QUALITY OF WORK
RELIEF SOUGHT: 1000000

FIG. 135

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		SITE MAP CONTACT US PRIVACY POLICY HELP										
		<div style="border: 1px solid black; border-radius: 10px; padding: 2px 10px; display: inline-block;">LOGOUT</div>										
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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !												
MY CASES > MOCK ARBITRATION > SUMMARY		[CLAIMANT]										
<div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">MY CASES</div> <div style="text-align: center;">  </div> </div>		<div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">SUMMARY ACTIONS POSTINGS DOCUMENTS </div>										
<div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">ABC VS. ZXC</div> <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">JOHN EMMERT VS. GEORGE G.</div> <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">MOCK ARBITRATION</div> <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">MOCK MEDIATION</div> <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">TEST</div> </div>		<div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">SUMMARY</div> <div> NAME: MOCK ARBITRATION DESCRIPTION: PARTS DELIVERED DO NOT MEET SPECIFICATIONS AS PROVIDED IN THE PURCHASE ORDER. CASE TYPE: DOCUMENTS-ONLY ARBITRATION CURRENT STATUS: OPEN DATE FILED: JUNE 27, 2001 01:01PM CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY YOUR STATUS: CLAIMANT FILED BY: MEYERSON MANUFACTURING </div>										
<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: center;">  </div> <div style="text-align: center; margin-top: 5px;">BACK TO AAA HOME</div> </div>		<div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">PARTICIPANTS</div> <table border="0"> <tr> <td>ROB ZYLOWSKI</td> <td>RAPIDAPP</td> <td>CASE MANAGER</td> </tr> <tr> <td>CINDY RUMNEY</td> <td>AAA</td> <td>CASE MANAGER</td> </tr> <tr> <td>PHILIP POH</td> <td>PARTNER</td> <td>CLAIMANT</td> </tr> </table>		ROB ZYLOWSKI	RAPIDAPP	CASE MANAGER	CINDY RUMNEY	AAA	CASE MANAGER	PHILIP POH	PARTNER	CLAIMANT
ROB ZYLOWSKI	RAPIDAPP	CASE MANAGER										
CINDY RUMNEY	AAA	CASE MANAGER										
PHILIP POH	PARTNER	CLAIMANT										
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <div style="border-bottom: 1px solid black; padding-bottom: 5px; margin-bottom: 5px;">THE eCg STAT BOX</div> <div> B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP) </div> </div>												

FIG. 136

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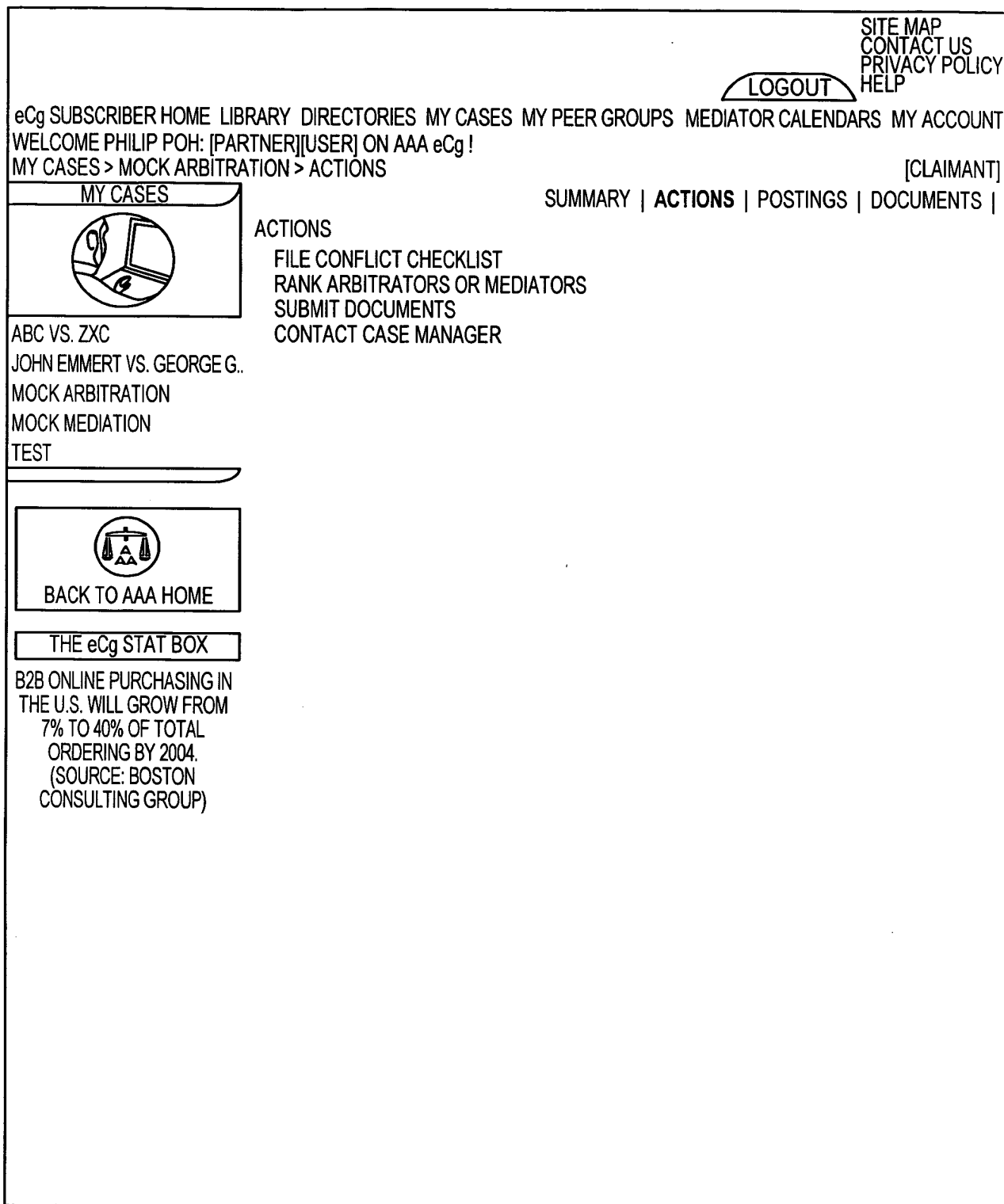


FIG. 137


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MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G.
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST



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 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

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	ED LAHEY, ESQ.
	JONATHAN BAIN, ESQ.
	PAUL NICOLAI, ESQ.
	THOMAS J. BREWER, ESQ.
	WILLIAM WELCH, ESQ.

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

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SUBMIT CANCEL

FIG. 138


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MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G.
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST


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B2B ONLINE PURCHASING IN
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SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

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SUBMIT CANCEL

FIG. 139

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<p align="right"> SITE MAP CONTACT US PRIVACY POLICY HELP </p> <p align="center"> LOGOUT </p>	
<p>eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT</p> <p>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !</p> <p>MY CASES > MOCK ARBITRATION > POSTINGS [CLAIMANT]</p>	
<p align="center">MY CASES</p> <div style="border: 1px solid black; padding: 5px; text-align: center;">  </div> <p>ABC VS. ZXC JOHN EMMERT VS. GEORGE G. MOCK ARBITRATION MOCK MEDIATION TEST</p>	<p align="center">POSTINGS</p> <p align="right">SUMMARY ACTIONS POSTINGS DOCUMENTS </p> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p align="center"></p> <p align="center">BACK TO AAA HOME</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p align="center">THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</p> </div>
<p>POSTINGS</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p> CINDY RUMNEY</p> <p>I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTRACT ME.</p> <p>POSTED BY: CINDY RUMNEY ON 06/27/01</p> </div> <div style="width: 65%; text-align: right;"> <p>ANSWER</p> </div> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p> CINDY RUMNEY</p> <p>THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING.</p> <p>POSTED BY: CINDY RUMNEY ON 06/29/01</p> </div> <div style="width: 65%; text-align: right;"> <p>ANSWER</p> </div> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p> BRUCE MEYERSON</p> </div> <div style="width: 65%; text-align: right;"> <p>ANSWER</p> </div> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p> CINDY RUMNEY</p> <p>IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. EACH PARTY SHALL ALSO SUBMIT \$X,XXX.XX FOR ESTIMATED ARBITRATOR COMPENSATION WITHIN ONE DAY OF THIS POSTING.</p> <p>POSTED BY: CINDY RUMNEY ON 06/29/01</p> </div> <div style="width: 65%; text-align: right;"> <p>ANSWER</p> </div> </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> <p> CINDY RUMNEY</p> <p>IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED THREE THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. THE REPLY BRIEF AND EXHIBITS MAY NOT RAISE ANY EXHIBITS MAY NOT RAISE ANY NEW ARGUMENTS AND/OR EVIDENCED.</p> <p>POSTED BY: CINDY RUMNEY ON 73/03/01</p> </div> <div style="width: 65%; text-align: right;"> <p>ANSWER</p> </div> </div>	

FIG. 140

146/216





		SITE MAP CONTACT US PRIVACY POLICY HELP	
		<div style="border: 1px solid black; border-radius: 10px; padding: 2px; display: inline-block;">LOGOUT</div>	
eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg ! MY CASES > MOCK ARBITRATION > POSTINGS [CLAIMANT]			
<div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; padding-bottom: 5px;">MY CASES</div> <div style="text-align: center;">  </div> <div style="padding-top: 5px;"> ABC VS. ZXC JOHN EMMERT VS. GEORGE G. MOCK ARBITRATION MOCK MEDIATION TEST </div> </div>		<div style="border-bottom: 1px solid black; padding-bottom: 5px;"> SUMMARY ACTIONS POSTINGS DOCUMENTS </div>	
		POSTINGS > CINDY RUMNEY	
		<div style="display: flex; justify-content: space-between;"> <div>  CINDY RUMNEY </div> <div>ANSWER</div> </div>	
		THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING. POSTED BY: CINDY RUMNEY ON 06/29/01	
		<div style="display: flex; justify-content: space-between;"> <div>  BRUCE MEYERSON </div> <div></div> </div>	
		ANY OF THE LISTED ARBITRATORS ARE ACCEPTABLE. POSTED BY: BRUCE MEYERSON ON 07/01/01	
<div style="border: 1px solid black; padding: 5px; text-align: center;">  BACK TO AAA HOME </div>			
<div style="border: 1px solid black; padding: 5px;"> THE eCg STAT BOX </div>			
B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)			

FIG. 141

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[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)


[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > MOCK ARBITRATION > DOCUMENTS [CLAIMANT]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

DOCUMENTS













DOCUMENTS	SUMMARY ACTIONS POSTINGS DOCUMENTS
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: PHILIP POH ON 08/07/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>AAA DOCUMENT.DOC</p> <p>HERE IS THE DOCUMENT I AM SENDING IN THIS ARBITRATION. BRUCE MEYERSON</p> <p>M-C- POSTED BY: BRUCE MEYERSON ON 07/04/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>DOWNLOAD</p> <p>26KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 07/03/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 07/03/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR</p> <p>CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR</p> <p>MNCR POSTED BY: PAUL NICOLAI ON 07/03/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</p> <p>M-C POSTED BY: BRUCE MEYERSON ON 07/02/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 06/30/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM</p> <p>MNCR POSTED BY: MICHELE GARRICK NAVE ON 06/30/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>ARBITRATOR BIOGRAPHIES.DOC</p> <p>NO DESCRIPTION.</p> <p>M-CR POSTED BY: CINDY RUMNEY ON 06/29/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>DOWNLOAD</p> <p>26KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>CONTACT CASE MANAGER</p> <p>CASE ACTION: CONTACT CASE MANAGER: CASE STATUS</p> <p>M-C- POSTED BY: BRUCE MEYERSON ON 06/27/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>RECEIPT OF A DEMAND FOR ARBITRATOR.DOC</p> <p>NO DESCRIPTION.</p> <p>MNCR POSTED BY: CINDY RUMNEY ON 06/27/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>DOWNLOAD</p> <p>35KB</p> </div> </div>	
<div style="display: flex; align-items: flex-start;"> <div style="margin-right: 10px;">  </div> <div> <p>CLAIM FORM</p> <p>FILE A CLAIM: INITIAL CLAIM FORM.</p> <p>MNCR POSTED BY: CINDY RUMNEY ON 06/27/01</p> </div> <div style="text-align: right; vertical-align: top;"> <p>VIEW</p> <p>1KB</p> </div> </div>	

FIG. 142

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FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

ED LAHEY, ESQ.	0
JONATHAN BAIN, ESQ.	0
PAUL NICOLAI, ESQ.	1
THOMAS J. BREWER, ESQ.	2
WILLIAM WELCH, ESQ.	3

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 143

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001
RESPONSE TYPE: RESPONDENT HAS A COUNTERCLAIM
NATURE OF COUNTERCLAIM: FAILURE TO PAY BILLS IN THE AMOUNT OF \$1,000,000.00 WHICH ARE OVERDUE BY 180 DAYS.
RELIEF SOUGHT \$: \$1,000,000.00
COMMENT:

FIG. 144

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001

RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY

NATURE OF COUNTERCLAIM:

RELIEF SOUGHT \$:

COMMENT:

FIG. 145

151/216

FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR

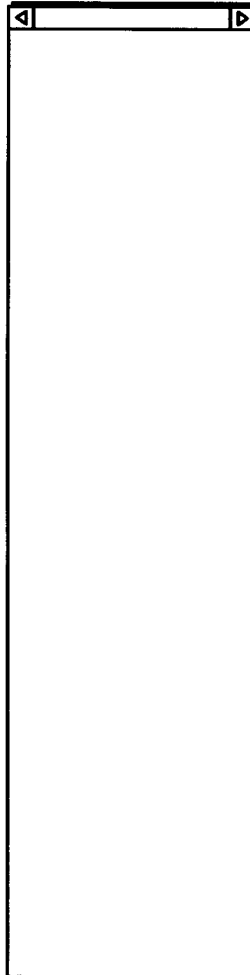
TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

☒ I HAVE NOTHING TO DISCLOSE.

☐ I HEREBY DISCLOSE THE FOLLOWING:



☒ PAUL NICOLAI, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE OF ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 07/03/01

CLOSE

FIG. 146

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MR. NICOLAI WILL BE THE ARBITRATOR FOR THE MOCK
ARBITRATION CASE

THE LIST CAN BE FOUND UNDER THE ACTIONS TAB - ON A FORMAL ALL BIOS WOULD BE PROVIDED TO THE PARTIES.

PAUL PETER NICOLAI, ESQ.
-SPRINGFIELD, MA

CURRENT EMPLOYER/TITLE	NICOLAI LAW GROUP, P.C. - PRESIDENT
PROFESSION	ATTORNEY
WORK HISTORY	PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL, NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.
EXPERIENCE	LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS; COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT, PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE; COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING; INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION; MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES; MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES, INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET, TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD MANUFACTURERS; RESTAURANTS; INSURANCE AGENCIES; PROPERTY MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS; REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND OTHERS.

FIG. 147

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FORM DISPLAY > CONTACT CASE MANAGER

FROM: BRUCE MEYERSON <BMEYERSON@QWEST.NET>
DATE: 06/27/01
SUBJECT: CASE STATUS

THANK YOU MS. RUMNEY. ONCE THE RESPONDENT HAS FILED ITS ANSWER, PLEASE LET ME KNOW. WHEN MIGHT I EXPECT THE HEARING TO BE HELD. BRUCE MEYERSON.

CLOSE

FIG. 148

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THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

FIG. 149

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?
CLICK HERE TO REVIEW THESE PROCEDURES.

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 06/27/01

CLAIMANT (FILING PARTY)

COMPANY: MEYERSON MANUFACTURING
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.
FIRM NAME: BRUCE E. MEYERSON, PLLC
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235
CITY/STATE/ZIP/COUNTRY: PHOENIX, AZ 85012
PHONE: 602-277-4585
FAX: 602-248-2999
E-MAIL: BMEYERSON@QWEST.NET

RESPONDENT 1

COMPANY: MGN SUPPLIERS
REPRESENTATIVE: MICHELLE GARRICK-NAVE, ESQ.
FIRM NAME: ATTORNEY AT LAW
ADDRESS: 3374 RUMSON ROAD
CLEVELAND HEIGHTS, OH 44118

FIG. 150

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<p> SITE MAP CONTACT US PRIVACY POLICY HELP </p>				
<p align="right"> LOGOUT </p>				
<p> eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! MY CASES > MOCK MEDIATION > SUMMARY </p>				
<p align="right">[CASE MANAGER]</p>				
<p>MY CASES</p>  <p> ABC VS. ZXC JOHN EMMERT VS. GEORGE G.. MOCK ARBITRATION MOCK MEDIATION TEST </p>	<p>SUMMARY</p> <p> NAME: MOCK MEDIATION DESCRIPTION: FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS, SECOND DELIVERY SCHEDULED IN TWO WEEKS. CASE TYPE: ON-CALL MEDIATION CURRENT STATUS: OPEN DATE FILED: JUNE 27, 2001 12:56PM CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY PHILIP POH YOUR STATUS: CASE MANAGER FILED BY: MGN SUPPLIERS </p>			
<p align="right"> SUMMARY ACTIONS POSTINGS DOCUMENTS EDIT </p>				
<p>PARTICIPANTS</p>  <p>BACK TO AAA HOME</p>	<table border="0"> <tr> <td> ROB ZYLOWSKI CINDY RUMNEY PHILIP POH </td> <td> RAPIDAPP AAA PARTNER </td> <td> CASE MANAGER CASE MANAGER CASE MANAGER </td> </tr> </table>	ROB ZYLOWSKI CINDY RUMNEY PHILIP POH	RAPIDAPP AAA PARTNER	CASE MANAGER CASE MANAGER CASE MANAGER
ROB ZYLOWSKI CINDY RUMNEY PHILIP POH	RAPIDAPP AAA PARTNER	CASE MANAGER CASE MANAGER CASE MANAGER		
<p align="right"> ADD EDIT </p>				
<p>THE eCg STAT BOX</p> <p> B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP) </p>				

FIG. 151

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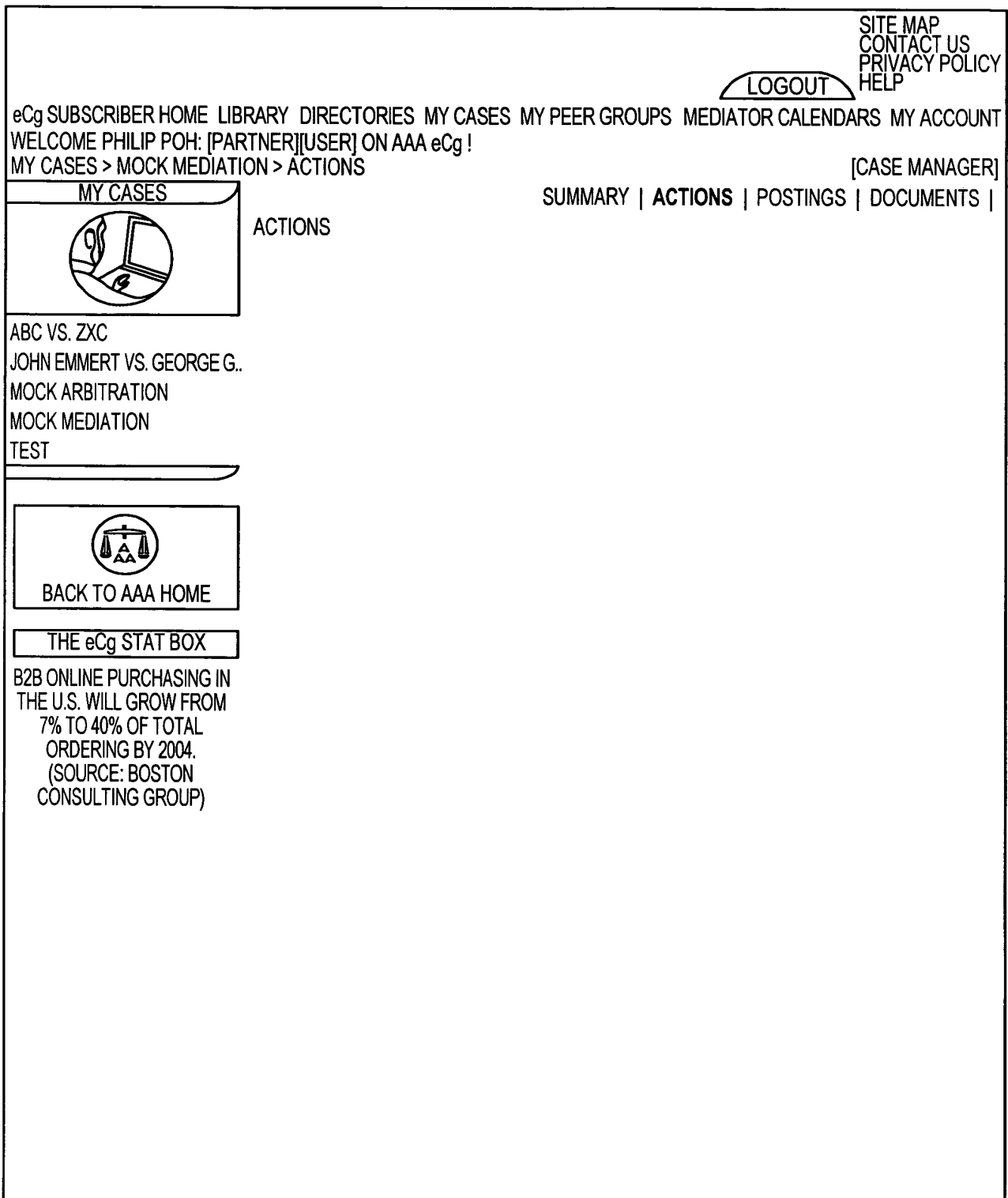


FIG. 152

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<p> SITE MAP CONTACT US PRIVACY POLICY HELP </p>	
<p align="right"> LOGOUT </p>	
<p> eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! MY CASES > MOCK MEDIATION > POSTINGS </p>	
<p align="right">[CASE MANAGER]</p>	
<p>MY CASES</p>  <p>ABC VS. ZXC JOHN EMMERT VS. GEORGE G. MOCK ARBITRATION MOCK MEDIATION TEST</p>	<p> SUMMARY ACTIONS POSTINGS DOCUMENTS ADD TOPIC </p> <p>  CINDY RUMNEY <p align="right"> ANSWER EDIT DELETE </p> <p> I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME. POSTED BY: CINDY RUMNEY ON 06/27/01 </p> <p>  CINDY RUMNEY <p align="right"> ANSWER EDIT DELETE </p> <p> THE ASSOCIATION HAS APPOINTED PAUL NICOLAI TO SERVER AS THE MEDIATOR. PLEASE REVIEW THE MEDIATOR CALENDARS TO VIEW MR. NICOLAI'S AVAILABILITY AND ANSER THIS POSITING WITH YOUR PREFERENCE FOR SCHEDULING THE ON-CALL MEDIATION SESSION. POSTED BY: CINDY RUMNEY ON 07/03/01 </p> </p></p>
 <p>BACK TO AAA HOME</p>	
<p>THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</p>	

FIG. 153

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[SITE MAP](#)
[CONTACT US](#)
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[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > MOCK MEDIATION > DOCUMENTS [CASE MANAGER]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

DOCUMENTS











DOCUMENTS	SUMMARY ACTIONS POSTINGS DOCUMENTS
<div style="display: flex; justify-content: space-between;"> <div>  CONTACT CASE MANAGER CASE ACTION: CONTACT CASE MANAGER: LOGIN SCREEN MN- POSTED BY: PAUL NICOLAI ON 07/03/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 1KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  CONTACT CASE MANAGER CASE ACTION: CONTACT CASE MANAGER: MY CASES LIST MN- POSTED BY: PAUL NICOLAI ON 07/03/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 1KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  CONTACT CASE MANAGER CASE ACTION: CONTACT CASE MANAGER: MOCK MEDIATION CLAIM FORM MN- POSTED BY: PAUL NICOLAI ON 07/03/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 1KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  CONTACT CASE MANAGER CASE ACTION: CONTACT CASE MANAGER: POSTINGS FUNCTION MN- POSTED BY: PAUL NICOLAI ON 07/03/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 1KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR MNCR POSTED BY: PAUL NICOLAI ON 07/03/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 1KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  INVITATION TO MEDIATOR FOR APPOINTMENT.DOC NO DESCRIPTION. MN- POSTED BY: CINDY RUMNEY ON 07/03/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 36KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  RESPONSE TO CLAIM OR COUNTERCLAIM CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM MNCR POSTED BY: BRUCE MEYERSON ON 07/03/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 1KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  MEDIATOR BIOGRAPHIES.DOC NO DESCRIPTION. M-CR POSTED BY: CINDY RUMNEY ON 06/27/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 26KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC NO DESCRIPTION. M-CR POSTED BY: CINDY RUMNEY ON 06/27/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 37KB </div> </div>	
<div style="display: flex; justify-content: space-between;"> <div>  CLAIM FORM FILE A CLAIM: INITIAL CLAIM FORM. MNCR POSTED BY: CINDY RUMNEY ON 06/27/01 </div> <div style="text-align: right;"> VIEW EDIT DELETE 1KB </div> </div>	

FIG. 154

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FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

☒ I HAVE NOTHING TO DISCLOSE.

☐ I HEREBY DISCLOSE THE FOLLOWING:

☒ PAUL NICOLAI, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY WORK TO SETTLE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR MEDIATION AGREEMENT, THE MODEL STANDARDS OF CONDUCT FOR MEDIATORS, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION.

DATED: 07/03/01

CLOSE

FIG. 155

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THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON _____ AT _____ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU U DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,
CASE MANAGER

FIG. 156

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001

RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY

NATURE OF COUNTERCLAIM: NO COUNTER CLAIM

RELIEF SOUGHT \$:

COMMENT: PLEASE NOTIFY ME WHEN A MEDIATOR IS APPOINTED. WILL I GET LIST TO CHOOSE FROM?

FIG. 157

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THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDICATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

FIG. 158

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?
CLICK HERE TO REVIEW THESE PROCEDURES.

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION
FILING DATE: 06/27/01

CLAIMANT (FILING PARTY)

COMPANY: MGN SUPPLIERS
REPRESENTATIVE: MICHELLE GARRICK-NAVE
FIRM NAME: ATTORNEY AT LAW
ADDRESS: 3374 RUMSON ROAD
CITY/STATE/ZIP/COUNTRY: CLEVELAND HEIGHTS, OH 4418
PHONE: 216-397-0420
FAX: 216-397-0933
E-MAIL: MGARRICKNAVE@ATT.NET

COMPANY: MEYERSON MANUFACTURING
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.
FIRM NAME: BRUCE E. MEYERSON, PLLC
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235
PHOENIX, AZ 85012

RESPONDENT 1

FIG. 159

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CITY/STATE/ZIP/COUNTRY:
PHONE: 602-277-4585
FAX: 602-248-2999
E-MAIL: BMEYERSON@QWEST.NET

OTHER

CONTRACT/TRANSACTION ID: 2000-00001
NATURE OF DISPUTE: FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS, SECOND DELIVERY SCHEDULED IN TWO WEEKS.
RELIEF SOUGHT: \$23,000.00

PAYMENT INFORMATION'S

☐ PAYMENT BY CREDIT CARD:
CREDIT CARD TYPE: ☒ VISA ☐ MC ☐ AMEX
CARDHOLDER:
CARD NUMBER:
EXPIRATION DATE: /
INITIAL FEE:

☒ PAYMENT BY CREDIT CARD:
☒ INDICATE HERE TO CONFIRM THAT A CHECK FOR THE FILING FEE MADE PAYABLE TO THE AMERICAN ARBITRATION ASSOCIATION WAS MAILED ON TO:
AMERICAN ARBITRATION ASSOCIATION
eCOMMERCE GROUP
13455 NOEL ROAD
SUITE 1750
DALLAS, TX 75240-6620

FIG. 160

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<p> eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT </p> <p>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!</p> <p>MY CASES > TEST > SUMMARY</p>		<p> SITE MAP CONTACT US PRIVACY POLICY HELP </p> <p> LOGOUT </p>															
<p> MY CASES </p> <div>  </div> <p> ABC VS. ZXC JOHN EMMERT VS. GEORGE G.. MOCK ARBITRATION MOCK MEDIATION TEST </p>		<p>SUMMARY</p> <p>NAME: TEST</p> <p>DESCRIPTION: FAILURE TO DELIVER GOODS AS DEFINED BY THE TERMS OF THE TRANSACTION.</p> <p>CASE TYPE: DOCUMENTS-ONLY ARBITRATION</p> <p>CURRENT STATUS: CLOSED</p> <p>DATE FILED: MAY 25, 2001 10:02AM</p> <p>CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY CINDY RUMNEY, ESQ. MOLLY BARGENQUEST</p> <p>YOUR STATUS: NEUTRAL</p> <p>FILED BY: ABC CORPORATION</p>															
<p>  </p> <p>BACK TO AAA HOME</p>		<p>PARTICIPANTS</p> <table border="0"> <tr> <td>CINDY RUMNEY</td> <td>AAA</td> <td>CASE MANAGER</td> </tr> <tr> <td>CINDY RUMNEY, ESQ.</td> <td>AAA</td> <td>CASE MANAGER</td> </tr> <tr> <td>ROB ZYLOWSKI</td> <td>RAPIDAPP</td> <td>NEUTRAL</td> </tr> <tr> <td>PHILIP POH</td> <td>PARTNER</td> <td>NEUTRAL</td> </tr> <tr> <td>AAA GUEST</td> <td>AAA</td> <td>RESPONDENT</td> </tr> </table>	CINDY RUMNEY	AAA	CASE MANAGER	CINDY RUMNEY, ESQ.	AAA	CASE MANAGER	ROB ZYLOWSKI	RAPIDAPP	NEUTRAL	PHILIP POH	PARTNER	NEUTRAL	AAA GUEST	AAA	RESPONDENT
CINDY RUMNEY	AAA	CASE MANAGER															
CINDY RUMNEY, ESQ.	AAA	CASE MANAGER															
ROB ZYLOWSKI	RAPIDAPP	NEUTRAL															
PHILIP POH	PARTNER	NEUTRAL															
AAA GUEST	AAA	RESPONDENT															
<p>THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</p>																	

FIG. 161

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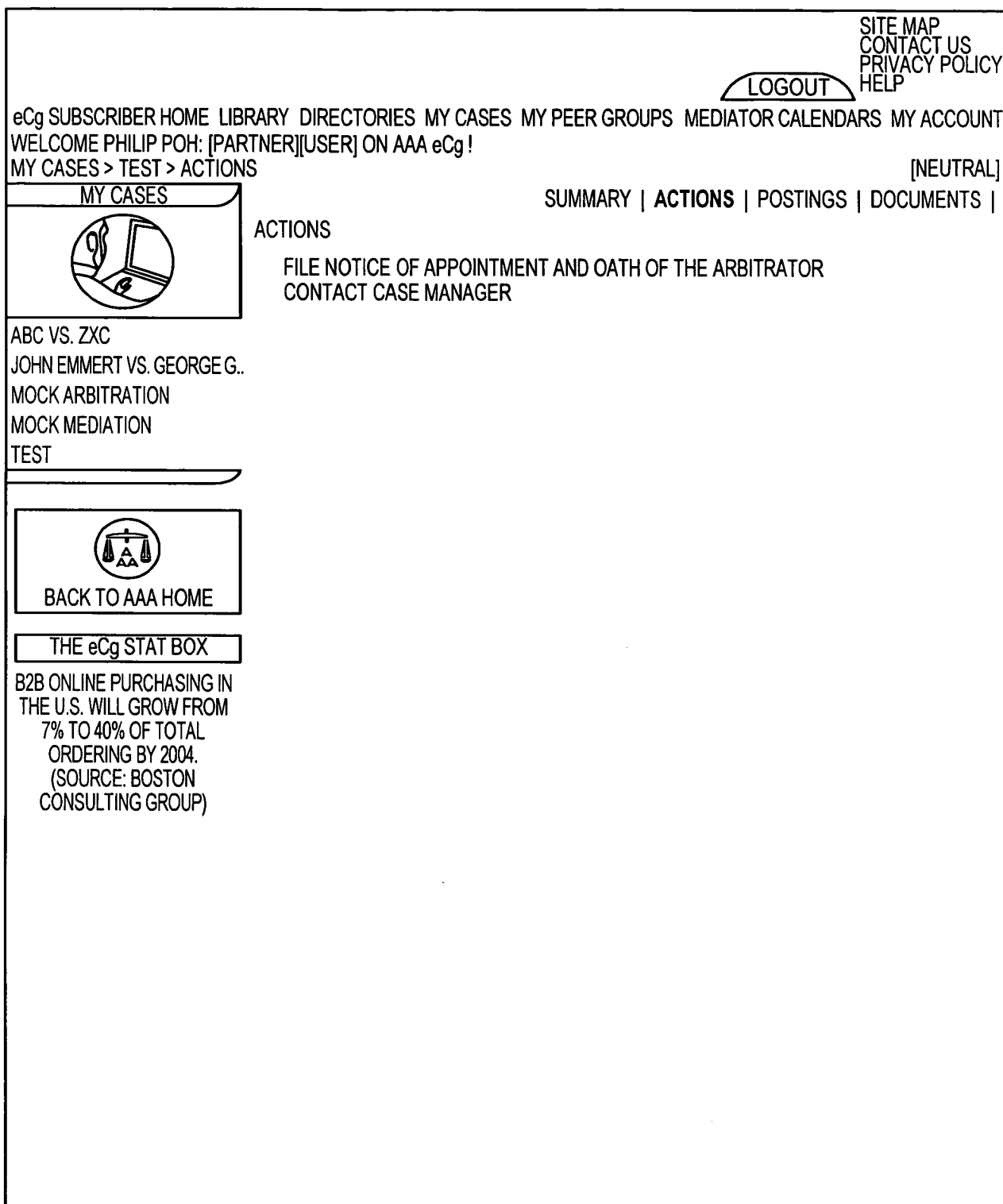


FIG. 162

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SITE MAP CONTACT US PRIVACY POLICY HELP	
<div style="border: 1px solid black; border-radius: 50%; padding: 2px 10px; display: inline-block;">LOGOUT</div>	
<p>eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT</p> <p>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !</p> <p>MY CASES > TEST > ACTIONS [NEUTRAL]</p>	
<div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <p style="text-align: center; margin: 0;">MY CASES</p> <div style="text-align: center; margin: 5px 0;">  </div> <p>ABC VS. ZXC</p> <p>JOHN EMMERT VS. GEORGE G.</p> <p>MOCK ARBITRATION</p> <p>MOCK MEDIATION</p> <p>TEST</p> </div> <div style="border: 1px solid black; padding: 5px; margin-bottom: 5px;"> <div style="text-align: center; margin: 0;">  </div> <p style="text-align: center; margin: 0;">BACK TO AAA HOME</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center; margin: 0;">THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</p> </div>	<p style="text-align: center; margin: 0;">SUMMARY ACTIONS POSTINGS DOCUMENTS </p> <p>ACTIONS > FILE NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR TO: PHILIP POH</p> <p>YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.</p> <p>IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND, IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.</p> <p> <input checked="" type="radio"/> I HAVE NOTHING TO DISCLOSE. <input type="radio"/> I HEREBY DISCLOSE THE FOLLOWING: </p> <div style="border: 1px solid black; height: 100px; margin: 10px 0;"></div> <p> <input type="checkbox"/> PHILIP POH, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING. </p> <p style="display: flex; justify-content: space-between;"> DATED: 10/08/2001 SUBMIT CANCEL </p>

FIG. 163

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[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)


LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > TEST > POSTINGS [NEUTRAL]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST




BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)


SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS | ADD TOPIC


POSTINGS

 **ARBITRATOR** ANSWER

I AM AVAILABLE FOR A CONFERENCE CALL ON MAY 27, 2001 BETWEEN THE HOURS OF 10:00 A.M. AND 5:00 P.M. CENTRAL TIME. PLEASE ADVISE OF YOUR AVAILABILITY.


POSTED BY: CINDY RUMNEY ON 06/19/01

 **RESPONDENT**

 **CINDY RUMNEY** ANSWER

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.

POSTED BY: CINDY RUMNEY ON 06/01/01

 **CINDY RUMNEY** ANSWER

THIS WILL ACKNOWLEDGE RECIPT OF A REQUEST FOR ON-CALL MEDIATION FROM THE CLAIMANT. PLEASE REVIEW THE LIST FOR THE SELECTION OF MEDIATORS UNDER THE ACTIONS TAB. FROM THIS AREA YOU CAN ALSO CHECK THE AVAILABILITY OF ANY OF THE MEDIATORS. PLEASE FOLLOW THE INSTRUCTIONS ON THE FORM. WE ASK THE PARTIES TO SUBMIT THEIR LISTS WITHIN 24 HOURS OF THIS POSTING.

POSTED BY: CINDY RUMNEY ON 06/01/01

FIG. 164

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[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

LOGOUT


eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > TEST > DOCUMENTS

[NEUTRAL]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

SUMMARY | ACTIONS | POSTINGS | **DOCUMENTS** |

DOCUMENTS





<p> INVITATION TO MEDIATOR FOR APPOINTMENT.DOC INVITATION LETTER MN- POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> <p> NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR MNCR POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> <p> CLAIMANT'S CONFLICT CHECKLIST CASE ACTION: CLAIMANT'S CONFLICT CHECKLIST MNC- POSTED BY: ROBERT ZYLOWSKI ON 06/05/01</p> <p> CLAIM FORM FILE A CLAIM: INITIAL CLAIM FORM. MNCR POSTED BY: CINDY RUMNEY ON 05/25/01</p>	<p>DOWNLOAD</p> <p>36KB</p> <p>VIEW</p> <p>1KB</p> <p>VIEW</p> <p>1KB</p> <p>VIEW</p> <p>1KB</p>
---	--

FIG. 165

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THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON _____ AT _____ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU U DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,
CASE MANAGER

FIG. 166

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FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

- ☒ I HAVE NOTHING TO DISCLOSE.
- ☐ I HEREBY DISCLOSE THE FOLLOWING:

☒ CINDY RUMNEY, ESQ., BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 06/13/01

CLOSE

FIG. 167

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FORM DISPLAY > CLAIMANT'S CONFLICT CHECKLIST

POSTED BY: ROBERT ZYLOWSKI [NEUTRAL] ON 06/05/01

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INTEREST WITH THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, INCLUDING WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE. IN ORDER TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AND OTHER RELATED ENTITIES.

NAME	COMPANY/AFFILIATION	CITY/STATE/COUNTRY
SAM SMITH	THE BEETLES	LONDON

CLOSE

FIG. 168

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? CLICK HERE TO REVIEW THESE PROCEDURES.

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 05/25/01

CLAIMANT (FILING PARTY)

COMPANY: ABC CORPORATION
REPRESENTATIVE: ROB ZYLOWSKI
FIRM NAME: ZYLOWSKI AND ASSOCIATES
ADDRESS: 335 MADISON AVE, 10TH FLOOR
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10017
PHONE: 212-716-5800
FAX: 212-716-5902
E-MAIL: RZYLOWSKI@RCN.COM

RESPONDENT 1

COMPANY: XYZ INC.
REPRESENTATIVE: GERRY STRATHMANN
FIRM NAME: LAW OFFICES OF G. STRATHMANN, P.C.
ADDRESS: 133 FEDERAL STREET, 10TH FLOOR
BOSTON, MA 02110

FIG. 169

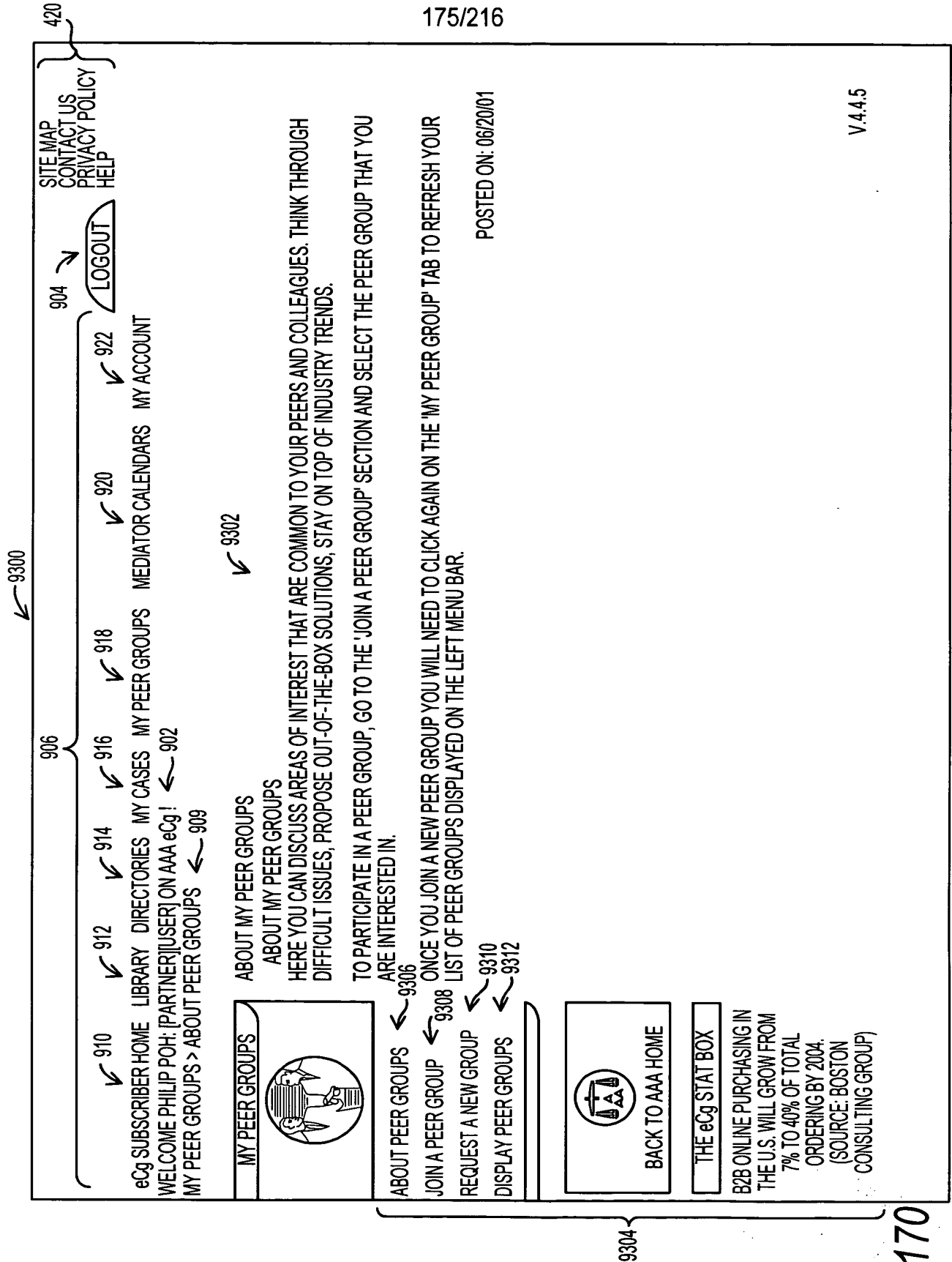
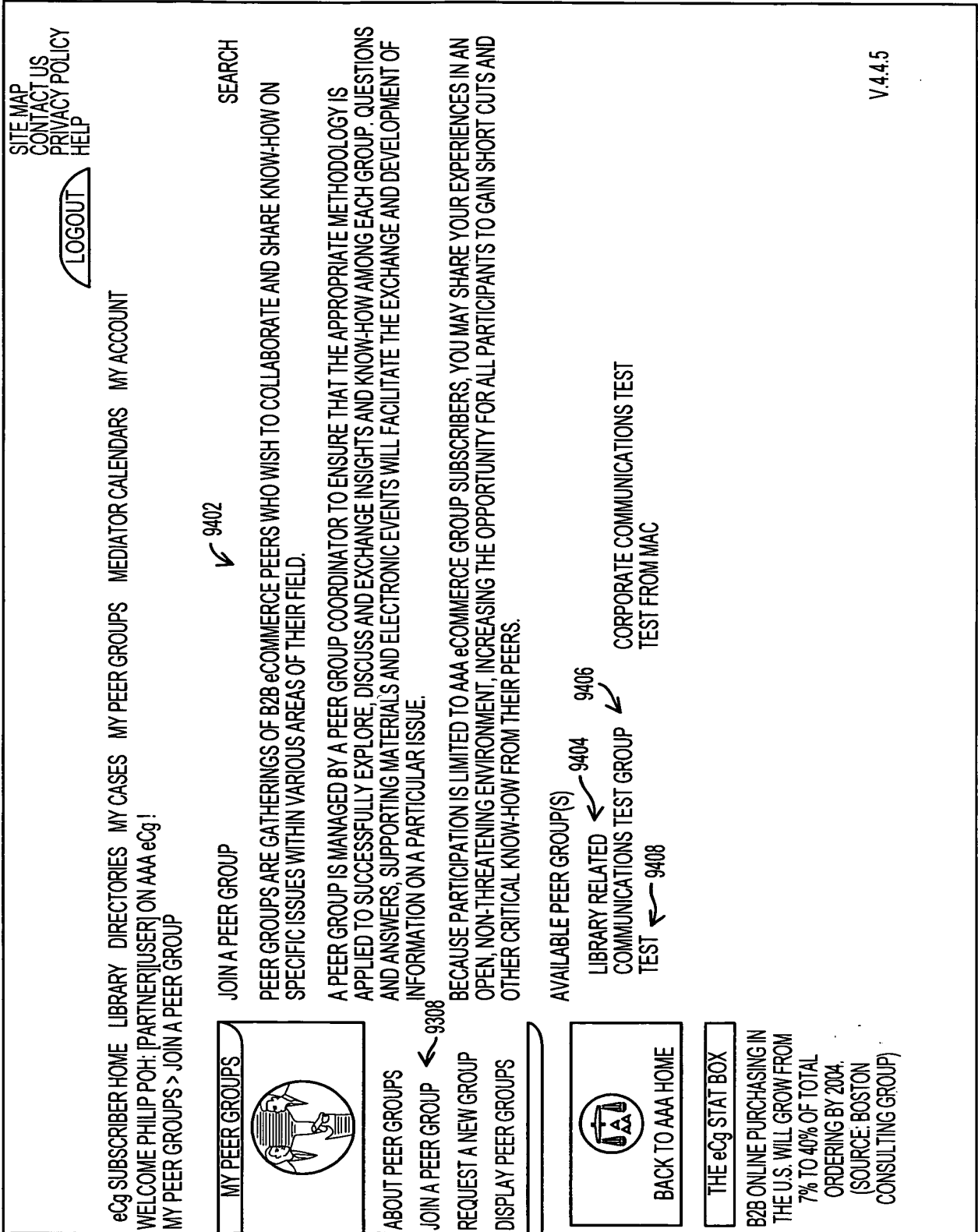


FIG. 170

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FIG. 171



9400



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FIG. 172

← 9500

<div>SITE MAP CONTACT US PRIVACY POLICY HELP</div> <div>LOGOUT</div>	
<div>eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT</div> <div>WELCOME PHILIP POH: [PARTNER USER] ON AAA eCg!</div> <div>MY PEER GROUPS > JOIN A PEER GROUP</div>	
<div>MY PEER GROUPS</div> <div></div>	<div>JOIN A PEER GROUP > COMMUNICATIONS TEST GROUP</div> <div>NAME: COMMUNICATIONS TEST GROUP</div> <div>DESCRIPTION: CORPORATE COMMUNICATIONS TEST</div> <div>COMPANY: AAA</div> <div>TYPE: PUBLIC</div> <div>GATEGORY: SPEC TEAM</div> <div>PARTICIPANTS #: 1</div> <div>MAX. ALLOWED #: 20</div> <div>COORDINATOR: KERSTEN NORLIN</div> <div>CREATION DATE: JULY 10, 2001 15:23</div> <div>USED SPACE: 0KB (0%)</div> <div>ALLOCATED SPACE: 10MB</div>
<div>ABOUT PEER GROUPS</div> <div>JOIN A PEER GROUP</div> <div>REQUEST A NEW GROUP</div> <div>DISPLAY PEER GROUPS</div>	<div>9502 → JOIN</div>
<div></div> <div>BACK TO AAA HOME</div>	<div>THE eCg STAT BOX</div> <div>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</div>

V.4.4.5

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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

[MY PEER GROUPS > JOIN A PEER GROUP](#)

JOIN A PEER GROUP > COMMUNICATIONS TEST GROUP : JOIN STATUS

YOU HAVE JUST BEEN ADDED AS A PARTICIPANT IN A PUBLIC PEER GROUP!

YOU ARE NOW WELCOME TO CONTRIBUTE AND SHARE INSIGHTS WITH YOUR PEERS FOR THIS SUBJECT MATTER.

NOW IN ORDER TO USE THE PEER GROUP YOU JUST JOINED, PLEASE CLICK ON THE MY PEER GROUPS TOP NAVIGATION TAB TO REFRESH THE LIST OR CLICK HERE.

**THANK YOU,
AAA ADMINISTRATION**

JOIN ANOTHER PEER GROUP **DONE**

9606

9604

9602

MY PEER GROUPS



ABOUT PEER GROUPS

JOIN A PEER GROUP

REQUEST A NEW GROUP

DISPLAY PEER GROUPS

BACK TO AAA HOME





THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

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FIG. 174

← 9700

<p> SITE MAP CONTACT US PRIVACY POLICY HELP </p> <p> LOGOUT </p>	
<p> eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT </p> <p> WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! MY PEER GROUPS > ABOUT PEER GROUPS </p>	<p> MY PEER GROUPS </p> <div>  </div> <p> ABOUT PEER GROUPS ABOUT MY PEER GROUPS HERE YOU CAN DISCUSS AREAS OF INTEREST THAT ARE COMMON TO YOUR PEERS AND COLLEAGUES. THINK THROUGH DIFFICULT ISSUES, PROPOSE OUT-OF-THE-BOX SOLUTIONS, STAY ON TOP OF INDUSTRY TRENDS. TO PARTICIPATE IN A PEER GROUP, GO TO THE 'JOIN A PEER GROUP' SECTION AND SELECT THE PEER GROUP THAT YOU ARE INTERESTED IN. ONCE YOU JOIN A NEW PEER GROUP YOU WILL NEED TO CLICK AGAIN ON THE 'MY PEER GROUP' TAB TO REFRESH YOUR LIST 9702 OF PEER GROUPS DISPLAYED ON THE LEFT MENU BAR. POSTED ON: 06/20/01 </p>
<p> ABOUT PEER GROUPS </p> <p> COMMUNICATION TEST GROUP </p> <p> JOIN A PEER GROUP </p> <p> REQUEST A NEW GROUP </p> <p> DISPLAY PEER GROUPS </p>	<div>  <p>BACK TO AAA HOME</p> </div> <div> <p>THE eCg STAT BOX</p> <p> B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP) </p> </div>
<p>V.4.4.5</p>	

V.4.4.5

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V.4.4.5

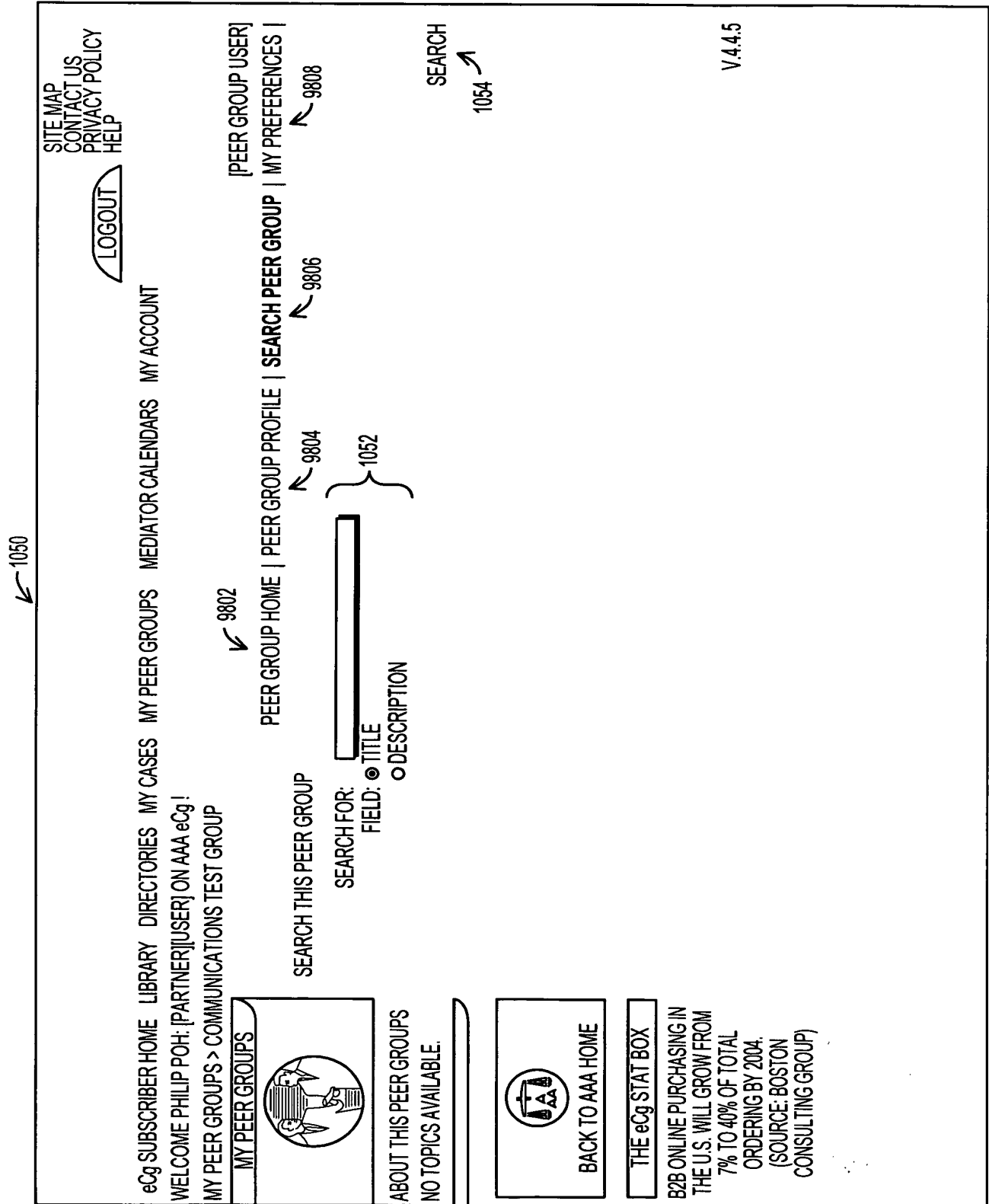
FIG. 176

9900

<p> eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT </p> <p>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!</p> <p>MY PEER GROUPS > COMMUNICATIONS TEST GROUP</p>		<p> LOGOUT </p> <p> SITE MAP CONTACT US PRIVACY POLICY HELP </p>	
<p>MY PEER GROUPS</p> <p>ABOUT THIS PEER GROUPS NO TOPICS AVAILABLE.</p> <p>BACK TO AAA HOME</p> <p>THE eCg STAT BOX</p> <p>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</p>		<p> PEER GROUP SUMMARY </p> <p>NAME: COMMUNICATIONS TEST GROUP DESCRIPTION: CORPORATE COMMUNICATIONS TEST COMPANY: AAA TYPE: PUBLIC CATEGORY: SPEC TEAM MAX. ALLOWED #: 20 COORDINATOR: KERSTEN NORLIN CREATION DATE: JULY 10, 2001 15:23 USED SPACE: 0KB (0%) ALLOCATED SPACE: 10MB</p> <p>OVERVIEW OF TOPICS</p>	
<p>PEER GROUP HOME PEER GROUP PROFILE SEARCH PEER GROUP MY PREFERENCES </p>		<p> PEER GROUP USER </p>	

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FIG. 177



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FIG. 178


← 1150

<p> SITE MAP CONTACT US PRIVACY POLICY HELP </p>		<p> LOGOUT </p>	
<p> eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT </p>			
<p>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!</p>			
<p>MY PEER GROUPS > COMMUNICATIONS TEST GROUP</p>			
<p>MY PEER GROUPS</p>		<p> PEER GROUP HOME PEER GROUP PROFILE SEARCH PEER GROUP MY PREFERENCES [PEER GROUP USER] </p>	
<p>  </p>		<p> 9802 </p>	
<p>ABOUT THIS PEER GROUPS</p>		<p> 9804 </p>	
<p>NO TOPICS AVAILABLE.</p>		<p> 9806 </p>	
<p>PREFERENCES FOR THIS PEER GROUP</p>		<p> 9808 </p>	
<p>SEND ME EMAIL NOTIFICATION:</p>		<p> 1152 </p>	
<p>WHEN NEW MESSAGES ARE POSTED:</p>		<p> <input type="checkbox"/> YES <input type="checkbox"/> NO </p>	
<p>WHEN NEW SUPPORTING MATERIAL IN POSTED:</p>		<p> <input type="checkbox"/> YES <input type="checkbox"/> NO </p>	
<p>WHEN NEW EVENTS ARE ADDED TO SCHEDULE:</p>		<p> <input type="checkbox"/> YES <input type="checkbox"/> NO </p>	
<p>  </p>		<p> 1154 </p>	
<p>BACK TO AAA HOME</p>		<p> UPDATE </p>	
<p>THE eCg STAT BOX</p>		<p> V.4.4.5 </p>	
<p> B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP) </p>			

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FIG. 180

1350

<p> SITE MAP CONTACT US PRIVACY POLICY HELP </p>	
<p> eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT </p>	
<p>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!</p>	
<p>MY PEER GROUPS</p>	
<p>MY PEER GROUPS</p>	<p>PEER GROUPS DISPLAY</p>
	<p>IF FOR ANY REASON YOU WOULD LIKE TO HIDE A PEER GROUP TITLE BEING DISPLAYED, YOU MAY DE-SELECT IT BELOW. YOU ALWAYS HAVE THE ABILITY TO RETURN AND SELECT IT TO BE DISPLAYED AGAIN AT A LATER TIME.</p>
<p>ABOUT PEER GROUPS</p>	<p>APPLY</p>
<p>JOIN A PEER GROUP</p>	
<p>REQUEST A NEW GROUP</p>	
<p>DISPLAY PEER GROUPS</p>	
<p>9312</p>	
<p>BACK TO AAA HOME</p>	
<p>THE eCg STAT BOX</p>	
<p> B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP) </p>	

V.4.4.5

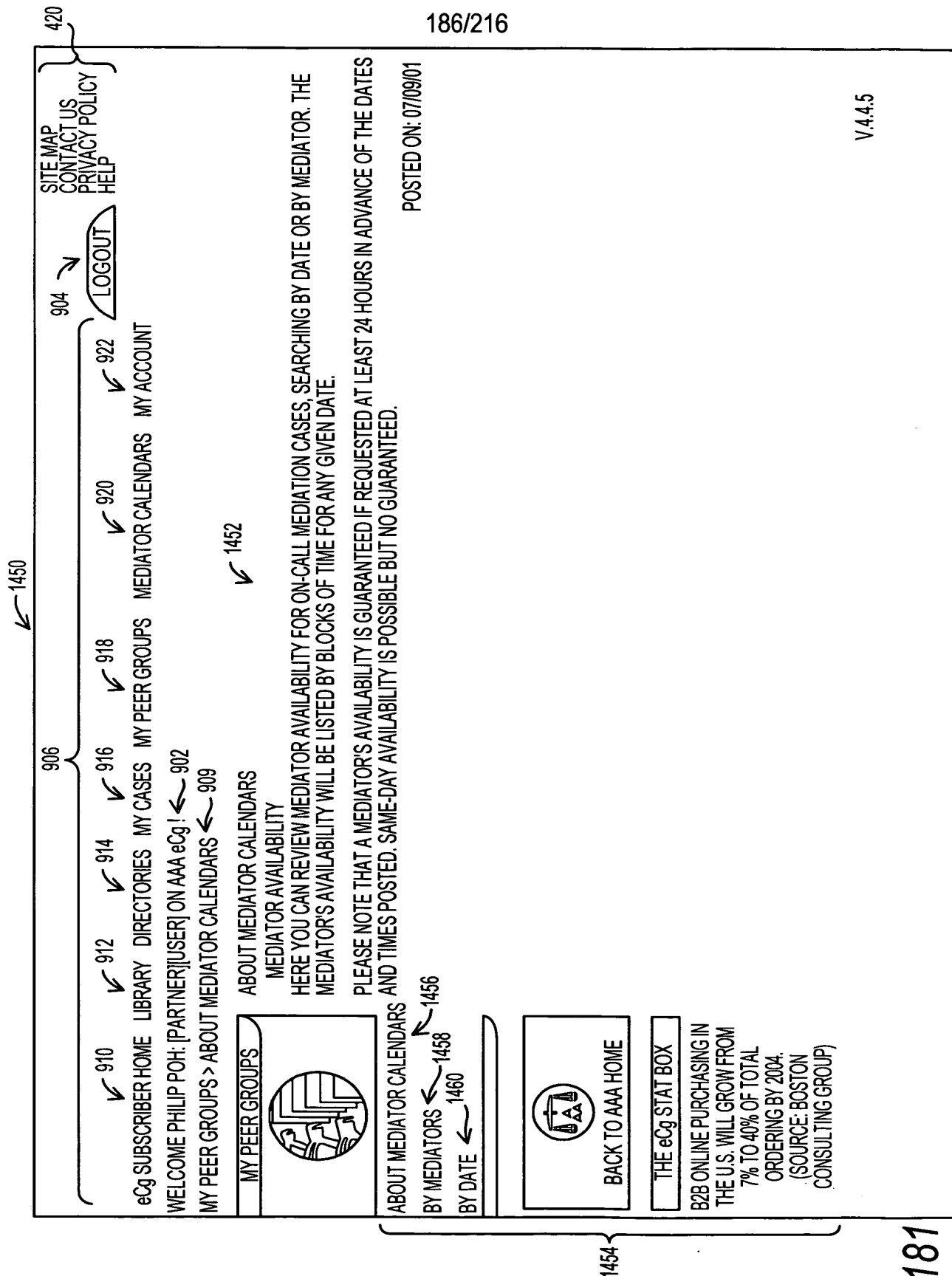
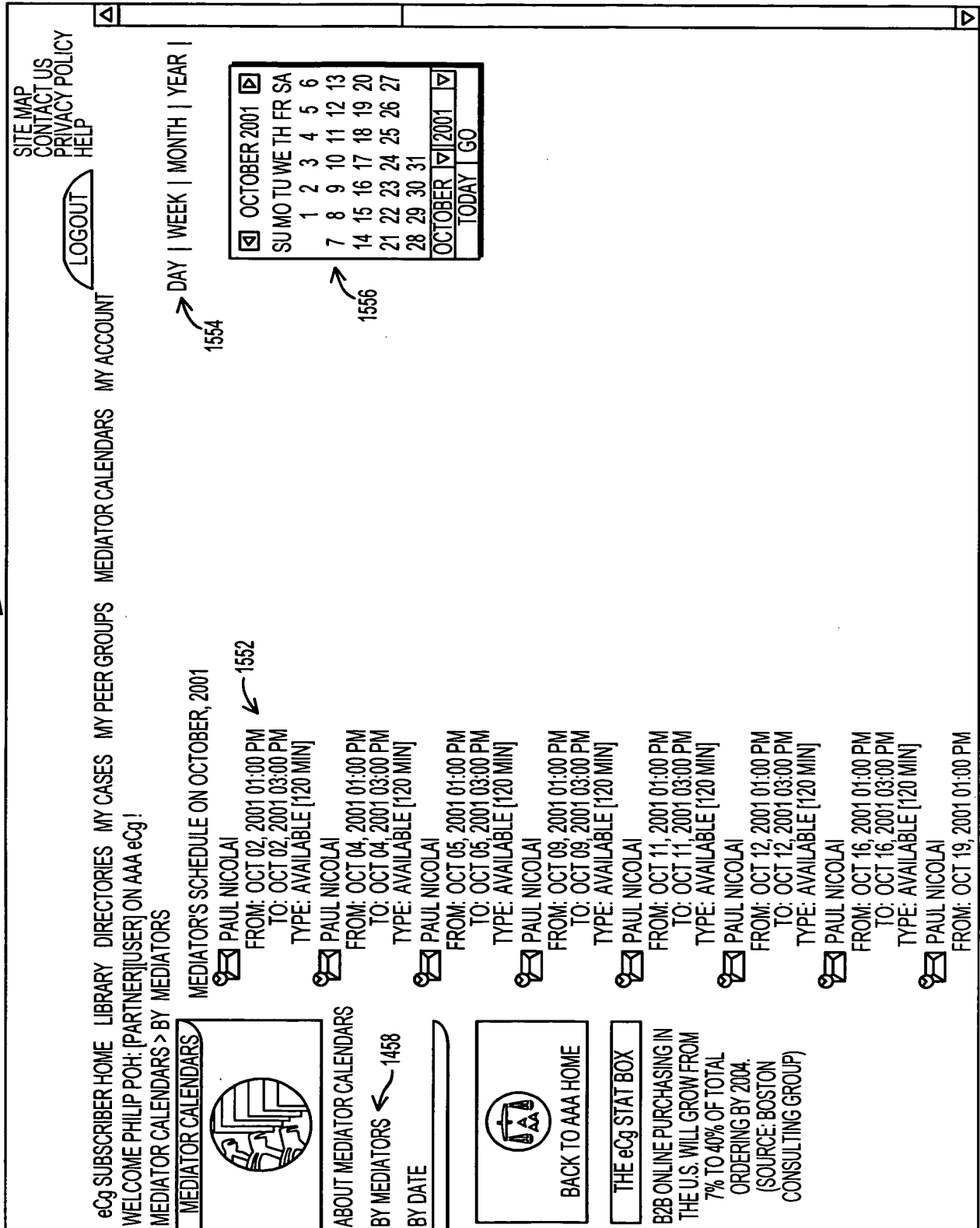


FIG. 181



[SITE MAP](#) [CONTACT US](#) [PRIVACY POLICY](#) [HELP](#)

[LOGOUT](#)

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY ACCOUNT > CHANGE PASSWORD

CHANGE PASSWORD:

OLD PASSWORD: 1852


NEW PASSWORD: 1854

CONFIRM NEW PASSWORD: 1856

PROFILE FORM 1758

CHANGE PASSWORD ←

GLOBAL SETTINGS



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

→ UPDATE
1858

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FIG. 186

← 1950

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[MEDIATOR CALENDARS](#)
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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY ACCOUNT > GLOBAL SETTINGS

MY ACCOUNT

GLOBAL SETTINGS FOR MY eCg ACCOUNT

SEND ME EMAIL NOTIFICATION IN FOLLOWING FORMAT:

HTML

PROFILE FORM

CHANGE PASSWORD

GLOBAL SETTINGS ← 1760

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.

(SOURCE: BOSTON CONSULTING GROUP)

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[HELP](#)

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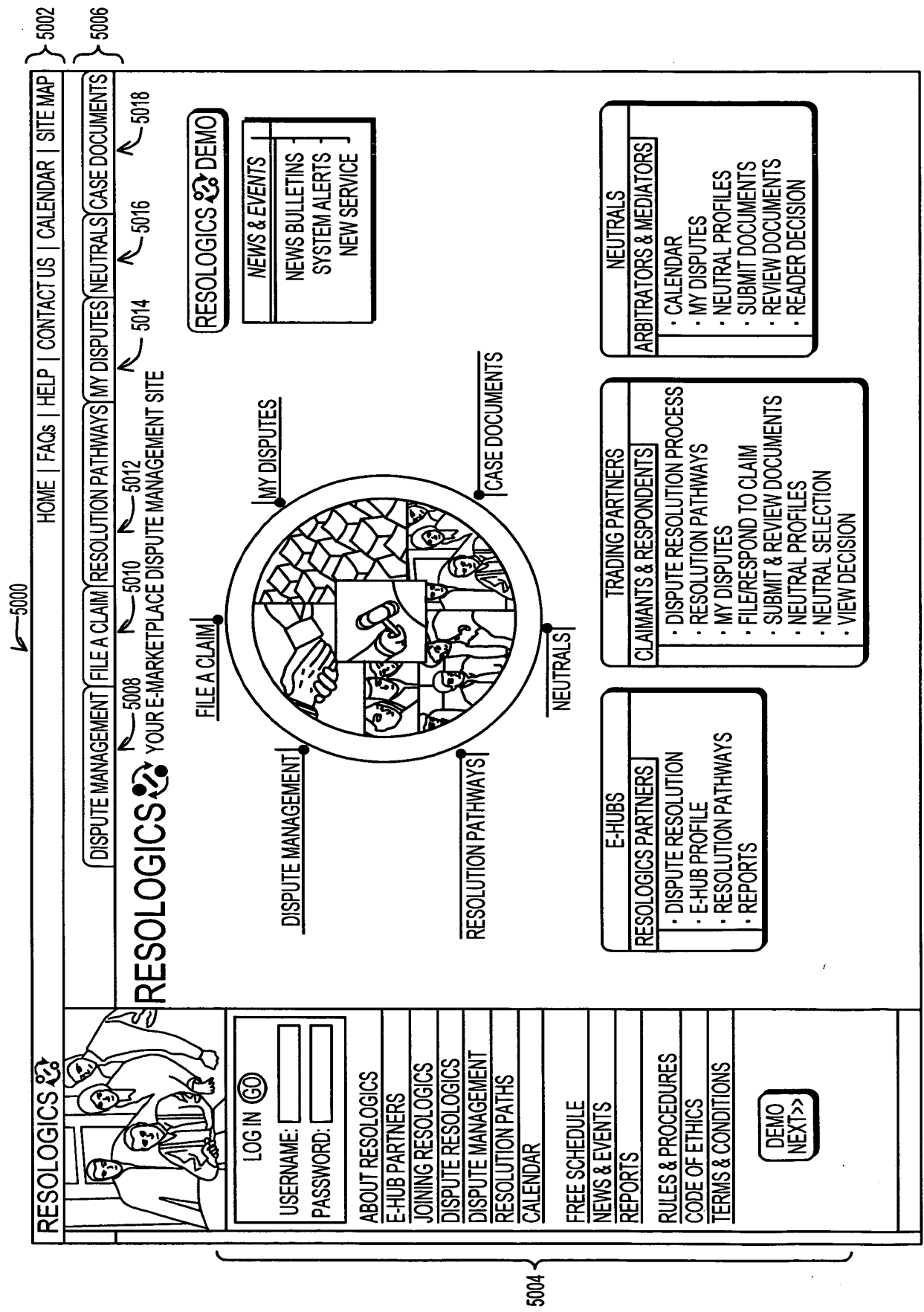


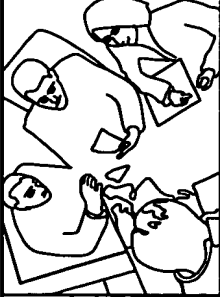
FIG. 187


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FIG. 188

5030

RESOLOGICS



LOG IN 

USERNAME:

PASSWORD:

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E-HUB PARTNERS

JOINING RESOLOGICS

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RESOLOGICS  YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DISPUTE MANAGEMENT > E-HUB DISPUTE MANAGEMENT PROFILE

THE eMARKETPLACE
DISPUTE MANAGEMENT PROFILE

AS PARTY OF ITS TERMS AND CONDITIONS FOR PARTICIPATION IN ITS eCOMMERCE SITE, eMARKETPLACE REQUIRES THAT PARTICIPANTS RESOLVE THEIR DISPUTES THROUGH RESOLOGICS' DISPUTE MANAGEMENT SYSTEM. (SEE COMPLETE TERMS AND CONDITIONS). DISPUTES ARE SENT TO VARYING DISPUTE RESOLUTION PATHWAYS, OR SMARTPATHS, BASED ON SEVERAL CHARACTERISTICS OF THE DISPUTE AND THE RELATIONSHIP BETWEEN THE PARTIES. THESE CHARACTERISTICS ARE AS FOLLOWS:

SIZE AND COMPLEXITY OF THE DISPUTE

- A DISPUTE IN WHICH NO CLAIM EXCEEDS \$100,000 IS CONSIDERED A SMALL DISPUTE.
- A DISPUTE IN WHICH THE CLAIMS RANGE BETWEEN \$100,000 AND \$1,000,000 IS CONSIDERED A MEDIUM DISPUTE.
- A DISPUTE IN WHICH THE CLAIM EXCEEDS \$1,000,000 IS CONSIDERED A LARGE DISPUTE.
- (ALL CLAIMS ARE EXCLUSIVE OF INTEREST AND IN US DOLLARS.)

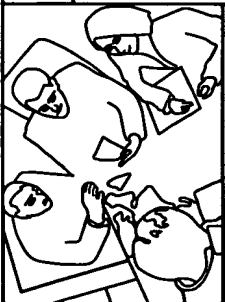
NATURE OF DAMAGES
DISPUTES CAN HAVE EITHER CLAIMS WITH ONGOING OR ACCRUING DAMAGES OR CLAIMS WITH STATIC DAMAGES (EXCLUSIVE OF INTEREST).

NATURE OF THE DISPUTE
DISPUTES CAN EITHER BE ABOUT BUSINESS RELATIONSHIPS (MULTIPLE TRANSACTIONS OR A LONG-TERM CONTRACT) OR A SINGLE TRANSACTION.

USING THE ABOVE CRITERIA AND INPUT PROVIDED BY THE PARTIES ONCE A DISPUTE HAS ARISEN, DIFFERENT BINDING AND /OR NON-BINDING PROCESSES ARE SELECTED FOR INCLUSION IN THE SMARTPATH TO RESOLUTION FOLLOWS:

5035

RESOLOGICS



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RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DISPUTE MANAGEMENT > CREATE E-HUB DISPUTE MANAGEMENT PROFILE

DISPUTE MANAGEMENT PROFILE FOR eMARKETPLACE

AS PARTY OF ITS TERMS AND CONDITIONS FOR PARTICIPATION IN ITS eCOMMERCE SITE, eMARKETPLACE REQUIRES THAT PARTICIPANTS RESOLVE THEIR DISPUTES THROUGH RESOLOGICS' DISPUTE MANAGEMENT SYSTEM. DISPUTES ARE SENT TO VARYING DISPUTE RESOLUTION PATHWAYS, OR SMARTPATHS, BASED ON SEVERAL CHARACTERISTICS OF THE DISPUTE AND THE RELATIONSHIP BETWEEN THE PARTIES.

ESTABLISH YOUR E-HUB DISPUTE MANAGEMENT PROFILE BELOW:

INDICATE HOW YOU DEFINE THE SIZE AND COMPLEXITY OF YOUR DISPUTES, AND WHETHER A BINDING STEP IS NEEDED.

SMALL VALUE/COMPLEXITY:

MEDIUM VALUE/COMPLEXITY:

HIGH VALUE/COMPLEXITY:

-- SELECT ONE --

-- SELECT ONE --

-- SELECT ONE --

☒ BINDING STEP NEEDED

☐ NON-BINDING STEP NEEDED

☒ BINDING STEP NEEDED

☐ NON-BINDING STEP NEEDED

☒ BINDING STEP NEEDED

☐ NON-BINDING STEP NEEDED



CANCEL

SUBMIT

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FIG. 190

5040

 RESOLOGICS		HOME FAQs HELP CONTACT US CALENDAR SITE MAP	
		DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS	
YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE			
DISPUTE MANAGEMENT > REPORT REQUEST			
RANGE OF CLAIM		FROM: \$	TO: \$
CLOSING DATE RANGE		FROM: (MM/DD/YYYY)	TO: (MM/DD/YYYY)
NATURE OF DISPUTE (CHECK ALL THAT APPLY):			
<input type="checkbox"/> ITEMS DID NOT ARRIVE		<input type="checkbox"/> OVER-SHIPMENT RECEIVED	
<input type="checkbox"/> ITEMS ARRIVED LATE		<input type="checkbox"/> ITEMS DELIVERED TO INCORRECT LOCATION	
<input type="checkbox"/> ITEMS DID NOT MEET SPECIFICATIONS		<input type="checkbox"/> SEQUENCE OF DELIVERY INCORRECT (JIT)	
<input type="checkbox"/> INCORRECT ITEMS RECEIVED		<input type="checkbox"/> SELLER CANCELLED CONTRACT	
<input type="checkbox"/> PARTIAL SHIPMENT RECEIVED		<input type="checkbox"/> BILLING/INVOICING INCORRECT	
		<input type="checkbox"/> ALL OF THE ABOVE	
TYPE OF RESOLUTION PATH:		SMARTPATH 1	RESOLUTION PROCESS: DOCUMENTS ONLY ARBITRATION
CASE CLOSED AS:		SETTLED	SORT BY: CLAIM SIZE
		<input type="button" value="CANCEL"/> <input type="button" value="SUBMIT"/>	

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E-HUB REPORTS - REPORT REQUEST

CLOSED CASE REPORT: eMARKETPLACE - APRIL 2001

DATE CLOSED	CLAIM SIZE	NATURE OF DISPUTE	RESOLUTION PATH	RESOLUTION PROCESS	CLOSING TYPE	TIME TO CONCLUSION
04/01/2001	\$40,578	INCOMPLETE DELIVERY	RTP MED, DOA	DOA	AWARDED	68 DAYS
04/04/2001	\$508,789	OTHER	RTP MED, RTP ARB	RTP MED	SETTLED	44 DAYS
04/04/2001	\$9,678	LATE DELIVERY	DOA	DOA	AWARDED	44 DAYS
04/05/2001	\$1,009,800	REFUSED SHIPMENT	OCM, RTP ARB	OCM	SETTLED	8 DAYS
04/12/2001	\$104,998	ITEMS DAMAGED	RTP MED	RTP MED	IMPASSE	36 DAYS
04/14/2001	\$29,688	LATE DELIVERY	DOA	DOA	AWARDED	22 DAYS
04/17/2001	\$19,811	LATE DELIVERY	DOA	DOA	WITHDRAWN	2 DAYS
04/17/2001	\$442,791	OVERSHIPMENT	RTP MED, RTP ARB	RTP ARB	AWARDED	197 DAYS
04/24/2001	\$18,789	OTHER	DOA	DOA	AWARDED	24 DAYS
04/26/2001	\$334,991	INCORRECT DEL SEQ (JIT)	OCM, RTP ARB	OCM	SETTLED	16 DAYS
04/27/2001	\$1,998	LATE PAYMENT	DOA	DOA	AWARDED	27 DAYS
04/29/2001	\$84,208	INCORRECT ITEMS REC'D	RTP MED, DOA	RTP MED	SETTLED	39 DAYS
TOTAL CASES CLOSED: 12						

PRINT CLOSE

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FIG. 191

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FIG. 192

← 5050

RESOLOGICS

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DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

WELCOME TO RESOLOGICS

← 5052

USERNAME:

PASSWORD:

☐ E-HUB
☒ TRADING PARTNER
☐ NEUTRAL

RESET LOG ON ← 5054

RESOLOGICS

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RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

FILING A CLAIM > ABOUT MY DISPUTE (FILTER 1)

YOU HAVE INDICATED THAT YOU ARE HAVING DIFFICULTY WITH A TRANSACTION OR BUSINESS RELATIONSHIP THAT ORIGINATED ON eMARKETPLACE. SO THAT WE ARE ABLE TO BEST DIRECT YOUR INQUIRY, PLEASE PROVIDE ANSWERS BELOW:

1. IF THIS IS A TECHNICAL PROBLEM, INDICATE WHAT IT IS RELATED TO:

-- SELECT ONE --

2. IF THIS IS A PROBLEM WITH A THIRD-PARTY SERVICE PROVIDER (NOT A TRADING PARTNER ON THE E-HUB), INDICATE WHAT IT IS WITH:

-- SELECT ONE --

3. IS THIS A PROBLEM THAT ARISES FROM A NON-eMARKETPLACE TRANSACTION/RELATIONSHIP?

☐ YES ☒ NO

4. IS THIS A PROBLEM WITH A TRADING PARTNER IN THE EXCHANGE?

☐ YES ☒ NO

CANCEL

CONTINUE

PLEASE FEEL FREE TO CONTACT A RESOLOGICS REPRESENTATIVE AT CRA@RESOLOGICS.COM OR 1-800-987-6543 IF YOU NEED ANY OF THESE QUESTIONS CLARIFIED OR IF YOUR PROBLEM IS NOT COVERED BY THESE QUESTIONS.

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FIG. 194

RESOLOGICS

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DISPUTE MANAGEMENT

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FILING A CLAIM > ABOUT MY DISPUTE (FILTER 2)

PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.

1. IDENTIFY THE OPPOSING TRADING PARTNER:

-- SELECT ONE --

2. IDENTIFY THE NATURE OF YOUR CLAIM:

IF BUYER: -- SELECT ONE --

IF SELLER: -- SELECT ONE --

3. PLEASE PROVIDE THE AMOUNT OF MONEY YOU ARE SEEKING AS RELIEF:

\$

4. HAVE YOU EXHAUSTED THE OPPOSING PARTY'S INTERNAL DISPUTE MANAGEMENT RESOURCES?

☒ YES ☐ NO ☐ DON'T KNOW

CANCEL

CONTINUE

NOTE: COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED.

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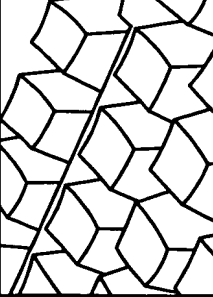

RESOLOGICS 		HOME FAQs HELP CONTACT US CALENDAR SITE MAP			
		DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS			
RESOLOGICS  YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE					
FILING A CLAIM > ABOUT MY DISPUTE (FILTER 2)					
PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.					
5. IS THIS DISPUTE SPECIFIC TO ONE TRANSACTION OR DOES IT ARISE FROM THE GENERAL BUSINESS RELATIONSHIP?		<input checked="" type="radio"/> ONE TRANSACTION <input type="radio"/> GENERAL BUSINESS RELATIONSHIP			
6. ARE THE DAMAGES ONGOING? IF SO, AT WHAT RATE?		<input checked="" type="radio"/> YES <input type="radio"/> NO RATE: <input type="text"/>			
7. DOES THE DISPUTE ARISE OUT OF A LONG-TERM CONTRACT OR A ONE-TIME PURCHASE?		<input checked="" type="radio"/> LONG TERM <input type="radio"/> ONE-TIME			
8. PLEASE PROVIDE ANY ADDITIONAL INFORMATION THAT WILL ASSIST US IN EVALUATING THE NATURE OF THIS DISPUTE:		<div><input type="text"/></div>			
<div>DEMO NEXT>></div>		<div>CANCEL CONTINUE</div>			
		NOTE: COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED.			

FIG. 195

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FIG. 196

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT

FILE A CLAIM

RESOLUTION PATHWAYS

MY DISPUTES

NEUTRALS

CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE


RESOLUTION PATHS > A RESOLUTION PATH IS CHOSEN

BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE WILL BE ASSIGNED A RESOLUTION PATH. RESOLOGICS WILL DETERMINE THE APPROPRIATE PATH BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR DISPUTE. TWO EXAMPLE PATHS INCLUDE:

SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER ARBITRATION

SMARTPATH 5: DOCUMENTS ONLY ARBITRATION

RESOLOGICS



ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

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RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

RESOLUTION PATHS > SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER

BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE (#20040) HAS BEEN ASSIGNED TO SMARTPATH 3: ON CALL MEDIATION (OCM) + REFER TO PARTNER ARBITRATION (RTP).

WHY SMARTPATH 3? RESOLOGICS HAS DETERMINED, BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR. DURING PHASE I, THE PARTIES WILL ATTEMPT TO RESOLVE THE DISPUTE THROUGH ON CALL MEDIATION. IF AFTER PHASE I A RESOLUTION CANNOT BE REACHED THROUGH OCM, THE CASE WILL MOVE TO PHASE II, AND WILL BE REFERRED TO A RESOLOGICS PARTNER (RTP) FOR RESOLUTION.

YOU MAY VIEW THE EVENTS AND TASKS ASSOCIATED WITH PHASES THAT COMPRISE SMARTPATH 3 BELOW:

SMARTPATH 3: PHASE I - ON CALL MEDIATION

CASE RESOLUTION ADVOCATES

ACCEPT CASE MONITOR CASE ASSIGN MEDIATOR NOTIFY PARTIES SCHEDULE MEDIATION FOLLOW UP

RESOLOGICS

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RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

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CODE OF ETHICS

TERMS & CONDITIONS

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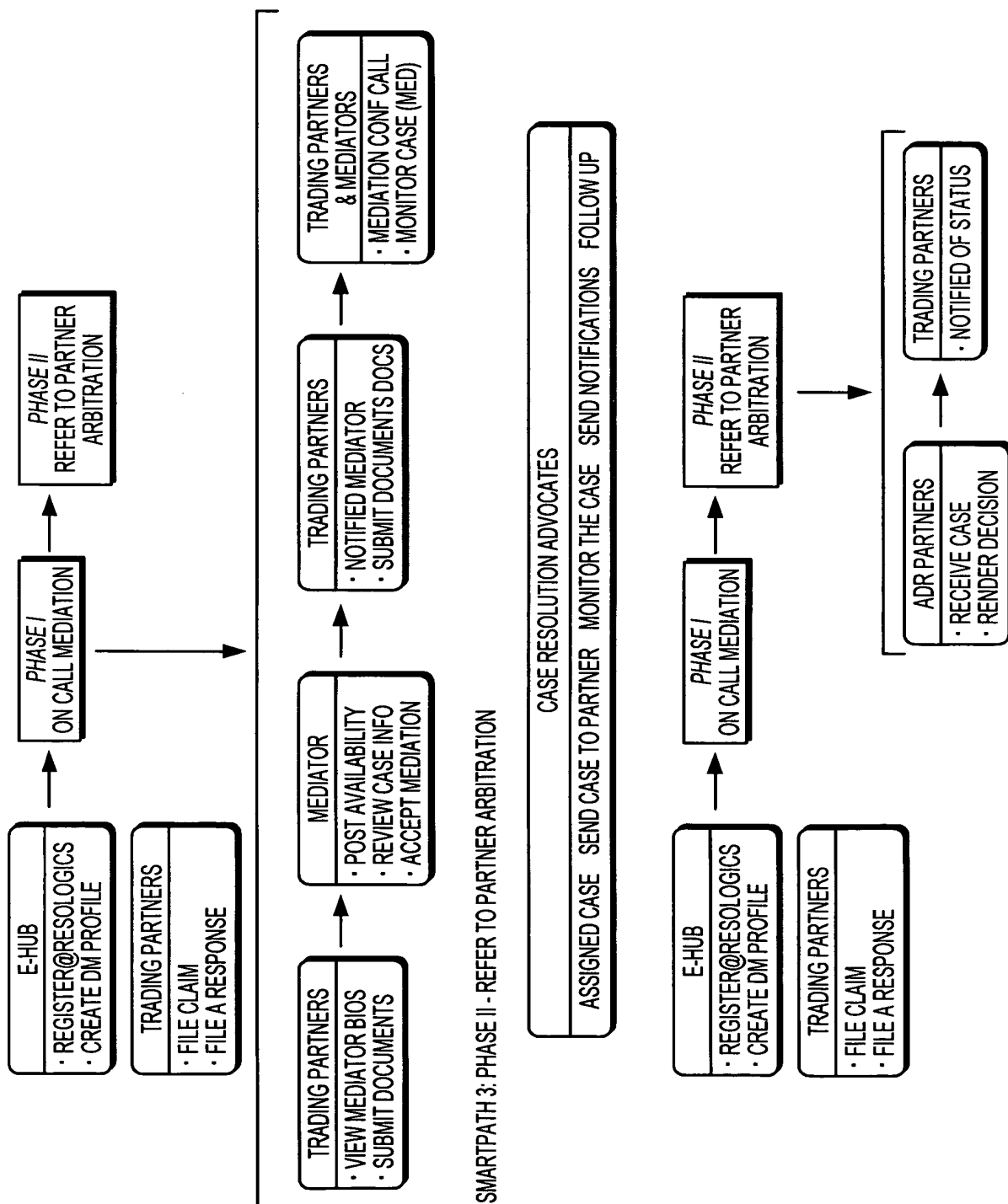


FIG. 198

MEDIATOR BIOGRAPHIES

MEDIATOR BIO

DAVID LOVE

DAVID LOVE, C.P.A., J.D.

PROFESSION
ATTORNEY, CERTIFIED PUBLIC ACCOUNT, BUSINESS CONSULTANT, ARBITRATOR, MEDIATOR

WORK HISTORY
INDEPENDENT ATTORNEY/CPA/BUSINESS CONSULTANT/ARBITRATOR, 1997-PRESENT; PRINCIPAL, TOFIAS FLEISHMAN SHAPIRO & CO., P.C. AND SELF-EMPLOYED ATTORNEY/CERTIFIED PUBLIC ACCOUNTANT, 1990-97; MANAGING PARTNER/PARTNER, BOSTON OFFICE, LAVENTHOL & HORWATH (AND PREDECESSOR FIRMS), 1960-90; TAX DEPARTMENT, ERNST & ERNST, 1959-60.

EXPERIENCE
AS A PART-TIME NEUTRAL, EQUALLY EXPERIENCED IN ARBITRATION AND MEDIATION. PRIMARILY HANDLES COMMERCIAL CASES INVOLVING BUSINESS FREEZE-OUTS, DISSOLUTIONS AND BREAK-UPS, BUSINESS VALUATIONS, CONTRACT DISPUTES, REAL ESTATE DISPUTES, EMPLOYMENT DISPUTES, ACCOUNTING AND AUDITING MATTERS, INSURANCE DISPUTES AND MANY OTHER COMMERCIAL MATTERS. AS A BUSINESS AND FINANCIAL ADVISOR, MANAGED A LARGE ACCOUNTING FIRM OFFICE AND NEGOTIATED MERGERS AND BUY-OUTS.

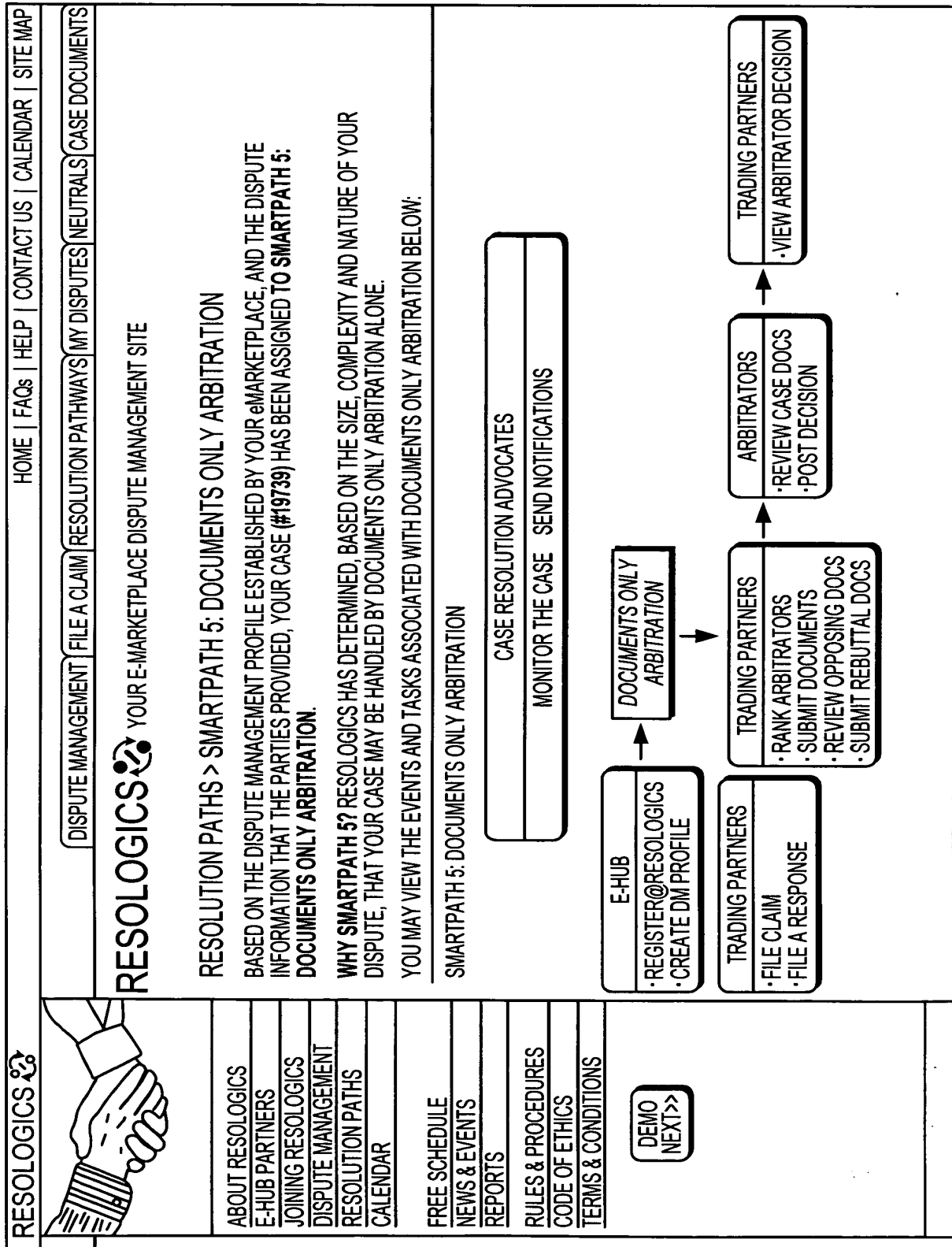
EDUCATION
UNIVERSITY OF PENNSYLVANIA (BS-1956); HARVARD UNIVERSITY (JD-1959).

PRINT BIO

CLOSE



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FIG. 200



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FIG. 202

 RESOLOGICS	<p>HOME FAQs HELP CONTACT US CALENDAR SITE MAP</p> <p>DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS</p> <p>RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</p> <p>DOCUMENTS ONLY ARBITRATION > RANKING ARBITRATORS</p> <p>TO BEGIN DOCUMENTS ONLY ARBITRATION, BOTH CLAIMANT AND RESPONDENT FIRST NEED TO RANK ORDER THEIR DESIRED ARBITRATOR. THE ARBITRATOR THAT IS RANKED THE HIGHEST BY BOTH CLAIMANT AND RESPONDENT WILL THEN BE ASSIGNED TO THE CASE. YOU WILL BE NOTIFIED BY EMAIL OF THE ARBITRATOR ASSIGNED TO YOUR CASE.</p> <p>RANK ORDER YOUR DESIRED ARBITRATOR</p> <p>VIEW ARBITRATOR BIOGRAPHIES BY CLICKING ON THEIR NAME BELOW. THEN ASSIGN A RANKING (FROM 1 TO 10) TO EACH ARBITRATOR - WITH 1 BEING THE MOST DESIRABLE AND 10 BEING THE LEAST DESIRABLE. ONCE YOU HAVE ASSIGNED RANKINGS, CLICK ON THE SUBMIT RANKING BUTTON.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 5%;">RANKING</th> <th style="width: 15%;">ARBITRATOR NAME</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;"><input type="text"/></td> <td>WILLIAM E. BERINGER, ATTORNEY VICE PRESIDENT AND GENERAL COUNSEL OF SIEMENS ENERGY & AUTOMATION</td> </tr> <tr> <td style="text-align: center;"><input type="text"/></td> <td>RICHARD E. CHERIN, ATTORNEY PARTNER, GIBBONS, DEL DEO, DOLAN, GRIFFINGER & VECCHIONE</td> </tr> <tr> <td style="text-align: center;"><input type="text"/></td> <td>ROBERT A. HUDSON, ATTORNEY BERRY MOORMAN, P.C.</td> </tr> <tr> <td style="text-align: center;"><input type="text"/></td> <td>EDWARD V. LAHEY JR., GENERAL COUNSEL ESSEX BOAT WORKS, INC.</td> </tr> <tr> <td style="text-align: center;"><input type="text"/></td> <td>ELIZABETH LANG-MIERS, ATTORNEY - CORPORATE LITIGATION PARTNER, LOCKE LIDDELL & SAPP LLP</td> </tr> <tr> <td style="text-align: center;"><input type="text"/></td> <td>ALAN R. MILLER, ATTORNEY PRESIDENT OF ALAN R. MILLER, P.C.</td> </tr> <tr> <td style="text-align: center;"><input type="text"/></td> <td>LAWRENCE V. ROBERTSON JR., ATTORNEY, ARBITRATOR, MEDIATOR PRESIDENT, ADR RESOURCES, INC.</td> </tr> <tr> <td style="text-align: center;"><input type="text"/></td> <td>A. BRUCE SCHIMBERG, ATTORNEY, ARBITRATOR, MEDIATOR SIDLEY & AUSTIN - RETIRED PARTNER</td> </tr> </tbody> </table>	RANKING	ARBITRATOR NAME	<input type="text"/>	WILLIAM E. BERINGER, ATTORNEY VICE PRESIDENT AND GENERAL COUNSEL OF SIEMENS ENERGY & AUTOMATION	<input type="text"/>	RICHARD E. CHERIN, ATTORNEY PARTNER, GIBBONS, DEL DEO, DOLAN, GRIFFINGER & VECCHIONE	<input type="text"/>	ROBERT A. HUDSON, ATTORNEY BERRY MOORMAN, P.C.	<input type="text"/>	EDWARD V. LAHEY JR., GENERAL COUNSEL ESSEX BOAT WORKS, INC.	<input type="text"/>	ELIZABETH LANG-MIERS, ATTORNEY - CORPORATE LITIGATION PARTNER, LOCKE LIDDELL & SAPP LLP	<input type="text"/>	ALAN R. MILLER, ATTORNEY PRESIDENT OF ALAN R. MILLER, P.C.	<input type="text"/>	LAWRENCE V. ROBERTSON JR., ATTORNEY, ARBITRATOR, MEDIATOR PRESIDENT, ADR RESOURCES, INC.	<input type="text"/>	A. BRUCE SCHIMBERG, ATTORNEY, ARBITRATOR, MEDIATOR SIDLEY & AUSTIN - RETIRED PARTNER
RANKING	ARBITRATOR NAME																		
<input type="text"/>	WILLIAM E. BERINGER, ATTORNEY VICE PRESIDENT AND GENERAL COUNSEL OF SIEMENS ENERGY & AUTOMATION																		
<input type="text"/>	RICHARD E. CHERIN, ATTORNEY PARTNER, GIBBONS, DEL DEO, DOLAN, GRIFFINGER & VECCHIONE																		
<input type="text"/>	ROBERT A. HUDSON, ATTORNEY BERRY MOORMAN, P.C.																		
<input type="text"/>	EDWARD V. LAHEY JR., GENERAL COUNSEL ESSEX BOAT WORKS, INC.																		
<input type="text"/>	ELIZABETH LANG-MIERS, ATTORNEY - CORPORATE LITIGATION PARTNER, LOCKE LIDDELL & SAPP LLP																		
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<input type="text"/>	LAWRENCE V. ROBERTSON JR., ATTORNEY, ARBITRATOR, MEDIATOR PRESIDENT, ADR RESOURCES, INC.																		
<input type="text"/>	A. BRUCE SCHIMBERG, ATTORNEY, ARBITRATOR, MEDIATOR SIDLEY & AUSTIN - RETIRED PARTNER																		
 RESOLOGICS	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;"> ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PATHS CALENDAR FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS </td> <td style="width: 33%; text-align: center;"> <div style="border: 2px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> DEMO NEXT>> </div> </td> <td style="width: 33%;"></td> </tr> </table>	ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PATHS CALENDAR FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS	<div style="border: 2px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> DEMO NEXT>> </div>																
ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PATHS CALENDAR FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS	<div style="border: 2px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> DEMO NEXT>> </div>																		

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RANKING ARBITRATORS - ARBITRATOR BIOGRAPHIES

BIO

EDWARD V. LAHEY, JR.

CURRENT EMPLOYER-TITLE

ESSEX BOAT WORKS, INC., GENERAL COUNSEL

PROFESSION

ATTORNEY - CORPORATE, INTERNATIONAL, ANTITRUST, SECURITIES

WORK HISTORY

GENERAL COUNSEL, ESSEX BOAT WORKS, 1998-PRESENT; SENIOR VICE PRESIDENT/GENERAL COUNSEL/SECRETARY/VICE PRESIDENT/ASSISTANT GENERAL COUNSEL/ATTORNEY, PEPSICO, INC., 1965-1998; ATTORNEY, HESTER, OWEN & CROWDER, 964-65.

EXPERIENCE

PREVIOUSLY ENGAGED IN CORPORATION, INTERNATIONAL, ANTITRUST AND SECURITIES LAW FOR A MAJOR BEVERAGE CORPORATION. AS GENERAL COUNSEL FOR 25 YEARS, RESPONSIBLE FOR OVERALL MANAGEMENT OF LEGAL DEPARTMENT COMPRISED OF OVER 150 LAWYERS AND SUPPORT PROFESSIONALS WORLDWIDE. LEGAL WORK ENCOMPASSED FULL ARRAY OF MATERS INCLUDING ACQUISITIONS/DIVESTITURES, JOINT VENTURES, INTERNATIONAL TRANSACTIONS, AND LITIGATIONS. SECURITIES (30%): ALL ON BEHALF OF ISSUERS (PEPSICO, INC.). AS SECRETARY OF PEPSICO, INC. FOR 27 YEARS, RESPONSIBLE FOR PARTICIPATION IN ALL BOARD MEETINGS, RECORDING OF MINUTES AND CORPORATE GOVERNANCE.

ALTERNATIVE DISPUTE RESOLUTION EXPERIENCE

ARBITRATOR FOR SECURITIES ARBITRATION INVOLVING PRUDENTIAL-BACHE, 1991; CO-CHAIR, AAA NATIONAL MEDIATION COMMITTEE, 1995-96; MEMBER, LARGE COMPLEX CASE PANEL AND MASS TORTS PANEL, AAA

EDUCATION

HOLY CROSS COLLEGE (BA-1960); GEORGETOWN UNIVERSITY (JD-1964).

PRINT BIO

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FIG. 203

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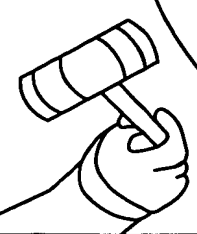

RESOLOGICS 		HOME FAQs HELP CONTACT US CALENDAR SITE MAP			
DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS					
RESOLOGICS  YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE					
DOCUMENTS ONLY ARBITRATION > DOCUMENT SUBMISSION SCHEDULE					
CASE #19739 - NOTIFICATION OF ARBITRATOR					
PLEASE BE ADVISED THAT EDWARD V. LAHEY HAS BEEN APPOINTED TO DECIDE THE ABOVE-CAPTIONED DISPUTE. YOU MAY REVIEW THE ARBITRATOR'S BIOGRAPHY AT THE RESOLOGICS WEB SITE BY CLICKING ON EDWARD V. LAHEY BIOGRAPHY .					
THE DOCUMENT SUBMISSION SCHEDULE FOR THIS DISPUTE IS AS FOLLOW:					
INITIAL BRIEFS: (JULY 16, 2001, 5PM EST)					
REPLAY BRIEFS: (JULY 23, 2001, 5PM EST)					
AWARD DUE FROM ARBITRATOR: (JULY 30, 2001, 5PM EST)					
THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS). REPLAY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). ALL DOCUMENTS SHOULD BE SUBMITTED IN EITHER MICROSOFT WORD OR ADOBE ACROBAT FORMAT TO CASE DOCUMENTS ON THE RESOLOGICS SITE.					
YOU MAY ALSO REVIEW THE OPPOSING PARTY'S FILINGS AT THIS SITE, WITHIN CASE DOCUMENTS.					
IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY, PLEASE SEND THEM TO THE OPPOSING PARTY AND TO THE ARBITRATOR AT:					
EDWARD V. LAHEY CASE # 19739 3 CALLAWAY POND ROAD RICHMOND, NY 12345					
NOTE THAT ANY PAPER DOCUMENTATION MUST BE RECEIVED BY THE DEADLINE FOR THE SUBMISSION OF MATERIALS.					

FIG. 205

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RESOLOGICS

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DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE LIST SUMMARY - R JONES

CASE #	E-HUB	DATE CREATED	TYPE	STATUS	DESCRIPTION	RES PATH	CLAIM/RESP	NEUTRAL
19652	EMKT	01 JUL 2001	DOA	ACTIVE	PARTIAL SHIPMENT	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL
19658	EMKT	19 MAY 2001	DOA	ACTIVE	ITEM DAMAGED	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL
19739	EMKT	04 JUN 2001	DOA	ACTIVE	ITEM LATE	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL

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ABOUT RESOLOGICS
E-HUB PARTNERS
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FIG. 206

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YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE DETAILS - R JONES

PREV < CASE # 19739 > NEXT

E-HUB: EMARKETPLACE

DATE CREATED: 01JUL2001

DISPUTE TYPE: DOA

CLAIMANT: COMPANYX

RESPONDENT: COMPANYY

RESOLUTION PATH: PATH

MEDIATOR:

ARBITRATOR: E LAHEY

DESCRIPTION: ITEMS DID NOT ARRIVE. \$20,000 CLAIM LONG DESCRIPTION

TASK #

TASK

COMMENT

STATUS

TARGET DATE

REVISED

COMPLETED

FILE CLAIM

COMMENT

COMPLETE

01JUL2001

D1.6

RANK ARBITRATORS

D1.10

NOTIF OF ARB ASSIGNED

D1.12

NOTIF TO SUBMIT DOCS

D2.1

DOC SUBMIT DEADLINE

NOTIF TO REVIEW AVAIL

DOCS

D2.3

NOTIF TO SUBMIT REBUTTAL

D2.4

REBUTTAL SUBMIT DEADLINE

D2.7

ARB DECISION DEADLINE

D2.10

NOTIF TO VIEW DECISION

D2.12

CASE CLOSED

ABOUT RESOLOGICS

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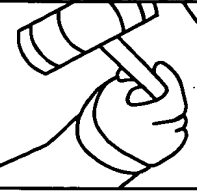
TERMS & CONDITIONS

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FIG. 208

RESOLOGICS 		RESOLOGICS CASE # 19739: NOTIFICATION OF ARBITRATOR - MESSAGE (RICH TEXT) FILE EDIT VIEW INSERT FORMAT TOOLS ACTIONS HELP	
TO: ELAHEY@ADRARBITRATORS CC:		SUBJECT: RESOLOGICS CASE #19739 - PROCEEDINGS CLOSED, FILINGS AVAILABLE FOR REVIEW	
ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PARTNERS CALENDAR FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS		<div> <p>CASE #19739: PARTIES' FILINGS AVAILABLE FOR REVIEW</p> <p>MR. LAHEY,</p> <p>THE PROCEEDINGS HAVE BEEN CLOSED IN THE ABOVE-CAPTIONED MATTER, AND THE PARTIES' FILINGS ARE AVAILABLE FOR YOUR REVIEW AT THE RESOLOGICS WEB SITE (WWW.RESOLOGICS.COM)</p> <p>YOUR DECISION IS DUE NO LATER THAN JULY 30, 2001 AT 5PM EST. PLEASE POST YOUR DECISION TO CASE DOCUMENTS WITHIN THE RESOLOGICS SITE.</p> <p>SHOULD YOU NEED ADDITIONAL INFORMATION, PLEASE REVIEW OUR FREQUENTLY ASKED QUESTIONS (FAQs) OR CONTACT THE RESOLOGICS CASE RESOLUTION ADVOCATE, INDICATED BELOW.</p> <p>VERY TRULY YOURS,</p> <p>WANDA WORTHINGTON WANDA@RESOLOGICS.COM 800-978-6543</p> </div>	
DEMO NEXT>>		D2.12 CASE CLOSED	

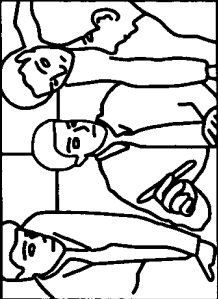
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RESOLOGICS

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RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

CASE DOCUMENTS > SUBMIT CASE DOCUMENTS • RETRIEVE CASE DOCUMENTS

YOU CAN SUBMIT YOUR ONLINE CASE DOCUMENTS AND RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES. THIS INCLUDES INITIAL BRIEFS, EXHIBITS, REPLIES AND MEDIATOR/ARBITRATOR DECISIONS. THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). (NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. FOR OTHER DOCUMENT TYPES, SEE BELOW.)

SUBMIT DOCUMENTS

TO SUBMIT A DOCUMENT, TYPE IN A PATH OR HIT THE BROWSE BUTTON. THEN HIT THE SUBMIT DOCUMENT BUTTON TO ADD TO THE LIST.

BROWSE...

ADD TO LIST

DOCUMENT(S) TO SUBMIT:

SUBMIT

NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY IN THIS FORMAT, PLEASE SEND THEM TO OPPOSING PARTY AND TO RESOLOGICS AT:

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FIG. 209

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RESOLOGICS

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DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS

YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

CASE DOCUMENTS > SUBMIT CASE DOCUMENTS • RETRIEVE CASE DOCUMENTS

RETRIEVE CASE DOCUMENTS

FROM THIS PAGE, YOU CAN RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES AND THE NEUTRAL (MEDIATOR OR ARBITRATOR) ASSIGNED TO YOUR CASE. DOCUMENTS INCLUDE PRELIMINARY CASE DOCUMENTS, EXHIBITS, CASE NOTES, REBUTTALS AND ANY DECISIONS RENDERED AND POSTED TO THE SITE.

CASE DOCUMENT	PHASE	SUBMITTED BY	ROLE	DATE
	INITIAL BRIEF	R JONES	CLAIMANT	04JUL2001
	EXHIBIT A	R JONES	CLAIMANT	
	REPLAY BRIEF	R JONES	CLAIMANT	
	INITIAL BRIEF DOC 1	K SMITH	RESPONDENT	04JUL2001
	INITIAL BRIEF DOC 2	K SMITH	RESPONDENT	
	REPLAY BRIEF	K SMITH	RESPONDENT	
ARBITRATOR DECISION			E LAHEY	ARBITRATOR

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FREE SCHEDULE

NEWS & EVENTS

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FIG. 210

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RESOLOGICS

DOCUMENTS ONLY ARBITRATION

IN THE MATTER OF THE ARBITRATION BETWEEN
INTERCON MEDIASYSTEMS INTERNATIONAL - AND - NUSTEEL WIRE AND CABLE, INC. (CASE # 17939)

AWARD OF THE ARBITRATOR

I, THE UNDERSIGNED ARBITRATOR, HAVING REVIEWED THE PARTIES' FILINGS IN THE ABOVE CAPTIONED DISPUTE, SUCH DISPUTE HAVING ARISEN FROM TRANSACTION #56-7888-01 ON THE eMARKETPLACE eCOMMERCE SITE AND BEING GOVERNED BY THE DISPUTE MANAGEMENT PROVISIONS OF THE SITE, DO HEREBY AWARD AS FOLLOWS:

400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JUNE 1, 2001;
400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JULY 1, 2001; AND
800 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE AUGUST 1, 2001;

THE RESPONDENT AT ITS SOLE OPTION MAY ACCELERATE THIS DELIVERY SCHEDULE.

THE CLAIMANT SHALL PAY TO THE RESPONDENT \$1,450 (US DOLLARS) PER SPOOL OF CABLE, SUCH PAYMENT TO BE MADE NO LATER THAN TEN CALENDAR DAYS AFTER EACH ACTUAL DELIVERY.

THIS AWARD IS IN FULL AND FINAL SETTLEMENT OF ALL CLAIMS AND/OR COUNTERCLAIMS SUBMITTED TO THIS ARBITRATION.

EDWARD LAHEY
ARBITRATOR
FEBRUARY 3, 2001

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FIG. 211